JOB NUMBER: 123208

OPERATOR: 911, what is the address of the emergency? This is a shooting?

CALLER: Um (inaudible), hello?

OPERATOR: This is the shooting ma'am?

CALLER: Ah yes, pardon?

OPERATOR: The shooting? Did you hear shots or a shooting? We have a shooting...

CALLER: Yeah, yeah.

OPERATOR: That happened over there.

CALLER: Yeah.

OPERATOR: Okay.

CALLER: Alright, cause there's, there's someone laying on the road right now.

OPERATOR: Okay...

CALLER: (Inaudible) people. They're, they're, it looks like one or two people. I'm at 2118...

OPERATOR: Mm-hmm. (affirmative)

CALLER: Blasidell, um, and then there (inaudible) some sort of, at the recovery building.

OPERATOR: Okay, we've got police going out there right now. Did you see how this happened or did this at all?

CALLER: I did not. I just heard it and I looked out, um it looked like there was someone on a scooter trying to rob someone...

OPERATOR: Okay.

CALLER: Um and the shots stopped and then another one took place and it looks like there's one or two people laying on the road.

OPERATOR: Okay.

CALLER: I can't tell from the window where I'm at, but.

OPERATOR: Okay. We've got police on the way there right now, okay.

CALLER: Alright, thank you.

OPERATOR: Thank you, bye.

CALLER: Okay, bye.

JOB NUMBER: 123209

OPERATOR: 911, what is the address of the emergency?

CALLER: Um (Inaudible) West 22nd Street there's a shooting.

 ${\tt OPERATOR: Okay\ we've\ got\ police\ on\ the\ way\ there,\ they're\ almost\ there.\ They're\ outside\ right\ now}$

actually they're with the Fire Department. Did you see what happened down there?

CALLER: Um, I was sitting in my apartment...

OPERATOR: Okay.

CALLER: And I heard a gunshot and there's a red Jeep in the street and they're still shooting and there's

people running.

OPERATOR: Okay, we've already got help (inaudible) okay, we're on the way.

CALLER: Okay, thank you.

OPERATOR: Thank you, bye.

CALLER: Bye.

JOB NUMBER: 123210

OPERATOR: 911, what is the address of the emergency?

CALLER: We're at 20, 22nd, at 22nd and Blaisdell. There's a guy shooting a gun out here and the police officers came and...

OPERATOR: Okay.

CALLER: And he's shooting his gun off out here, so. I'm behind a...

OPERATOR: Yep, we've got...

CALLER: (Inaudible)...

OPERATOR: Got them out there, we're already on the way.

CALLER: Yeah.

OPERATRO: We've got the police out there and ambulance and Fire.

CALLER: Yeah he's a, yeah we're all hiding out. He's shooting out here, so.

OPERATOR: Okay.

CALLER: Oh shit.

OPERATOR: Okay (inaudible) sir, we've got them okay.

CALLER: Yes, yes (inaudible).

OPERATOR: Okay, bye.

JOB NUMBER: 123211

OPERATOR: 911, what is the address of the emergency?

CALLER: I am on the corner of Nicollet and 22nd. I, I have to leave this location because this gentleman, I believe he's armed, but I just hit a guy with my car that I saw assaulting and robbing a man, um on Nicollet and um he was, he tried to jump onto this guy's scooter and I hit him with my car.

OPERATOR: It happened on Nicollet and 22nd?

CALLER: It, it happened on Nicollet and 22nd, yep.

OPERATOR: And what kind of...

CALLER: Um the...

OPERATOR: Car do you have?

CALLER: I have a Subaru Impreza. I, I had to leave the location. He started, I think he started firing a weapon.

OPERATOR: And where is, is the victim on the ground or?

CALLER: Um he, I hit him in the, the middle of the street. I broke his leg and um he, he's, he, last I saw he was on the street.

OPERATOR: Okay, where are you going to be?

CALLER: I, oh man I, I have to pull over somewhere. I'm, I'm sorry I, I am sorry to leave the scene. I just, I'm, I'm worried, um I'll pull over on...

OPERATOR: We did (inaudible) the report of a shooting from that area so I don't know if that's what also happened or...

CALLER: Yeah, Pillsbury and...

OPERATOR: What color car are you in?

CALLER: I'm in a blue Subaru Impreza, a 2014, um I will pull into, I, I'm very close to my home (inaudible-both parties are talking at the same time)

OPERATOR: Im, Impreza, is that I-M-P-R-E-Z-Z-A, or how do you spell that?

CALLER: Um, I-M-P-R-E-Z-A.

OPERATOR: What is your name?

CALLER: Um 13.82, ah I'm pulling into, I'm, I'm going a really long distance away. I, I do not want to be anywhere close to that. Um, 24th and, let me jump out and see the corner, 24th and Grand, ah in Minneapolis. Kind of close to Lyndale.

OPERATOR: And you said the person that you hit started shooting or you believe someone else?

CALLER: I believe he started shooting. I, I, I saw him reach into his pocket and then I heard pop and I um, I, I drove away.

OPERATOR: I'm just adding information from the call. I, I completely understand that, that you're going through all the emotions right now, so just stay on the line with me and we're gonna work it out...

CALLER: Oh yeah.

OPERATOR: And everything, okay.

CALLER: Oh, yeah.

OPERATOR: Are you okay? Are you injured at all?

CALLER: I mean I'm not injured. I damaged my car and ah, I ah, yeah I mean it is what it is.

OPERATOR: 13.82 what's your last name?

CALLER: Ah, 13.82 is my last name.

OPERATOR: 13.82?

CALLER: Yep. I, I, I, I don't know if I should have hit this guy or not but he, like attacked this guy on a scooter and he was, you know, he was like, really, like threatening this guy and he was directly in the line of my vehicle and I just, I just hit him.

OPERATOR: Okay, so it was an intentional because he was...

CALLER: (Inaudible). He was, he was attacking a man. He was, he ran out on the side of the street and body slammed this guy off of the scooter and um, um it was like, directly in front of me and I hit the guy with my car.

OPERATOR: You said that broke his leg? What did they, what did he look like? What race was he?

CALLER: He was um, he was a, a 13.82 - Law Enforcement

OPERATOR: And he was assaulting one other person?

CALLER: He was assaulting a guy on a scooter, on a, on like a motorized scooter or a, a, you know, like a line scooter or something like that. And right in front of me I see him jump out of the side of the road and body slam the guy on the scooter and it was very obviously that he was trying to either attack him to hurt him or...

OPERATOR: You saw him grab at his waistband?

CALLER: I saw him grab at his waistband, um he ah, then I pulled around the corner, (inaudible) like, oh shit I, I think he's got a gun and I, I pulled away and ah, I heard some pops. It, it sounded like fireworks to me. It didn't sound quite like a gun but it was, it was very loud and it sounded like, you know, it sounded like a gun.

OPERATOR: And where are you right now?

CALLER: I'm pulled into ah, 24th, West 24th Street and Grand Avenue. I'm kind of on the corner there. This happened on like, 22nd and Nicollet. What ah, 22nd and I, I don't know actually the, oh man, um oh man. Maybe it was LaSalle might, it might be LaSalle...

OPERATOR: So you're (inaudible), say that again. You're at, did you say Grand?

CALLER: I'm 22nd, 20, ah I'm so sorry. 24th and ah, Grand. Well I can, you know, give me one moment. I'll look in my Google Maps exactly where this took place.

OPERATOR: Okay.

CALLER: Give me one moment.

OPERATOR: So the last thing you saw is it, did you actually see the gun? You said it also sounded like firecrackers and you weren't sure.

CALLER: Okay, so it was right where um, oh man what is it in (inaudible). I would say between um, Franklin and Blaisdell Avenue where like, um LaSalle turns into Blaisdell.

OPERATOR: (Inaudible) end of it cause we have a, I mean we are getting reports of, there is a shooting that it did end up happening at 22nd and Blaisdell. So I...

CALLER: (Inaudible).

OPERATOR: I do believe that that's probably what had happened. As far...

CALLER: Okay this guy, he can't go very far. I, I broke his leg. It was like his, his foot was like, hanging and um...

