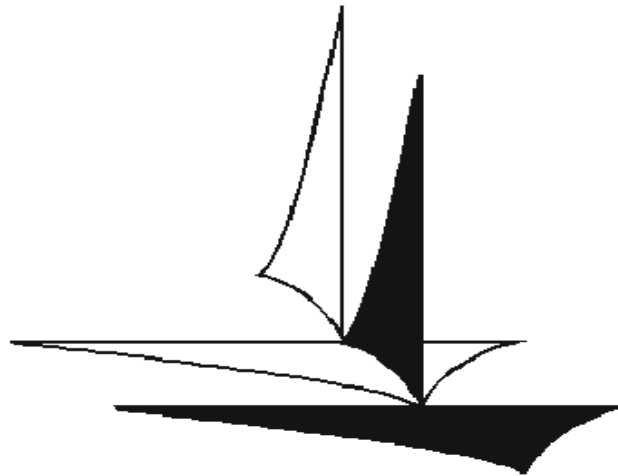


Minneapolis Taxicab Ordinance



Minneapolis
City of Lakes

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Licenses and Consumer Services
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MINNEAPOLIS CODE OF ORDINANCES
CHAPTER 341. TAXICABS
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CHAPTER 341. TAXICABS

Editor's note— Section 1 of 83-Or-081, adopted April 8, 1983, repealed former Ch. 341, concerning taxicabs. Section 2 then enacted a new Ch. 341, as herein set out. For a listing of sections repealed, refer to the Code Comparative Table entry for 83-Or-081.

Cross reference— Traffic code, Title 18, Ch. 466 et seq.; specific provisions of traffic code relative to taxicabs, Ch. 482.

ARTICLE I. GENERALLY

341.10. Definitions. Whenever used in this chapter the following words shall mean:

Central business district: The geographic area bounded by and including the Mississippi River southeasterly to Interstate 35; Interstate 35 southerly to Interstate 94; Interstate 94 westerly and northerly to Glenwood Avenue; Glenwood Avenue easterly to North Ninth Street; North Ninth Street northerly to Second Avenue North, and Second Avenue North to the Mississippi River.

Committee: The committee of the city council to which responsibility for licensing and consumer services may be assigned.

Licensing official: The licensing official designated by the director of community planning and economic development, who supervises the licensing and consumer services functions of the city.

Limousine: A luxury passenger automobile with a seating capacity for not more than twelve (12) people, excluding the driver, which does not have a meter, and has a chassis and wheelbase that has been stretched, or is a sedan that the manufacturer promotes as a luxury automobile. A limousine does not include a bus, a pickup truck, station wagon, taxicab, truck, van, multipurpose vehicle, or sport utility vehicle.

Limousine service: A service that is for-hire, is provided in a limousine, is not provided on a regular route, provides only prearranged pickup and charges more than a taxicab for a comparable trip.

Motor carrier of passengers: A person engaged in the for-hire transportation of passengers in vehicles designed to transport eight (8) or more persons, including the driver.

Service company: The company which, for each group of taxicab owners operating under a common color scheme, provides common services and facilities such as radio dispatching, color rights, advertising, telephone listings, maintenance, insurance, credit accounts, driver assignments, and record keeping.

Seven-county metropolitan area: The counties of Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington, within the State of Minnesota.

Taxi driver's license: A license granted in accordance with Article III of this chapter.

Taxicab: Any motor vehicle, except a limousine or motor carrier of passengers, or a transportation network company authorized vehicle as defined in Chapter 343 of this code, regularly engaged in the business of carrying passengers for hire, having a seating capacity of seven (7) or fewer persons including the driver and not operated on a fixed route or schedule.

Taxicab license: A license granted in accordance with Article IV of this chapter.

Taximeter: An instrument or device designed to accurately measure the distance traveled by such vehicle, to record the time said vehicle travels or is in waiting and to indicate upon such record the fare to be charged. Such fare shall be visible to the passengers at all times.

