

Oca: 24-160156

911 CALL  
JOB# 123379  
TYPED BY KP

Operator: 911 what's the address of the emergency?  
Caller: Oh INAUDIBLE

Operator: What's the address?  
Caller: Motomart INAUDIBLE and Hiawatha.

Operator: 3301 Hiawatha the Motomart?  
Caller: Yeah.

Operator: Tell me exactly what happened?  
Caller: Yes. Um I work the onsite and I'm INAUDIBLE with a fucking gun outside.

Operator: Do you have a description of him, what race is he, what is he wearing?  
Caller: White. He's got a gray shirt, a black hat. He's right next to my fucking car right now with a gun.

Operator: White male wearing a gray shirt. How old would you guess him to be?  
Caller: I don't know. I can't see his face. He's leaning down right now. I don't know what he's doing and I'm not about to go look. I'm INAUDIBLE

Operator: What vehicle is he next to?  
Caller: He's next to my car and I'm in a white chevy traverse SUV.

Operator: Do you know who he is at all? Or no?  
Caller: I know, I don't know. I'm just looking at him but I'm going to INAUDIBLE and I INAUDIBLE right next to it. He's INAUDIBLE gun. He's got it under his, under his hands. He has a gun. I don't know I'm just scared.

Operator: No, I understand. So, you're stopping and just got on shift and then you saw him in the parking lot?  
Caller: No, I just, yeah I'm about to go clock in and I was just about to get out of my car when I see this dude coming towards me. And he acts, like he was INAUDIBLE something, something. And INAUDIBLE and he's heading back to INAUDIBLE. And he got under, next to my car under INAUDIBLE. And I was just seeing that INAUDIBLE car. But I seen him with a gun, and he literally has a gun. It's a real gun. So, it's a 22 or a 9.

Operator: And you said what color is it?  
Caller: It's a grey gun.

Operator: Ok.  
Caller: It's a INAUDIBLE like a 22 or a 9.

Operator: Ok.  
Caller: Mostly likely like a 9.

Operator: All right. The call is entered. We're getting help to you ok. What's your name?  
Caller: KAYLA

Operator: KAYLA and are you going to be inside the store then?  
Caller: Uh he's right next to my car. I can't get out of my car.

Operator: You're in your car, ok.  
Caller: I'm in my car.

Operator: I INAUDIBLE  
Caller: I'm in my car.

Operator: Are you going to pull off?  
Caller: I can't pull off cause I'm scared that they might INAUDIBLE and he's gonna shoot. He's right next to my car. I don't even know if he's, I'm in my car, what he INAUDIBLE. I don't want to risk it.

Operator: And you don't want to pull off.  
Caller: No, I don't. I'm just going to wait.

Operator: Ok.  
Caller: I don't know what he's going to go.

Operator: But you're sitting right there with him?  
Caller: Um I'm in the car the driver's side and he's right next to me on the passenger side outside the car. So, I'm facing like you know INAUDIBLE so I may have to INAUDIBLE. I'm literally just INAUDIBLE. But you know the car INAUDIBLE I was just about to get out. And he's like, oh he's standing up now. He's standing up. Oh oh. He's right behind the car. INAUDIBLE

Operator: As far as you know the last you saw the gun he put it back in his waistband?  
Caller: Yes.

Operator: Ok. So, if you INAUDIBLE  
Caller: He's INAUDIBLE right now.

Operator: You should pull off.  
Caller: Ok.

Operator: I just want to keep you the safest I can.  
Caller: Ok. Well, I'm back in the car. 1, 2.

Operator: I'm still with you.  
Caller: INAUDIBLE I'm sorry INAUDIBLE so I don't even know INAUDIBLE.

Operator: Nope you're fine. Can you hear me?

Caller: Yes and INAUDIBLE so I can hear you.

Operator: Ok, ok. Did you make it, did you pull off?

Caller: Yeah I lay down, I um I don't know. I'm driving.

Operator: That's ok no problem. I understand. I just wanted you to get away from him because I didn't want anything to happen. Ok so we are getting officers out there. We're just waiting for them to drive over. Um I.....