OPERATOR: Okay.

CALLER: I pulled, I pulled into a parking lot and I told the woman sitting outside, you need to call the cops. There's, you know, this just occurred and I had to sit, we were, as I told her that I heard some, something that sounded like shots so I just was like, I gotta go.

OPERATOR: And aside from that, you didn't hear anything else or see anything that you know of or that...

CALLER: I heard what appeared to be three shots.

OPERATOR: Okay. I want you to stay where you're at for right now. I just want to make sure that you are safe and that, um I know an officer is going to have to make a report with you, um...

CALLER: Oh yeah.

OPERATOR: (Inaudible) we will, we have your phone number and can get ahold of you if for some reason, we need to have you go to a different location or something. Um, what...

CALLER: Oh, yeah.

OPERATOR: Address do you live at?

CALLER: Um, I live at 13.82 - Law Enforcement

OPERATOR: ?

CALLER: Yes.

OPERATOR: Okay, so you're not too far. Um are you, or, how far are you from home?

CALLER: I'm, I'm very close to home. Honestly I, I could go there.

OPERATOR: Cause I can have a unit, maybe that's fine. I always put that information into the call so I, cause I don't know. Obviously they're gonna have to deal with this situation here. I know you're not injured so we have your information. I appreciate you calling. It sounds like that was a very difficult situation that you were in so, well...

CALLER: Yeah I mean, I, I, I don't know if that, I'm gonna be, you know, in trouble for hitting this guy but it was a, it was very, very like, it happened very quick...

OPERATOR: Sure.

CALLER: And it was very, very obvious from like, you know, from seeing this incident the guy, you know, jumping out and attacking this man, I was like, it happened in the middle of the street so I was just like...

OPERATOR: Sure.

CALLER: Um, yeah sorry. I'm, I may be over explaining this.

OPERATOR: No, no that's okay. I really appreciate it and the details are really helpful. So you are, um you're going to 13.82 - Law Enforcement

Is that a house, apartment duplex?

13.82 - Law Enforcement CALLER:

just call me and, and I can give you

my phone number.

OPERATOR: Okay and that is 13.82 - Law Enforcement ?

13.82 - Law Enforcement CALLER:

OPERATOR: Okay.

CALLER: Yes.

OPERATOR: Yeah, maybe I didn't have you verify your phone number. Do you want to just verify that for me?

CALLER: Yeah I can...

OPERATOR: Make sure I have the correct one.

CALLER: Yes.

OPERATOR: Okay...

CALLER: Of course. OPERATOR: Go ahead. CALLER: 13.82 OPERATOR: Okay. **CALLER: 13.82** OPERATOR: Okay, and you said you were not injured so you are okay. CALLER: Ah, I am okay, yeah. OPERATOR: Okay.... CALLER: Um... OPERATOR: IF that changes, you end up feeling some kind of effects or you need an ambulance for any reason let us know, okay. CALLER; Okay. OPERATOR: Alright, and I'll let them, I'll put the information in the call that you'll be at your apartment and we'll get ahold of you, um for a report, okay. CALLER: Okay (inaudible).

OPERATOR: Thank you.

CALLER: Thanks a lot.

OPERATOR: Alright you bet, bye.

JOB NUMBER 132213

OPERATOR: Minneapolis Dispatch, how can I help you?

CALLER: Hi, this is HENNEPIN COUNTY DEPUTY TRUPE.

OPERATOR: Hi.

CALLER: I've (inaudible) HCMC, they've got their Whittier Clinic on lockdown and they're wanting to know is the scene Code 4 for them to unlock the doors and let employees out, or do they stay in place for now?

OPERATOR: Um, I would stay in place. There's um, there's still a whole bunch going on. What I'm going to do is put the note in here. Is there a number we can call when they can open that up?

CALLER: Um...

OPERATOR: Who would we call to advise that it's Code 4? Cause I don't know the information right now. I'd have to get it over to the IC and then they would let us know if you guys are Code 4.

CALLER: Alright, I don't have the number off the top of my head. I can...

OPERATOR: Well can we call you back and then you could advise them?

CALLER: Yeah...

OPERATOR: Okay.

CALLER: Perfect (inaudible)...

OPERATOR: And what was your name officer?

CALLER: TRUPE, T-R-U-P-E.

OPERATOR: Okay, and what's a good callback number for you?

CALLER: Privacy Policy

OPERATOR: Okay, and what's the exact address of that Whittier Clinic?

CALLER: Ah shit, it's right off of Nicollet, like...

OPERATOR: Okay.

CALLER: 26th and Nicollet I want to say.

OPERATOR: I can get it pulled up, not a problem here. Nope, we'll give you a ring when they're Code 4. I know there's just lots of notes and I want to check with the IC. I don't want to give you the wrong info, um so we'll give you a call when they're able to leave.

CALLER: I would appreciate it.

OPERATOR: Alright, thank you.

CALLER: Alright.

JOB NUMBER 123213

(SOUND OF TELEPHONE RINGING)

CALLER: Hello?

OPERATOR: Hello, this is Minneapolis 911. I got a hang up call from your phone. Are you okay sir?

CALLER: Yeah, yeah. They just shooting on Blaisdell. Ah, there's a cop that arrived right now, just...

OPERATOR: Okay.

CALLER: Concern.

OPERATOR: Did, did you see the person who was doing the shooting?

CALLER: It was some dude that was on the ground. He's a...

OPERATOR: (Inaudible)...

CALLER: 13.82 guy.

OPERATOR: Okay. Alright, are you injured or is anyone in your apartment injured?

A: No.

OPERATOR: Okay. Alright is, and the person who was doing the shootings are, they're, they, do you still see them right now?

CALLER: No and I got away from the police, there's a lot of cops right now.

OPERATOR: You got away from the police? Okay, alright. I, I will, I will let them know. Thank you for calling, bye.

JOB NUMBER 123215

OPERATOR: 911 is it an emergency or can you hold?

CALLER: This is an emergency...

OPERATOR: Okay...

CALLER: I believe.

OPERATOR: What is the address or location?

CALLER: Um so I live at 2400 block of um, Blaisdell between 20, 2030, between um 22nd Street and Franklin and I'm in my apartment and shots have gone off and there's a man lying in the middle of the street that seems to be in a lot of distress.

OPERATOR: Okay, the 2400 block?

CALLER: Um I believe he got shot, yeah um...

OPERATOR: Okay. Did you see anyone with a gun or just heard the shot?

CALLER: It looks, it looks like a police officer is pulling up.

OPERATOR: Okay (inaudible-both parties are talking at the same time).

CALLER: (Inaudible-both parties are talking at the same time).

OPERATOR: (Inaudible) that should be help, should be arriving. Okay, did you see anyone with a gun running in the area?

CALLER: No I didn't see anyone but (inaudible) been shot, (inaudible) on his back, so. It was three shots just a couple minutes ago. There was one and he look like he might have got hit and got out of his car and then there were two or three more.

OPERATOR: Okay (inaudible-both parties are talking at the same time).

CALLER: (Inaudible-both parties are talking at the same time). Yeah, there's someone shooting out there. It's someone with (inaudible sentences).

OPERATOR: Okay, are you seeing anyone?

CALLER: No, so maybe I should let you go in case someone else calls cause I'm...

OPERATOR: Okay.

CALLER: So, alright, thank you for your time.

OPERATOR: Okay, thank you, bye.

JOB NUMBER 123216

CALLER: Okay.

OPERATOR: 911, what is the address of the emergency?

CALLER: It's 2115 Blaisdell Ave, there's a cop down.

OPERATOR: Okay, yep. Did you see...

CALLER: A male with a gun.

OPERATOR: Okay, did you see the person with the gun...

CALLER: I did.

OPERATOR: And can you see them now?

CALLER: Yep, I can see him now.

OPERATOR: Okay where is the person now?

CALLER: Still trying to (inaudible) a Buick, a grey Buick and I believe Ford. It's um, there's a cop down on the road and he's waiting for the (inaudible) against a car. The cop is in front of the um, (inaudible) in front of the cop car and the, the person is (inaudible) against the side of the car with the gun actively shooting.