Wheelchair accessible taxicab: A motor vehicle for hire of a distinctive color or colors operated at rates per mile or upon a waiting-time basis, or both, which is a minivan or similar vehicle specially adapted for wheelchair users, which is also equipped with a taximeter, and which prioritizes requests for service from wheelchair users for purposes of transportation over and along the public streets, not over a defined route but, as to the route and destination, in accordance with and under the direction of the passenger or person hiring such vehicle. (83-Or-081, § 2, 4-8-83; 83-Or-144, § 1, 6-10-83; 88-Or-004, § 1, 1-15-88; 95-Or-128, § 1, 8-25-95; 2000-Or-010, § 1, 3-3-00; 2001-Or-146, § 1, 12-14-01; 2005-Or-129, § 1, 11-18-05; 2011-Or-112, § 1, 12-9-11; 2013-Or-213, § 1, 12-6-13; 2014-Or-036, § 1, 7-18-14)

341.20. Failure to pay fare. No person shall refuse or neglect to pay for the services, rent or hire of any licensed taxicab upon discharging or renting the same with the intention to defraud the owner or licensee of the taxicab, or obtain the services, hire, possession or use of any taxicab by color or aid of any false representation, pretense, token or writing, or obtain credit for such services, hire, possession or use by color or aid of any false, fraudulent representation, pretense, token or writing, or having hired any such taxicab shall recklessly, willfully, wantonly, or by gross negligence injure or destroy or allow or permit the same or any part thereof to be injured or destroyed, unless the owner or licensee of the taxicab has voluntarily extended credit to the person hiring, renting or using such vehicle. (88-Or-004, § 3, 1-15-88)

341.30. Display of rates in cabs. There shall be conspicuously placed in every taxicab licensed for the conveyance of passengers for hire in such manner as to be easily read by any person riding in the same, a card furnished by the department, which shall be plainly visible to passengers and shall bear the name of the service company, number of taxicab, rate of fare and telephone number of the 311 call center which may be used to report any complaints. Such card shall be clearly displayed at a location within the cab, approved by the inspector, where it may be easily read by any passenger. The owner, driver, licensee or other person in charge of any taxicab shall not demand or be entitled to receive any pay for the conveyance of any

passengers unless said card bearing the maximum rates of fare shall be conspicuously displayed as provided. (88-Or-004, § 4, 1-15-88; 2007-Or-022, § 1, 3-30-07; 2011-Or-112, § 2, 12-9-11)

341.40—341.90. Reserved.

Editor's note— Section 2 of 88-Or-004, adopted Jan. 15, 1988, repealed §§ 341.20—341.250 of Ch. 341, Art. I. Said repealed sections pertained to taxicabs generally and were derived from 83-Or-081, § 2, adopted April 8, 1983. Sections 3 and 4 of said 88-Or-004 added new §§ 341.20 and 341.30 to Art. I. Former §§ 341.40—341.90 have been reserved by the editor for future use. The user is directed to Art. IA of this Ch. 341 for provisions similar, in part, to those repealed.

ARTICLE IA. TAXICAB DRIVER CONDUCT

341.100. Courtesy. A taxicab driver shall at all times be courteous when dealing with the public or with any city employee authorized to administer or enforce taxicab regulations. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 3, 12-9-11)

341.110. Assist passenger. A driver shall in all instances in which it is requested or required assist a passenger to enter the vehicle and to load and unload all luggage, except that a driver shall not be required to lift a passenger or items weighing more than fifty (50) pounds. (88-Or-004, § 5, 1-15-88)

341.120. Safe and legal operation. Every taxicab owner and driver shall operate his or her taxi in accordance with the laws, statutes, ordinances and regulations of the state and the city, and with due regard for the safety, convenience and comfort of passengers and the general public. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 4, 12-9-11)

341.130. Driver appearance. Every taxicab driver, while on duty, shall keep a clean and well-groomed appearance, and shall be suitably dressed. "Suitably dressed" shall mean long pants, jeans or bermuda or postal-type shorts, a skirt or dress, a shirt or blouse with collar, or a turtleneck. Footwear shall be worn consisting of shoes and socks, or sandals with a band or strap that fastens over the instep or around the ankle.

The following articles of clothing, when worn as outer garments, are prohibited:

- (1) T-shirts without a pocket or buttons, underwear, tank tops, swimwear, jogging suits, body shirts, shorts, cut-offs, trunks, or similar attire;
- (2) Flip-flop style sandals and clogs.
- (3) Any clothing items with holes, tears or prominent stains.