Caller: INAUDIBLE call my coworker cause she's going to come in too and I don't want her to INAUDIBLE.

Operator: Yeah so warn your coworker when you're a couple of blocks away um call us if you have any updates but we're going to get officers to Motormart to check this out ok?

Caller: All right. Thank you so much.

Operator: You're welcome KAYLA. You take care.

Caller: Yeah INAUDIBLE

OCA: 24-160156

911 CALL  
JOB# 123380  
TYPED BY KP

Operator: Minneapolis Police and Fire dispatch how can I help you?  
Caller: Hi this is INAUDIBLE with Life Protect. I'm calling to report a medical alarm. But the subscriber is requesting police because of a suspicious person.

Operator: Ok. What is the address?  
Caller: Its going to be 3301 uh Hiawatha Ave at the Motomart.

Operator: At the Motomart ok. Um ok looks like we might have a call entered for that. Um, was it somebody, was it staff at Motomart that was calling or do you know?  
Caller: Yes. We have staff at Motomart who is calling. Its actually um, a subscriber that we have for life protect. It's a medical INAUDIBLE service.

Operator: Ok.  
Caller: Uh he advised me that one of his employees is stuck in their car cause there's a man with a weapon INAUDIBLE and she doesn't want to get out of her car.

Operator: Ok. Ok. Ok. Yup I do see that. Um let's see. Um. Ok and what is the name on the account?  
Caller: I have FREDERICK L TURNER.

Operator: Do you have a phone number for FREDERICK?  
Caller: I do um its going to be **Privacy Policy** I do have a secondary as well if you'd like it.

Operator: Sure, what's that number?  
Caller: **Privacy Policy** and uh he did say he was unable to give a description as he couldn't personally see the person.

Operator: Ok. Where is he? At Motormart right now?  
Caller: Uh he didn't tell me where but he's in the, in the building.

Operator: Ok. Ok. Ok and what time did that call come in?  
Caller: Um we received that at 2119.

Operator: Ok. All right and..... and what is your phone number?  
Caller: **Privacy Policy**

Operator: Ok. Is there a reference number?  
Caller: There is. It is going to be **[REDACTED]**

Operator: Ok. All right. We have the call entered so we'll get an officer out there as soon as possible.  
Caller: Perfect and can I have your operator?

Operator: Yes its 138422.  
Caller: Sorry you cut out on me say that again.

Operator: Yup. 138422.  
Caller: Perfect thank you.

Operator: Thank you.

OCA: 24-160156

911 CALL  
JOB# 123382  
TYPED BY KP

Operator: 911 what is the address of the emergency?  
Caller: INAUDIBLE its not an emergency I'm just reporting uh gunshots that I heard. INAUDIBLE my house.

Operator: What address are you at?  
Caller: 37 INAUDIBLE 28<sup>th</sup> Ave.

Operator: How long ago did you hear them?  
Caller: Maybe a few minutes.

Operator: How many did you hear?  
Caller: Hm 6 maybe. INAUDIBLE

Operator: Do you know what direction they came from?  
Caller: Um not really. I'd say um to the south.

Operator: And your name?  
Caller: INAUDIBLE

Operator: And a phone number?  
Caller: **Privacy Policy**

Operator: All right. We have INAUDIBLE we're having officers check the area. If anything changes just give us a call back. Ok?  
Caller: Ok thank you.

Operator: Hmhm bye bye.

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911 CALL  
JOB# 123381  
TYPED BY KP

Operator: Minneapolis Police and Fire, how can I help?  
Caller: Hi this is INAUDIBLE with life protection I wanted to give an update on a recent dispatch  
23301 Hiawatha Ave.

Operator: Ok. And what's the update?  
Caller: Um the subscriber who uh who pushed the medical device he informed me that he did  
get a description of the person. It's a white male wearing green pants, green shirt, and he's by the  
garbage cans.

Operator: green pants and green shirt?  
Caller: Correct.

Operator: OK and what's the call back for you?  
Caller: **Privacy Policy**

Operator: Ok we'll add it to the call, thank you so much.  
Caller: No problem bye bye.

Operator: Yeah bye bye.