OPERATOR: He's still shooting in front of color vehicle?

CALLER: Um, it's a grey Buick, um there was also a blue Ford right next to it. (Inaudible)...

OPERATOR: Is it a sedan (inaudible) a truck?

CALLER: It's a sedan I believe (inaudible sentences).

OPERATOR: Okay, are you safe where you are?

CALLER: Yes, I'm in the apartment.

OPERATOR: And the person with the gun, what did he look like?

CALLER: He was, um 13.82 - Law Enforcement um (inaudible)...

OPERATOR: 13.82 - Law Enforcement

CALLER: Yep, he was actively still shooting but I believe they have shot him.

OPERATOR: Okay. What is your name then?

CALLER: My name is EVELYN.

OPERATOR: And what's a phone number for you?

CALLER: PPI yes there are cops here, they're (inaudible), Privacy Policy.

OPERATOR: Okay, alright we've got everybody that's arriving (inaudible) right now, okay.

CALLER: Okay.

OPERATOR: Thank you.

CALLER: (Inaudible words).

OPERATOR: Yes, thank you very much for your information, bye.

JOB NUMBER 123217

OPERATOR: 911, what is the address of the emergency?

CALLER: There's an active shooter outside a bank, ah on Blaisdell Avenue just south of Franklin.

OPERATOR: Tell me exactly what happened. We've got help on the way.

CALLER: I'm supposed to tell you what happened?

OPERATOR: Yeah, tell me exactly what happened. I've got help on the way already.

CALLER: Okay, um I was making a deposit at the bank and a white, I, I heard a crash...

OPERATOR: Mm-hmm. (affirmative)

CALLER: And I looked up and there was a man in the street and another man was approaching him kick, and kicked him, kicked at him. I don't know if he made contact. Ah, and then here come the cops already, okay and I, and then, and then there was some kind of a (inaudible-both parties are talking at the same time) scooter.

OPERATOR: Where is the person with the gun?

CALLER: The person with the gun was sitting in the street and he shot at a van and then I tried to get out of where I was and then I heard two more shots (inaudible)...

OPERATOR: Do you know where he is right now?

CALLER: Random, well as far as I know he was sitting in the street last I saw...

OPERATOR: Okay.

CALLER: But now (inaudible-both parties are talking at the same time)...

OPERATOR: What is your name?

CALLER: (Inaudible) my name is EMILY.

OPERATOR: Okay EMILY, well I'm glad you're safe.

CALLER: Oh my God he's still shooting, he's still shooting. He's shooting at (inaudible)...

OPERATOR: Where is he do you know?

CALLER: I, I'm like, I'm behind the bank now, I'm just hearing things and I don't, I don't know where he's shooting because I'm hiding.

OPERATOR: Okay, you stay right there where you're safe, okay.

CALLER: Oh my God like he was shooting, I'm backing up. He's just shooting. He's shot many, many times now. I'd say five to seven times shots have been fired and I can't, I'm trapped, I can't get out of where I am.

OPERATOR: Okay, well we've got a lot of help on the way, not just those two officers that are shot, are they okay? I just...

CALLER: Yeah.

OPERATOR: Want you to stay safe and stay where you feel...

CALLER: I think now there's another car coming at me. I'm trapped, I'm completely trapped.

OPERATOR: Okay, well you stay there where you feel safe. If you're...

CALLER: Okay.

OPERATOR: Trapped just stay in your vehicle. Don't get out, okay.

CALLER: Thank you, yep.

OPERATOR: I got help on the way.

CALLER: Thank you.

OPERATOR: Yeah, no problem. If anything changes or if you have anymore information, you call us back and you let us know okay. I have more...

CALLER: Okay.

OPERATOR: Calls to answer. Alright, bye-bye.

CALLER: Yep, yep, go ahead, thank you, bye.

JOB NUMBER: 123218

OPERATOR: 911, is this an emergency or can hold?

CALLER: Ah no, it's an emergency.

OPERATOR: Were you injured?

CALLER: Ah, no. An officer was on Blaisdell Avenue and LaSalle Avenue. There was shooting.

OPERATOR: We've got help on the way. Can you see the officer?

CALLER: I can see the officer, Fire Department is here but the officer is down, like down but the guy is actively shooting. He's even just shot at Fire Department.

OPERATOR: Okay. Can you see the shooter?

CALLER: Yes.

OPERATOR: Okay, we've got lots of help on the way there, okay.

CALLER: Okay.

OPERATOR: You don't know where the shooter is?

CALLER: I see him.

OPERATOR: You see him? Can you give me a description...

CALLER: Yes.

OPERATOR: Of him and tell me where he is?

CALLER: 13.82

OPERATOR: Mm-hmm. (affirmative)

CALLER: In between a silver and a blue truck, car...

OPERATOR: Mm-hmm. (affirmative)

CALLER: Um, he has a

13.82 - Law Enforcement

OPERATOR: Okay, and what kind of weapon does he have?

CALLER: Um, I don't know. It's just a fucking gun.

OPERATOR: Got it. I've got lots of help on the way, okay. You stay where you...

CALLER: Okay.

OPERATOR: Feel safe. I've got other calls to answer. I'm gonna let you go. Can I get your name?

CALLER: Ah, BRITTANY (LAST NAME?)

OPERATOR: BRITTANY, thank you for your call.

CALLER: No problem, bye-bye.

JOB NUMBER 123219

(SOUND OF TELEPHONE RINGING)

CALLER: (Inaudible words).

(SOUND OF TELPHONE RINGING)

CALLER: Hello?

OPERATOR: This is Minneapolis 911 calling you.

CALLER: Um no, they here now on my street on Blaisdell is they got a shootout.

OPERATOR: No can, can you see him?

CALLER: (no verbal response is heard)

OPERATOR: Can you see the person that is shooting?

CALLER: Yeah, (inaudible words).

OPERATOR: Can you still see him ma'am?

CALLER: Hello?

OPERATOR: Can you still see him?

CALLER: Yeah girl, I'm up on my balcony. He's still shooting.

OPERATOR: Okay can you tell me where he is?

CALLER: Up on Blaisdell at 22nd, in that area.

OPERATOR: Okay (inaudible-caller is talking at the same time).

CALLER: (Inaudible-talking at the same time as the operator) is shooting. Y'all better get your ass (inaudible)...

OPERATOR: Okay, I'm gonna let you go.

JOB NUMBER: 123220

OPERATOR: 911, what's the address of the emergency?

CALLER: Um, I'm on Blaisdell Avenue...

OPERATOR: Yeah, is this about the shooting?

CALLER: An officer just got, yes.

OPERATOR: An officer what?

CALLER: An officer was shot, he's not moving. Someone else is also shot, injured.

OPERATOR: Okay, can you see the suspect? What does he look like?

CALLER: Um, 13.82 - Law Enforcement He's on the ground, he's lying in front of ah, 2115 Blaisdell Avenue. He's still on the (inaudible)...

OPERATOR: Is it just the one shooter?

CALLER: Yes.

OPERATOR: Okay, and what type...

CALLER: (Inaudible) the body.

OPERATOR: What type of gun does he have?

CALLER: Um, I can't tell. It's, looks like...

OPERATOR: Does it look big or small?

CALLER: It's small, handgun.

OPERATOR: Just the one gun that you can see?

CALLER: Just the one gun that can I, that I can see, yes.

OPERATOR: Okay, what's your name sir?

CALLER: CHARLES ANTON.

OPERATOR: Okay CHARLES, we've got a lot of help on the way out there okay. If you see anything else...

CALLER: Okay.

OPERATOR: Call us right back.

CALLER: Okay.

OPERATOR: Thank you.

JOB NUMBER 123221

(INAUDIBLE TALKING)

OPERATOR: 911, what's the address of the emergency?

CALLER: I just already called and I want to know where they are, like they (inaudible sentences).

OPERATOR: What, what's your address ma'am?

CALLER: It's 2221 Blaisdell Avenue South. Tell them to come to the back. Should I come out?