By prior approval of the licensing official, T-shirts and sports jerseys and shirts may be worn as outer garments in conjunction with special attractions. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 5, 12-9-11; 2013-Or-213, § 2, 12-6-13)

341.140. Duty to inspect vehicle. Every taxicab driver prior to the beginning of each shift and at the end of each shift shall inspect the taxi vehicle to make sure that all equipment on the vehicle is operating properly and that there is no major body damage to the cab. All equipment defects or body damage shall immediately be reported to the owner and service company. No driver shall knowingly operate any taxi vehicle which is unsafe or not in compliance with section 341.590. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 6, 12-9-11; 7-18-14)

341.150. Vehicle cleanliness. Every taxicab driver at the beginning of each shift and during each shift shall see that the cab is at all times free of debris and clean on the inside as well as the outside. All taxicabs shall be washed a minimum of once per week. (88-Or-004, § 5, 1-15-88)

341.160. Lost articles. Every taxicab driver shall inspect his or her vehicle after the departure of each passenger to ascertain that no article has been left behind. In the event that a passenger does leave an article in a cab, the driver shall immediately attempt to return it, and if unsuccessful, turn it in to the service company office within 24 hours. If the driver is unable to immediately return the article, the dispatcher shall be notified and the article shall be turned in to the service company office not later than the end of the driver's shift. A taxicab driver or service company may not require or request a charge in exchange for the return of the article, except a driver may charge the legal rate of fare when requested to deliver the article to its owner. The taxicab owner and service company shall make a diligent effort to locate the owner of any lost article and shall retain the article at the service company office for at least thirty (30) days. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 7, 12-9-11; 7-18-14)

341.170. Duty to accept passengers. No driver shall refuse or neglect to convey any orderly person or persons upon request anywhere in the city unless previously engaged, provided that such person agrees to pay the legal rate of fare. No taxicab driver shall refuse or fail to provide services to any person protected under the Minneapolis Code of Ordinances section 139.10. No taxicab driver shall carry any other passenger than the person first employing the taxicab except with the express consent of the first passenger or passengers. (88-Or-004, § 5, 1-15-88; 7-18-14)

341.175. Duty to accept and convey wheelchair users. An operator of a taxicab must accept any passenger and convey any passenger where directed upon dispatch or request, unless the operator is previously engaged, the taxicab vehicle is incapable of providing the service or prohibited by this chapter to do so. Consistent with the practical operation thereof, taxicab service companies providing wheelchair accessible taxicabs shall grant priority to requests for service from wheelchair users. Upon a request for wheelchair accessible service, the service company shall immediately dispatch the first available wheelchair accessible taxicab prior to responding to a request for standard service. All requests for wheelchair accessible taxicab

service shall be provided with no additional charge or deposit required. (2001-Or-146, § 2, 12-14-01; 2011-Or-112, § 8, 12-9-11)

341.180. Payment of fares. A taxicab driver, when such notice is posted in the cab, may:

- (1) Refuse to accept a personal check in payment of the fare;
- (2) Refuse to provide more than twenty dollars (\$20.00) in change in return for payment of a fare.

Every driver shall, at all times, be able to provide up to twenty dollars (\$20.00) in change in return for payment of a fare. In the event that fare has accrued and a driver refuses to accept payment under the provisions of this section, the passenger shall be conveyed to the nearest place where acceptable payment may be obtained. Fare may be charged for all distances travelled in this pursuit, and for returning the passenger to his or her original destination. (88-Or-004, § 5, 1-15-88; 2000-Or-010, § 2, 3-3-00; 2011-Or-112, § 9, 12-9-11)

341.185. Credit cards. (a) Effective June 1, 2012, all taxicabs shall be equipped with electronic credit and debit card processing capability. Such equipment shall list fare, tolls, fees and tip separately for processing purposes. Such equipment shall have the ability to authorize the transaction in a timely manner.

(b) Taxi drivers shall accept credit and debit cards for payment of taxicab fares, provided the credit card company is likewise accepted as payment by the City of Minneapolis. No surcharge shall be imposed upon the passenger for the use of a credit or debit card to pay a fare. No request for taxi service may be refused to any person desiring to use a credit or debit card on any grounds, including that a trip will not exceed a minimum length or generate a minimum fare. A taxi service company shall provide cashiering services to any taxi driver for credit and debit card transactions collected by the taxi driver as payment of taxi fare while that driver was operating a taxi vehicle under that taxi service company's color scheme. No taxicab vehicle licensee shall obtain cashiering services for credit and debit card transactions collected as payment of taxi fare from an entity other than the taxicab licensee's assigned taxi service company.

(c) Taxicab vehicles found not in compliance with this section may be placed out of service by the licensing official or their designees. Vehicles placed out of service may return to service upon inspection and approval by the licensing official or their designee. (2012-Or-001, § 1, 1-13-12; 7-18-14)

341.190. Use of safe. Taxicabs may be equipped with a drop or deposit safe, and no driver, while on duty, shall carry the keys for such safe. A notice may be posted in the taxicab indicating that a safe is in use. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 10, 12-9-11)

341.200. Receipts for fares. Every taxicab driver shall, upon request of the person paying for the taxicab ride, provide a receipt to that person. The receipt shall contain in legible type or writing the name of the service company, the number of the meter in case of an automatic receipt, or the taxicab vehicle number in the case of a written receipt, the total amount paid and the date and time of payment. Every taxicab shall have displayed on the inside of the cab a printed card, in letters plainly visible to passengers seated in the taxicab, stating that such passengers, upon payment of the fare and upon request, shall be entitled to receive a receipt for the amount paid. (88-Or-004, § 5, 1-15-88; 2011-Or-112, § 11, 12-9-11; 7-18-14)

341.210. No parking in certain area. No owner or driver of a taxicab, or any agent or employee of either, while the taxicab is in service, or soliciting patronage, or subject to call, shall stand or park any taxicab, unless the city council shall have first permitted such standing or parking by ordinance or special permit therefor, upon any public street, alley or driveway in the area of the city bounded on the south by Interstate Highways 35 and 94, on the north by the Mississippi River, on the west by Interstate Highway 94 and Third Avenue North, and on the east by Interstate Highway 35. (88-Or-004, § 5, 1-15-88)

341.220. Procedure at cab stands. Drivers waiting at cab stands shall refer any prospective passenger to the head of the line unless the prospective passenger affirmatively expresses preference for a particular taxicab or one of a particular model or color scheme. (88-Or-004, § 5, 1-15-88)

341.225. Unattended taxicab in taxicab stand. The driver of a taxicab occupying the first or second position in line at a taxicab stand shall remain in the driver's seat ready to accept passengers at all times. The drivers of any other taxicabs lawfully located at such a taxicab stand shall not engage the drivers of the first two (2) vehicles and shall be no more than five (5) feet away from their taxicab vehicles at all times. All drivers shall remain readily available to accept passengers at all times while located at a taxicab stand. Nothing in this subsection shall prohibit a person from leaving the vehicle for the purpose of assisting a passenger into or out of the vehicle. (2011-Or-112, § 12, 12-9-11)

341.230. Map required. Repealed. (7-18-2014)

341.240. Trip sheets. Repealed. (7-18-2014)

341.250. Prohibited acts.

No taxicab driver shall:

- (1) Operate a taxicab in violation of state or local traffic regulations, or in any event without proper regard for the traffic, surface, and width of the street or highway and the hazards at intersections and any other conditions then existing, nor in such a manner or condition as to endanger or to be likely to endanger the safety of passengers, pedestrians, vehicles or the persons and property of others;

- (2) Interfere with, impede, obstruct the legal operation of, or intentionally damage any vehicle or its equipment;
- (3) Threaten, abuse, insult, provoke, interfere with, detain, impede or obstruct any other licensed driver, any passenger, prospective passenger or any other person in connection with operations under this chapter;
- (4) Operate a taxicab in violation of the Minnesota Clean Indoor Air Act;
- (5) Have in his or her possession while operating a taxicab, any firearm, knife with a blade length in excess of four (4) inches, or any assault weapon, as defined in section 393.85
- (6) Provide any payment to any doorman, bellhop, taxicab starter, bartender or any other person within the City of Minneapolis in return for the referral of passengers;
- (7) Block the normal flow of traffic, except while parallel parking or actively and lawfully loading and unloading passengers;
- (8) Knowingly and with intent to disrupt communication on a two-way radio system, manipulate a microphone switch or other jamming device;
- (9) Provide false information to or refuse to obey or to comply with any lawful order or direction of the license inspector or any police officer, or traffic-control officer, nor shall any licensee use profane language or otherwise interfere with such officials while in the performance of their duties;
- (10) Report a false location for purposes of gaining an unfair advantage in bidding to provide service;
- (11) Fail to engage the taximeter when the taxicab is in motion and a passenger is present, unless a method of computing the fare without use of the meter is expressly authorized by a provision of this chapter;
- (12) Solicit passengers in the City of Minneapolis, or lay hands upon the person or baggage of any person without the express consent of that person, or obstruct the movement of any persons, or follow any person for the purpose of soliciting business. Display of a sign on the taxicab to indicate that it is not engaged shall not be considered solicitation;
- (13) Deceive any person as to destination, route, authorized taxicab rates, or fare;
- (14) Overcharge;