OPERATOR: Okay give me just, give me...

CALLER: Can they not find it?

OPERATOR: Give me one second here ma'am, okay. I've got to take a look at the call.

CALLER: I can hear the ambulance. Please you guys, please.

OPERATOR: Okay, what's going on? You, you're with someone that's shot?

CALLER: My hus, my husband is shot and there's...

OPERATOR: Okay.

CALLER: Another guy dead in the kitchen. (inaudible words).

OPERATOR: Ma'am, where is he shot? Where is he shot?

CALLER: Yes, they're shot, they're shot. One of them is dead and my boyfriend's still breathing. Where is (inaudible)?

OPERATOR: Okay they have, they have to clear the scene. They have to get to you safely, okay. Have you been transferred to a medical dispatcher?

CALLER: They can come through the back door. They need to come through the back.

OPERATOR: Okay we've, would they know they need to come to you? Have you been transferred to a medical...

CALLER: I don't know.

OPERATOR: Dispatcher?

CALLER: Like I don't know. I can hear ambulance. I want to know...

OPERATOR: Okay...

CALLER: If I can go outside.

OPERATOR: Okay. Ma'am I understand, just take a deep breath for me.

CALLER: (Inaudible) my boyfriend got shot... OPERATOR: Ma'am... CALLER: In the eye. OPERATOR: Okay, ma'am... CALLER: In his eye. OPERATOR: Ma'am... CALLER: So I don't know what to do. I... OPERATOR: Ma'am... CALLER: I don't know what to do. OPERATOR: I need you to stop and listen to me. I understand... CALLER: Okay. OPERATOR Okay. Take a deep breath. CALLER: What should I do? OPERATOR: Okay, I'm going to transfer you...

CALLER: (Inaudible talking over the operator) do.

OPERATOR: I'm going to transfer you to a medical dispatcher and they're gonna ask...

CALLER: Please...

OPERATOR: Ask a few questions and help you control the bleeding, okay.

CALLER: Please.

OPERATOR: Stay on the phone.

(SOUND OF TELEPHONE RINGING)

CALLER: Okay (sound of crying-inaudible words). He cannot die, he can't die, he cannot die. No, no, no (inaudible sentences) I'm so sorry.

MEDICAL DISPATCHER: Hennepin.

OPERATOR: Hey, it's Minneapolis. I've got a caller on the line whose boyfriend was shot in the eye and she's got someone else dead in her kitchen at the, ah...

MEDICAL DISPATCHER: Okay...

OPERATOR: 2221...

MEDICAL DISPATCHER: Okay, caller are you there?

CALLER: (Inaudible talking and crying)

MEDICAL DISPATCHER: Where are you located?

CALLER: I'm in 221 Blaisdell Avenue South.

MEDICAL DISPATCHER: 2221 Blaisdell?

CALLER: 222, three 2's.

MEDICAL DISPATCHER: 2221 Blaisdell Avenue South?

CALLER: Yes.

MEDICAL DISPATCHER: And what is your apartment?

CALLER: 18. Tell them to go to the back and I'm gonna open the door for them.

MEDICAL DISPATCHER: Okay.

CALLER: The back alleyway immediate. Please you guys, it's been more than ten minutes, like please...

MEDICAL DISPATCHER: Okay. I know, everybody's, we've got...

CALLER: Please I want (inaudible-crying and talking over the medical dispatcher) die. Please, my boyfriend cannot die. He can't die, like no one (inaudible words)...

MEDICAL DISPATCHER: Alright I'm making sure that they know that there's victims inside the apartment, okay. (Inaudible-party is talking over the medical dispatcher).

CALLER: I already told them.

MEDICAL DISPATHCER: I'm making sure we're getting someone there, okay.

CALLER: Okay, so he has his eye out of his eye socket. He's got (inaudible sentences)...

(INAUDIBLE TALKING-MORE THAN ONE PERSON IS TALING AT THE SAME TIME)

CALLER: He's still breathing a little bit. I don't want him to become brain dead. Please hurry up, please.

MEDICAL DISPATCHER: We're telling them right now. They're coming right inside. Everyone is on their way, okay.

CALLER: Okay, should I go open the door?

JOB NUMBER: 123222

OPERATOR: 911, what's the address of the emergency?

CALLER: 2321 Blaisdell Avenue South.

OPERATOR: What apartment are you in?

CALLER: Um, I'm not in the apartment. I have two tenants in this building that's laying out in the hallway where the shooting started and they're just laying there.

OPERATOR: Okay, what floor are you on?

CALLER: The third floor.

OPERATOR: Okay, are they awake?

CALLER: No, I don't know, I don't think they're breathing. Um, one looks like he might be helped. The paramedics keep going by and we're screaming to them we need help.

OPERATOR: Okay, and what floor did you say? I'm sorry.

CALLER: Third floor.

OPERATOR: Are you near them right now?

CALLER: Yes, I'm right here.

OPERATOR: Okay, I'm gonna transfer you to the medical dispatcher, hold on, stay on the line ma'am.

UNIDENTIFIED PERSON: (Inaudible).

(SOUND OF TELEPHONE RINGING)

OPERATOR: Hello ma'am, stay on the line, hold on.

CALLER: Okay.

AMBULANCE DISPATCHER: Hennepin (inaudible), this is MATT.

OPERATOR: This is Minneapolis. I've got two more victims at the 2221, floor 3, they said is laying on the floor hallway possibly not breathing.

AMBULANCE DISPATCHER: Okay. Caller, are you there?

CALLER: (no verbal response is heard)

AMBULANCE DISPATHCER: Caller, are you there?

CALLER: The shooter in that building is floor 2, floor 2, they on floor 2. I have to go back in my building, they're trying to get the person.

AMBULANCE DISPATCHER: The shooter's still in the hallway there?

CALLER: No, there's two guys, there's two, um deceased (inaudible) ...

AMBULANCE DISPATCHER: Okay.

CALLER: I guess there's deceased two males but I'm...

JOB NUMBER 123223

OPERATOR: 911, is this an emergency or can you hold?

CALLER: (no verbal response is heard)

OPERATOR: Hello?

CALLER: (Inaudible).

OPERATOR: Hello?

CALLER: Yeah, a guy just shot.

OPERATOR: Hello?

CALLER: (no verbal response is heard)

OPERATOR: Hello?

CALLER: I got shot, I need help.

OPERATOR: Okay, where are you?

CALLER: I got shot, I need help. OPERATOR: Where are you? CALLER: I need an ambulance. OPERATOR: Okay, where are you sir? CALLER: (Inaudible). OPERATOR: Where are you? CALLER: (Inaudible-siren sound in background) in the car. OPERATOR: Are you on Blaisdell? CALLER: (no verbal response is heard) OPERATOR: Sir? CALLER: (no verbal response is heard) OPERATOR: Sir? CALLER: (Inaudible).

OPERATOR: Sir, sir, can you hear me?

CALLER: Yeah (inaudible).

OPERATOR: Sir, can you hear me?

CALLER: (inaudible).

OPERATOR: Sir. Hello?

CALLER: (Inaudible).

OPERATOR: Hello?

CALLER: (Inaudible words-sound of gunshots is heard)

OPERATOR: Sir?

CALLER: (no verbal response is heard-sound of gunshots is heard)

OPERATOR: Sir, can you hear me?

CALLER: Yeah.

OPERATOR: You can hear me? Okay, I have a lot of help on the way. Can you tell me what the person that shot you looks like?

CALLER: Yeah, 13.82 (inaudible sentences).

OPERATOR: Where, where are you shot?

CALLER: I don't know. (sound of gunshots)

OPERATOR: Okay...

CALLER: I'm in the (inaudible) I think. He's still shooting and he's sitting on the street on Blaisdell.

OPERATOR: Okay, yep pull yourself over, just trying to make sure the scene is clear, okay. I'm gonna transfer you to speak with a medical dispatcher. They're gonna give you instructions, stay on the line.

CALLER: Thank you, thank you.

OPERATOR: Stay on the line, can you hear me?

CALLER: Yeah.

OPERATOR: Okay stay on the line.