- (15) Take a circuitous route to a destination, or any route other than the most direct route, without the express consent of the passenger;
- (16) Drop a passenger at a location other than the location requested unless prohibited by law;
- (17) Refuse to convey an orderly passenger;
- (18) Report for another driver's order;
- (19) Fail to provide a receipt upon request;
- (20) Play a radio or tape player without the consent of the passengers, with the exception of the vehicle's two-way radio;
- (21) Engage in, or permit the use of a taxicab for, illegal gambling, prostitution, or trafficking in alcoholic beverages or controlled substances;
- (22) Be in possession of or consume any alcoholic beverage or controlled substance while on duty; consume any alcoholic beverage or controlled substance within four (4) hours before beginning a shift;
- (23) Drive a taxicab for more than twelve (12) hours in any twenty-four-hour period or for more than seventy-two (72) hours in any seven-day period;
- (24) Allow more passengers to occupy the vehicle than is provided for by its normal seating capacity, as indicated on the vehicle application. In no event shall more than two (2) persons in addition to the driver be permitted in the front seat of such vehicle;
- (25) Lock, disable or refuse to unlock any taxicab door for the purpose of detaining or impeding a passenger;
- (26) Operate a taxicab while using an electronic wireless communications device to write, send or read a text-based communication, unless such taxicab shall be lawfully standing or parked;
- (27) Operate a taxicab while using a wireless telephone, including a wireless telephone equipped with hands-free technology, when a passenger is present, except for emergency purposes;
- (28) Knowingly continue to operate a taxicab for hire when the condition of the vehicle is in violation of section 341.590, or otherwise detrimental to public safety;

(29) Knowingly disable, alter, damage or otherwise render inoperable any mandatory safety equipment required pursuant to section 341.597. (88-Or-004, § 5, 1-15-88; 2008-Or-063, § 1, 8-22-08; 2011-Or-112, § 15, 12-9-11; 2013-Or-213, § 4, 12-6-13; 7-18-2014)

341.255. Reserved.

Editor's note— Section 2 of 83-Or-144, adopted June 10, 1983, repealed § 341.255, distinguishing livery service from taxicab service, as derived from § 2 of 83-Or-081, adopted April 8, 1983.

ARTICLE II. PUBLIC CONVENIENCE AND NECESSITY

341.260. Issuance of authorized number of taxicab licenses. The city council may issue or renew the number of taxicab licenses previously authorized by section 341.300 without conducting a hearing pursuant to section 341.270(a). (88-Or-063, § 1, 4-15-88)

341.270. Reserved.

Editor's note— Ord. No. 2006-Or-108, § 2, adopted October 6, 2006, repealed § 341.270, which pertained to public convenience and necessity. See also the Code Comparative Table.

341.280. Reserved.

Editor's note— Sections 1—3 of 85-Or-016, adopted Jan. 25, 1985, repealed §§ 341.260—341.280, all deriving from § 2 of 83-Or-081, adopted April 8, 1983. The repealed sections concerned the requiring of the certificate, exceptions, and factors bearing upon convenience and necessity.

341.290. Overall service required. (a) *Generally.* Companies, associations and individuals licensed under this chapter shall render an overall service to the public desiring to use taxicabs. They shall answer all calls received by them for services within the City of Minneapolis within one-half of an hour of receiving such call and, if services cannot be rendered within such time, they shall then notify the prospective customer as to how long it will be before the call can be answered and give the reason thereof.