(SOUND OF TELEPHONE RINGING)

CALLER: Yeah, I'm (inaudible). I've got a kid in the car.

OPERATOR: Okay.

CALLER: My two-year old's still in the car.

MEDICAL DISPATCHER: (Inaudible).

OPERATOR: This is Minneapolis with a transfer. Ah, this victim was shot, he's at 2231...

MEDICAL DISPATCHER: Caller, are you there?

CALLER: Yeah, I'm here.

MEDICAL DISPATCHER: Alright, help is on the way. Tell me what happened.

CALLER: I got shot by the guy sitting on the street on Blaisdell Ave to see if he needed help. (Inaudible words)...

MEDICAL DISPATCHER: Okay.

CALLER: (Inaudible)

MEDICAL DISPATHCER: Alright, and it sounds like my partner's on the phone as well with someone there. Is that correct?

CALLER: Yes.

MEDICAL DISPATCHER: Alright I'm gonna disconnect with you. She's going to give you all the instructions you guys need, okay?

CALLER: (Inaudible)

MEDICAL DISPATHCER: So we do have help along the way for you.

CALLER: Okay, my son...

MEDICAL DISPATHCER: Alright.

CALLER: Is sitting in the car, he's two-years old.

MEDICAL DISAPTCHER: Your son is in the car?

CALLER: Yeah (inaudible words).

MEDICAL DISPATCHER: Is he shot too?

CALLER: No.

MEDICAL DISPATCHER: Okay. Okay and are the windows open or closed?

JOB NUMBER: 123224

OPERATOR: 911, what's the address of the emergency?

CALLER: I'm (inaudible) Blaisdell Avenue.

OPERATOR: Yes, for the shooting?

CALLER: An officer was just shot, yes.

OPERATOR: An officer, what?

CALLER: An officer was shot, he's not moving. Someone else is also shot, injured.

OPERATOR: Okay, can you see the suspect. What does he look like?

CALLER: Um 13.82 - Law Enforcement He's on the ground, he's lying in front of ah, 2115 Blaisdell Avenue (sigh). He's (inaudible)...

OPERATOR: (Inaudible) shooter?

CALLER: Yes.

OPERATOR: Okay, and what kind... CALLER: (Inaudible) shooting... OPERATOR: What type of gun did he have? CALLER: Um, I can't tell. It's... OPERATOR: Was it big or small? CALLER: It was small handgun. OPERATOR: Just the one gun that you can see? CALLER: Just the one gun that's (inaudible), that I can see, yes. OPERATOR: Okay, what's your name sir? CALLER: CHARLES ANTON. OPERATOR: Okay CHARLES, we've got a lot of help on the way out there okay. If you see anything else, call us right back. CALLER: Okay. OPERATOR: Thank you. (END OF 911 CALL)

JOB NUMBER: 123225

OPERATOR: 911, what's the address of the emergency?

CALLER: Hi, I'm at 2109 Blaisdell Avenue, Minneapolis, Minnesota. I see a cop down, he just got shot right in front of my apartment (inaudible)...

OPERATOR: Where was he shot?

CALLER: (Inaudible). He, he's right here in front of 2109 Blaisdell Avenue, Minneapolis, Minnesota 55404.

OPERATOR: Does it look like he's moving?

CALLER: Ah, I don't think, is he moving...

UNIDENTIFIED PERSON: No he's not...

CALLER: No he's not moving.

OPERATOR: Okay.

UNIDENTIFIED PERSON: He's not moving (inaudible)...

OPERATOR: Can you see (inaudible) he was shot?

CALLER: No, he's a cop. He was shot three, four minutes ago?

UNIDENTIFIED PERSON: Those other cops (inaudible)...

CALLER: Oh my God.

OPERATOR: Can you see where he was shot?

CALLER: Oh my God I don't, I can't see...

UNIDENTIFIED PERSON: They're still actively shooting.

OPERATOR: Yep, we've got a lot of help on the way.

UNIDENTIFIED PERSON: (Inaudible).

OPERATOR: Can you see the suspect?

UNIDENTIFIED PERSON: (Inaudible words)

CALLER: (Inaudible) we can't see the suspect but it must be in front of our....

OPERATOR: Okay.

CALLER: Apartment too.

OPERATOR: Stay in your house and get to a safe place.

CALLER: Okay.

OPERATOR: Okay, we've got a lot of help on the way.

CALLER: Okay.

OPERATOR: Bye.

CALLER: Thank you (inaudible).

JOB NUMBER 123226

OPERATOR: 911, what's the address of the emergency?

CALLER: Hello, can you hear me?

OPERATOR: Hello, it's 911.

CALLER: Yes, ah I want to report an accident if it hasn't been reported already. Um, there's people laying on the street, there's blood. Ah it, approximately 23rd and LaSalle.

OPERATOR: Yep, we do have a call in here for that.

CALLER: You do?

OPERATOR: We do.

CALLER: Ah, okay, thank you.

JOB NUMBER 123227

OPERATOR: 911, what's the address of the emergency?

CALLER: Um, 22nd and LaSalle.

OPERATOR: Did you say 22nd and LaSalle?

CALLER: Yes.

OPERATOR: Okay, what's going on there?

CALLER: There's a dude on the ground, clearly injured and also there was a shooting, um yeah.

OPERATOR: Oh we do, we do have a call in there for that, um...

CALLER: Okay.

OPERATOR: Alright yep, we do have (inaudible). We have help on the way.

JOB NUMBER 123228

OPERATOR: 911, what's the address of the emergency?

CALLER: Ah (inaudible), um I'm sure you already have a call of a shooter.

OPERATOR: We do, yes.

CALLER: Okay. So I got shot at, I was just rolling by driving by and the guy was on the ground and he shot at my van and about two or three feet away from hitting me. Um, I'm on West 27th right now and I don't know what, what ah, what crossing, oh shoot. I'm like a couple blocks away, I just didn't know. I just was gonna call and see what to do. I didn't know what to do, so I just drove away a couple blocks and I'm calling now.

OPERATOR: Okay, alright.

CALLER: I see the cops down the road.

OPERATOR: Okay alright we, alright yeah, we do have that information entered here. So um, we're working on getting ah, help out there as soon as possible.

CALLER: Okay, sounds good.

OPERATOR: Alright, thank you.

JOB NUMBER 123229

OPERATOR: Minneapolis Police and Fire Dispatch. How can I help you?

CALLER: Yes hi, this is SETH MARTEL (sp?) from the Minneapolis Institute of Art and um, we heard of some police activity that was happening in our neighborhood and we were just ah, hope, hoping to get information to find out if ah, the scene has been secured.

OPERATOR: Okay and then what is, what is your address? I'll have to look at the...

CALLER: Oh um, geez. We are down, it would be 2400 3rd Avenue South, Minneapolis, Minnesota.

OPERATOR: Okay, there we go. Alright, let me just take a look, yeah I believe that, I know they're pretty close to your area. So...

CALLER: Yeah.

OPERATOR: Right now it's still ongoing. So it's not one hundred percent secured yet.

CALLER: Okay. Alright I, I appreciate that information. Um alright, ah we're just gonna stand by over here then and ah, monitor what's going on.

OPERATOR: Okay, okay.

CALLER: Alright, thank you.

OPERATOR: Thank you.

CALLER: Yep, bye.

JOB NUMBER: 123230

OPERATOR: (Inaudible) of the emergency?

CALLER: Um, we need an ambulance outside of 2115 Blaisdell Avenue.

OPERATOR: Okay we, we do have a call started for that. Do you have any new information?

CALLER: Okay no, just people are hurt.

OPERATOR: Okay, yep we do have a call entered. What's your name?

CALLER: Um ANA. Is there ambulances coming?

OPERATOR: Yes, can I get your name?

CALLER: Okay ANA, A-N-A. Okay, thank you.

OPERATOR: Thank you.

JOB NUMBER: 123231

OPERATOR: 911, what's the address of the emergency?

CALLER: Hi, I'm just, what the fuck? Hello?

OPERATOR: Hello.

CALLER: Hi yes, um this has to do with the, the active shooter thing.

OPERATOR: Yes.

CALLER: Um, um there was a man I just saw go into Walgreens and um he had a, he fit the description prescription

13.82 - Law Enforcement

and (inaudible) on. He's walking down, he's walking

down Lake Street towards, towards Chicago on the right-hand side.

OPERATOR: Okay, hang on here. Alright, so this just happened at the Walgreens on?

CALLER: On Walgreens, on Nicollet and Lake.

OPERATOR: Nicollet and Lake.

CALLER: And he, he left. He like, went in there, he like casually walked in there, he like casually walked in there after they said he was (inaudible) over here and then he walked in there and like, looked around, went in there and then he came back out and he didn't have no bags or nothing.

13.82 - Law Enforcement

OPERATOR: Okay. Okay...

CALLER: Yes.

OPERATOR: Alright, I'm gonna update the call and let them know. Oh, can I get your name?

CALLER: My name is JESSICA.

OPERATOR: Okay, and he's...

JOB NUMBER 123232

OPERATOR: (Inaudible) emergency.

CALLER: Oh (inaudible) you know about the shootout going on right now don't you?

OPERATOR: We, yep we have a call entered, we have help on the way right now.

CALLER: There's a, there's an officer on the ground. He looks like, it doesn't look like he's moving.

There's an officer down.

OPERATOR: We do, we do have that as well. Yes, we have help (inaudible)...

CALLER: Okay, okay, I'll let you go, okay.

JOB NUMBER 123233

OPERATOR: 911 (inaudible) emergency?

CALLER: Hi, um we, I think there's been multiple calls already but ah, there's multiple people shot on,

2115 Blaisdell, yeah.

OPERATOR: Yep, we do have a call. Thank you for that.

CALLER: Okay, thanks.

OPERATOR: We've help on the way.

CALLER: Okay. Okay, sounds good thank you.

JOB NUMBER 123234

OPERATOR: 911, what's the address of the emergency?

CALLER: Yeah there's something going on on Blaisdell and Franklin. There's like, somebody on the ground covered in blood. I don't know what's going on here so I...

OPERATOR: Yes we, we do have ah, help started for that area.

CALLER: Okay.

JOB NUMBER 123235

OPERATOR: 911, what's the address of the emergency?

CALLER: Yeah, yeah we got multiple gunshots very near Franklin and Pillsbury. I mean...

OPERATOR: Yep.

CALLER: Multiple gunshots.

OPERATOR: Yes, we do have a call entered for that. We have help on the way for them.

CALLER: Alright, thank you.

JOB NUMBER 123236

OPERATOR: 911, what's the address of the emergency?

CALLER: Hi um, it's not an emergency but it's 2109 Blaisdell Avenue, um there was like, a bunch of like, gunshots and like (inaudible) I seen a cop get killed outside, um my building and me and my little brother live in one of the apartment buildings, ah we're just scared.

OPERATOR: Okay. So um, do you have any updated information? Did you see any suspects at all or anything?

CALLER: No...

OPERATOR Anybody get shot?

CALLER: Like yeah, I seen a cop get shot and then there's a bunch of police outside our building and they just have their, like assault rifles out.

OPERATOR: Okay, yep. Um, so we do have an active shooter situation going on right now. I would recommend staying away from windows, stay in your apartment, okay and...

CALLER: Okay.

OPERATOR: Just, just stay inside where it's safe, okay.

CALLER: Okay.

OPERATOR: Okay, um can I get your name?
CALLER: Yeah (sound of crying) sorry I'm JACQUELINE
OPERATOR: Okay.
CALLER: (Inaudible).
OPERATOR: Okay.
CALLER: Should I put my mattress up against the window?
OPERATOR: Um if you, if you feel that would make it safer I would go ahead and do that. But yeah just, just make sure you guys stay inside and don't go outside right now, okay.
CALLER: Okay.
OPERATOR: Okay, it'll be okay. You'll, you'll be, it'll be just fine. Just stay up
CALLER: Thank you.
OPERATOR: Yeah, stay inside, thank you.

JOB NUMBER: 123237

OPERATOR: Minneapolis Police and Fire Dispatch. How can I help you?

CALLER: Yeah this is ah, ah (inaudible) Fourth Precinct, ah captain ah, ah GEORGE (LAST NAME?) calling. There's an active shooting at 2109, ah Blaisdell. I have two of my kids in an apartment there. I need to talk to a watch commander to re, retrieve my kids out of the apartment there, in apartment 40 ah, 404. Ah, I'll say again this is ah, GEORGE (LAST NAME?) former precinct captain.

OPERATOR: Okay...

CALLER: I have two of my kids that's in an apartment screaming because there's an active shooter outside. I need to, need for somebody to put me into, to ah, ah watch, the watch commander.

OPERATOR: Okay, hang on let, let me, I can relay the message and have him contact you at, can I get your call back number?

CALLER: The call back number is area code **Privacy Policy**, again this is former precinct captain GEORGE (LAST NAME?).

OPERATOR: Okay, alright. I'll have him contact you as soon as possible, okay.

CALLER: Thank you.

JOB NUMBER: 123238

OPERATOR: 911, is this an emergency or can you hold?

CALLER: Ah no, a cop is down.

OPERATOR: Ah, okay...

CALLER: A cop is down at 20, 2118, cop is down from the call that was just made.

OPERATOR: And what's your name?

 ${\tt CALLER:} \ \, \textbf{13.82 - Law Enforcement} \, . \, \\ \textbf{There's the shootings that are still going on...} \, \\$

OPERATOR: Okay.

CALLER: The cop was on the scene, he's down.

OPERATOR: (Inaudible)?

CALLER: There's fire trucks here. I'm, I'm at 13.82

OPERATOR: What's your phone number?

OPERATOR: You said 13.82?

CALLER: Yep um, and my cell number is 13.82

OPERATOR: And is an officer down?

CALLER: There's an officer down right on Blaisdell.

OPERATOR: Okay, we have a lot of help heading there right now...

A: I...

OPERATOR: Okay?

A: Holy shit, what's that? Can, can you hear the shots are still going on.

OPERATOR: I, I can't hear that on (inaudible) your phone right now.

CALLER: Okay.

OPERATOR: Can you still hear shots going off?

CALLER: Shots are still, they're still going on. The Fire truck is here, the cops are the...

OPERATOR: The shots (inaudible) as ongoing?

CALLER: Oh they just went, yeah ongoing. The guy is out there, he's...

OPERATOR: Where (inaudible) come from?

CALLER: He, he is on the street, the shooter is on the street by a, a car, um by a little SUV, um he's laying down by the...

OPERATOR: (Inaudible-both parties are talking at the same time)...

CALLER: Pardon?

OPERATOR: (Inaudible-both parties are talking at the same time)...

CALLER: (Inaudible) I don't, I don't know the make of the car but it's a silver greyish SUV. He's, he still has the gun out and he's continuing to shoot and aim.

OPERATOR: And he's like on the ground by the SUV?

CALLER: He is, yep. More cops are coming, um again fired shots are still going.

OPERATOR: So he's laying down near the SUV?

CALLER: Yep.

OPERATOR: No shooting, okay.

CALLER: Yep. It looks like there's two, two squads are here now with, I hear more sirens coming, more shots are going. Holy, okay. Um I think maybe cops are shooting back. I'm not sure but there's rapid gunfire.

OPERATOR: Yeah, there's a lot help heading there right now.

CALLER: Okay.

OPERATOR: Okay. Can you see anything else...

CALLER: Okay.

OPERATOR: From where you're at?

CALLER: Um, I'm upstairs. I'm like, on the second floor

13.82 - Law Enforcement

OPERATOR: Okay.

CALLER: Um, I see the cops. They're over by like, the Park Nicollet.

OPERATOR: Okay, do you see (inaudible)...

CALLER: The hospital clinic.

OPERATOR: Okay.

CALLER: I see them yep, more cops are coming.

OPERATOR: Okay.

CALLER: Okay?

OPERATOR: Alright I'll let them (inaudible)...

CALLER: Holy shit squad, squad is here. Oh I, I'm ending the phone. I'm gonna get away from the window.

OPERATOR: Okay, alright.

CALLER: Okay, alright, thank you.

OPERATOR: (Inaudible) appreciate that.

CALLER: You're welcome, you're welcome, bye-bye.

OPERATOR: Bye.

OCA: 24-146842

JOB NUMBER 123239

OPERATOR: 911, what is the address of the emergency?

CALLER: 2109 Blaisdell Avenue, apartment 203.

OPERATOR: Repeat the address one more time please?

CALLER: 2109 Blaisdell Avenue, apartment 203.

OPERATOR: Can you tell me exactly what's happening?

CALLER: Ah yep, no by where is it, there's an active shooter outside, um...

OPERATOR: Okay.

CALLER: Somebody just ran to the, ran to our building and tried to get in our house.

OPERATOR: Did you see who this person was?

CALLER: Ah, no. We just heard, ah well we looked outside the door and it was a male. He was checking other doors.

OPERATOR: So he tried to get into your house? Okay. What did he look like? Was he White, Black, Hispanic, Native, Asian or Somali?

CALLER: 13.82 Ah, we just saw the back of, we just saw the back of him.

13.82 - Law Enforcement

OPERATOR: 13.82 - Law Enforcement ? Okay. And where was he at inside the building? On the second floor you said?

CALLER: Second floor, yep.

OPERATOR: Okay, and what's your name and phone number?

A: SHANIECE (LAST NAME?) and my phone number is Privacy Policy

OPERATOR: PP!?

CALLER: Yes.

OPERATOR: Alright, I will (inaudible) to your information, alright.

CALLER: Thank you.

OPERATOR: Thanks for calling, bye.

OCA: 146842

JOB NUMBER 123241

OPERATOR: 911, what's the address of your emergency?

CALLER: Hi, I'm over at the Blaisdell Park Nicollet, 2001 um, Blaisdell and Franklin and there's some gunshots.

OPERATOR: How many shots did you hear?

CALLER: Um, there was one and then a couple shots, a couple, like maybe a minute later there was three I believe, two or three.

OPERATOR: Okay.

CALLER: Um, it looks like there's somebody on the ground, ah maybe, there's like a blue um, there's a red car, a blue car, a grey car, um I missed it, okay I hear, I hear police right now coming.

OPERATOR: Okay, and the person...

CALLER: The police coming.

OPERATOR: The person that's on the ground, where are they? Like, what street is that?

CALLER: They're on the street, it's there, it's Blaisdell, it's on Blaisdell.

OPERATOR: Okay, what's...

CALLER: (Inaudible talking).

OPERATOR: That person look like?

CALLER: Um, you know I'm in the parking lot. I'd say looks to be colored, um maybe, you know police, yeah somebody's on the ground, the police just showed up. The person on the ground looks to (unknown verbal noise) (sound of gunshots) they're, they have a gun, they're shooting at police right now. The person on the ground is shooting at police. They're um, um, um

13.82 - Law Enforcement

13.82

UNIDENTIFIED PERSON VOICE: Back up.

CALLER: I'm backing up, I'm backing up.

OPERATOR: Yeah go somewhere safe, get out of the area.

CALLER: I'm, I'm in my car, I'm in my parking, in the parking lot um, 13.82 um but they just shot at police. Um they are by, like a Ford um, like a blue turguoisey Ford, um I don't know, four door, like smaller um, I don't, I don't know.

OPERATOR: Okay. (Inaudible) 13.82 - Law Enforcement, what kind of top did they have on?

CALLER: Um, it's 13.82 - Law Enforcement

OPERATOR: Okay.

CALLER: Is it like a 13.82 - Law Enforcement ?

CALLER: (Inaudible), he was, somebody, I'm on the phone with police that somebody's shooting. I work...

UNIDENTIFIED MALE VOICE: A shooting?

CALLER: Yeah, somebody's shooting at police. I...

UNIDENTIFIED MALE VOICE: Yeah, okay.

CALLER: Yeah, I would go back. Take your dogs, be safe.

UNIDENTIFIED MALE: (Inaudible).

CALLER: Yeah, yeah be safe, yeah be safe. Okay um, yeah, people are coming out and, yeah um, hello?

OPERATOR: Yeah I'm still, no I'm still here, you're fine. I just want you...

CALLER: Okay...

OPERATOR: To be somewhere safe...

CALLER: Um...

OPERATOR: Like how far are you away...

CALLER: Yeah, I'm...

OPERATOR: From the person with the gun?

CALLER: I'm leaving the park, the, there's a parking lot across Park Nicollet, like that um, I'm leaving that parking lot, um I'm (inaudible). I'm gonna turn, um left on Franklin...

OPERATOR: Okay.

CALLER: Um, I just heard another gunshot, um but I'm gonna (inaudible words), I mean, do you want me to stay in the area or...

OPERATOR: No, no, no, no you don't have to. You're, you're totally fine I understand. You can, yeah if you don't have any other information you're free to hang up. Just make sure you're safe.

CALLER: You know, like I said, um that person on the ground, um it, I thought may be injured. (Inaudible words) yes, um were shooting at the police, so...

OPERATOR: Okay, and what race was that person that was shooting?

CALLER: Um I'm, I'm assuming 13.82

OPERATOR: Okay.

CALLER: 13.82 - Law Enforcement

OPERATOR: Okay.

CALLER: Um (inaudible sentences)...

OPERATOR: Were they light complexion, dark complexion?

CALLER: 13.82 - Law Enforcement

OPERATOR: Okay.

CALLER: 13.82

OPERATOR: Okay, and what was your name?

CALLER: EMILY

OPERATOR: And what's your phone number EMILY?

CALLER: Privacy Policy.

OPERATOR: PPI okay.

CALLER: Yes but I'm gonna turn on Lyndale and get on the freeway and go home...

OPERATOR: Okay.

CALLER: That's, that's where I am.

OPERATOR: Yeah just, yeah get home safely. Do whatever you have to do to stay safe. Don't worry about standing around.

CALLER: Yes.

OPERATOR: Okay we've got, we've got a lot of responders coming to the area so there's lots of cops (inaudible-caller is talking at the same time).

CALLER: (Inaudible-talking at the same time as the operator). Yeah I'm a nurse so I hope, I hope the responders are, are being (inaudible). You know there's people out with kids and pets but I just, I want everybody to be safe (inaudible)...

OPERATOR: Right, right.

CALLER: (Inaudible).

OPERATOR: Okay, thank you EMILY, I appreciate it.

CALLER: Okay, thank you.

OPERATOR: Take care.

CALLER: Um, (inaudible) call if I can try to be of anymore assis, yeah I, I, I (inaudible). Okay.

OPERATOR: Okay, thank you, bye.

CALLER: Okay thanks, bye.

OCA: 24-146842

JOB NUMBER 123242

OPERATOR: Minneapolis Police and Fire Dispatch. How can I help you?

CALLER: Yeah, I was calling to report a shooting but I, I, I see the units have gone in, ah to this location now.

OPERATOR: Do you have any information about the victim or suspect?

CALLER: I don't have information, um I, I was parking a car and I heard the one shot and then I heard mul, I heard multiple shots but I didn't see anything other than, ah my daughter ah, is up in the building. She said someone had got shot, so...

OPERATOR: Okay.

CALLER: She may know a more better, ah description than I do. I was just calling to report that the...

OPERATOR: Okay.

CALLER: Shots I heard.

OPERATOR: Yeah, we've got a lot of responders coming to the area. Just make sure that you stay somewhere safe. Don't worry about trying to find out more information, like just stay somewhere where you're not gonna be...

CALLER: Right.

OPERATOR: In danger.

CALLER: Yeah. I'm gonna call the precinct (inaudible), so I will just stay safe, stay where I'm at.

OPERATOR: Okay, sounds good. Thank you so much.

CALLER: Yep, bye, yeah.

OPERATOR: Bye.

OCA: 24-146842

JOB #123244

OPERATOR: 911, what is the address of the emergency?

CALLER: 911, my boyfriend has been killed inside this house. I need you to hurry up...

OPERATOR: What's your address?

CALLER: And save him. I don't know where I'm at, 2221 Blaisdell Avenue South.

OPERATOR: Repeat the address for verification please.

CALLER: Um, 221 Blaisdell Avenue South.

OPERATOR: What apartment do you think he's in?

CALLER: Apartment 18.

OPERATOR: And why do you think your boyfriend was killed in there?

CALLER: And then he just, somebody just shot him while I was in the bathroom. (Inaudible)...

OPERATOR: Shot him?

CALLER: Yeah, shot him. I believe that they shot him in the head. I'm hiding cause I don't want them to come and kill me.

OPERATOR: Okay, did you see who did it?

CALLER: No, can you just please hurry?

OPERATOR: Alright, we've got help on the way. What's...

CALLER: (Inaudible) huh? I don't know what to do. Should I move him?

OPERATOR: Nope, no don't, stay on the phone with him okay. I'm gonna get paramedics...

CALLER: (Inaudible)...

OPERATOR: On the line and they're gonna tell you what to do.

CALLER: (Inaudible-talking at the same time as the operator)

OPERATOR: Stay on the phone, yep.

CALLER: (Inaudible-talking at the same time as the operator)

OPERATOR: Stay on the phone.

CALLER: (Inaudible-talking at the same time as the operator).

OPERATOR: Nope that's fine, stay down and stay with him, okay. Stay on the phone.

CALLER: (Inaudible-talking at the same time as the operator) what should I (inaudible words)...

AMBULANCE DISPATCHER: (Inaudible, caller can be heard talking over the ambulance dispatcher).

OPERATOR: Minneapolis on a shooting, 2221 Blaisdell Avenue, Apartment 18.

AMUBLANCE DISPATCHER: (Inaudible)

CALLER: (Inaudible-can be heard in background talking)

AMBULANCE DISPATCHER: Hello, is anybody there?

CALLER: (Inaudible sentences).

AMBULANCE DISPATCHER: Hello?

CALLER: Yes, please hurry.

AMBULANCE DISPATCHER: Okay, this is the ambulance dispatcher. I need you to tell me exactly what happened.

CALLER: This guy shot my boyfriend...

AMBULANCE DISPATCHER: Okay.

CALLER: And there's a, a guy shot in the bathroom. Please hurry, please.

AMBULANCE DISPATCHER: They're on the way. They've been on the way the entire time.

CALLER: (Inaudible-talking at the same time as the ambulance dispatcher) to me.

AMBULANCE DISPATCHER: I need you to focus, I need to gather information for the responders.

CALLER: I have no information, (inaudible)...

AMBULANCE DISPATCHER: How old is he?

CALLER: To fuck up.

AMBULANCE DISPATCHER: How old is your boyfriend ma'am?

CALLER: He's thirty-six.

AMBULANCE DISPATCHER: Okay, is he awake?

CALLER: Um he, he got shot in the head, please hurry, please.

AMBULANCE DISPATCHER: Is he awake?

CALLER: (Inaudible) he's all I have (sound of crying) please.

AMBULANCE DISPATCHER: Hello?

CALLER: Please, please hurry, please...

AMBULANCE DISPATCHER: Is he awake?

CALLER: No, he's breathing a little bit, please hurry.

AMBULANCE DISPATCHER: You hear his breathing?

CALLER: He's breathing a little bit. He..

AMBULANCE DISPATCHER: Okay.

CALLER: Please hurry.

AMBULANCE DISPATCHER: What apartment are you in?

CALLER: Apartment 18.

AMBULANCE DISPATCHER: Okay, and you said he's shot in the head?

CALLER: He got shot in the head there's (inaudible words) inside the other room. Everybody's left.

AMBULANCE DISPATCHER: Okay I'm sorry, there's two people shot there?

CALLER: Well there's two people shot in here. (inaudible verbal noise) they (inaudible words).

AMBULANCE DISPATHCER: Okay, one moment. I'm gonna update the responders.

CALLER: (Inaudible sentences). He shot him in the eye, he shot him in the fucking eye. What should I do?

AMBULANCE DISPATCHER: Okay, I have help on the way. I have some more questions to gather information, okay?

CALLER: (Inaudible words).

AMBULANCE DISPATCHER: Is the attacker still nearby?

CALLER: What should I do?

AMBULANCE DISPATCHER: Where's the shooter ma'am?

CALLER: (Inaudible) I don't know where the shooter is. I don't know where anybody is. Can you just...

AMBULANCE DISPATHCER: Okay...

CALLER: Get here?

AMBULANCE DISPATCHER: Okay is the shoot, is the, is the bleeding serious?

CALLER: He shot his, in the eye. (verbal noises)...

AMBULANCE DISPATCHER: Is the bleeding serious?

CALLER: (Inaudible sentences).

AMBULANCE DISPATCHER: Ma'am, I need you to talk to me.

CALLER: I need a fucking ambulance.

AMBULANCE DISPATCHER: Is the bleeding serious?

CALLER: The fuck, I can't talk. What should I do for him, he got shot in the eye.

AMBULANCE DISPATCHER: I'm trying to help you. I'm trying to ask you questions so I can help.

CALLER: Okay, so should I hold his head up? What should I do?

AMBULANCE DISPATCHER: Is the bleeding serious?

CALLER: YES.

AMBULANCE DISPATCHER: Okay. Alright, stay on the line. The paramedics have been on the way.

CALLER: Okay, what should I do?

AMBULANCE DISPATCHER: Is he conscious?

CALLER: Huh, no he is not conscious.

AMBULANCE DISPATCHER: Okay, is he breathing still?

CALLER: (Inaudible words) I'm so sorry baby, I'm so sorry. (Inaudible sentences).

AMBULANCE DISPATCHER: Is he still breathing ma'am?

CALLER: (Inaudible sentences) What should I do? Should I sit him up? Should I keep him laid down?

AMBULANCE DISPATCHER: I'm trying to ask you questions. Is he still breathing?

CALLER: A little BIT.

AMBULANCE DISPATCHER: No. I need to know, yes or no if he's breathing.

CALLER: Yes, he's BREATHING A LITTLE BIT.

AMBULANCE DISPATCHER: Okay, what about the other person there. Are they breathing?

CALLER: I DON'T KNOW.

AMBULANCE DISPATCHER: Go check on them please and see if they're breathing.

CALLER: Okay, can you please hurry up guys? (inaudible words).

AMBULANCE DISPATCHER: They're on the way.

CALLER: (Inaudible-talking at the same time as the ambulance dispatcher).

AMBULANCE DISPATCHER: This is not slowing them down.

CALLER: (Inaudible).

AMBULANCE DISPATCHER: Can you check on the other person and see if they're breathing?

CALLER: Okay I will but I'm worried about him. (inaudible sentences).

AMBULANCE DISAPTCHER: Ma'am, are there people still shooting there?

CALLER: No, they fucking all left. He did not do (inaudible), he already has leg issues, he's paralyzed in one leg already. Can you guys please just hurry up.

AMBULANCE DISPATCHER: I need you to listen and see if there are other people shooting there.

CALLER: There's nobody fucking shooting and two people dead on the floor. What are you not understanding?

AMBULANCE DISPATCHER: Okay, they're both dead?

CALLER: No, he cannot be dead.

AMBULANCE DISPATCHER: Okay, I need to figure out if they're bleeding.

CALLER: THEY'RE BLEEDING YOU FUCK...

AMBULANCE DISPATCHER: Okay...

CALLER: THEY'RE BLEEDING.

AMBULANCE DISPATCHER: Are they breathing?

CALLER: I don't know, he's breathing a little bit. Please hurry, this is my husband.

AMBULANCE DISPATCHER: They're on the way.

CALLER: Oh my God (inaudible) why, why (inaudible sentences-sound of crying).

AMBULANCE DISPATCHER: Okay ma'am, I need to hang up to take other 911 calls, okay.

CALLER: No, (inaudible) on the phone please, please, please, please, I'm scared (inaudible).

AMBULANCE DISPATCHER: Then I, I need you to check on these other people and I need you to get to safety.

CALLER: Where....