(b) *Additional conditions.* In order to maintain overall service to the public, every firm or individual holding a taxicab vehicle license shall be a member of a company, cooperative, or association which consists of at least five (5) licensed taxicabs operated under a common color scheme with common radio dispatching facilities;

(c) *[Exceptions.]* Notwithstanding the other provisions of this section, a firm or individual holding a taxicab vehicle license or having applied for transfer of a taxicab vehicle license on or before January 21, 1985, which was not a member of a company, cooperative, or

association of at least fifteen (15) taxicabs or which was not equipped with two-way radio dispatch equipment may continue to operate after the effective date of this subsection without complying with subsections 341.290(b)(1) and (2), provided every such licensee shall maintain twenty-four-hour telephone or electronic communication services

- (d) *[Failure to comply.]* Failure of the taxicab licensees operating under a common color scheme to maintain the minimum number of licensed taxicabs, or comply with any of the other requirements for overall service set forth in this section, shall be grounds for suspension, revocation, or nonrenewal of all of the taxicab licenses operated under that common color scheme. However, if by reason of revocation or expiration of license, or death or incapacity of a licensee, or other substantial hardship not including a voluntary transfer, a group of taxicab licensees operating under a common color scheme fails to comply with the required minimum number of licenses in this section, the licensees shall be allowed a maximum of ninety (90) days to cure such noncompliance by obtaining the necessary number of additional licenses. Further extensions of time for compliance may be granted only by the city council upon a finding of special hardships or circumstances justifying an additional extension of time. (83-Or-081, § 2, 4-8-83; 85-Or-016, § 4, 1-25-85; 85-Or-087, §§ 1, 5, 4-26-85; 7-18-2014)

341.300. Authorized number of licenses. An applicant or individual may apply for and receive service company license concurrently with new taxicab vehicle licenses. (83-Or-081, § 2, 4-8-83; 85-Or-016, § 5, 1-25-85; 88-Or-063, § 3, 4-15-88; 95-Or-128, § 3, 8-25-95; 2001-Or-146, § 3, 12-14-01; 2006-Or-108, § 3, 10-6-06; 2007-Or-022, § 2, 3-30-07; 7-18-2014)

341.305. City ownership of taxicab license. (a) *Authorized new licenses.* Licenses originally issued on or after October 1, 1995, shall be issued for a period of one (1) calendar year and are subject to the annual renewal provision contained in section 341.260. Such licenses shall remain the title and property of the City of Minneapolis. Licensees in good standing shall have leave to operate a taxicab during the annual license period in compliance with the provisions of the Minneapolis Taxicab Ordinance, but licensees may not transfer licenses originally issued on or after October 1, 1995, to other individuals or companies. When a licensee ceases the operation of a taxicab license originally issued on or after October 1, 1995, the licensee shall surrender the license to the licensing official to be re-awarded to applicants on the waiting list provided for in section 341.300(b)(2). (95-Or-128, § 4, 8-25-95; 2013-Or-213, § 5, 12-6-13)

341.310. Seasonal licenses. Repealed. (7-18-2014)

341.315. Wheelchair accessible taxicabs. The licensing official shall establish an incentive system to provide taxicab services that accommodate passengers that are confined to a wheelchair. The licensing official may seek City Council approval to amend the license fee schedule to require taxicab vehicle licensees, and transportation network companies licensed under chapter 343 of this code, to pay an annual surcharge in addition any other license fees required by the license fee schedule if they do not provide full service, full time wheelchair accessible taxicab service. This surcharge can be used to lower the annual license fees of those

taxicab vehicle licensees and taxicab service company licensees that provide full service wheelchair accessible taxicab services twenty four hours a day, seven days a week. This surcharge may also be used to provide training to drivers assigned to operate wheelchair accessible taxicabs, and or to provide specialized equipment to better accommodate the needs of disabled taxicab passengers. (7-18-2014)

341.320. Reserved.

Editor's note— Ord. No. 2006-Or-108, § 5, adopted October 6, 2006, repealed § 341.320, which pertained to authorization of additional taxicabs or other vehicles for hire to conduct studies concerning taxicab service and fares. See also the Code Comparative Table.

341.330. Neighborhood taxicab stands. The city engineer and the licensing official shall recommend locations on public streets in the vicinity of retail stores, medical facilities and multi-family residential buildings outside of the central business district for the establishment of taxicab stands. The city engineer and the licensing official shall also work with the owners and operators of retail stores, medical facilities and multi-family residential buildings to identify appropriate locations for taxicab stands in the parking lots or driveways of such properties. Upon approval by the city council and the mayor, and with the concurrence of private property owners for taxicab stands to be located on private property, the city engineer shall install appropriate signs and street markings for taxicab stands at these locations. (95-Or-128, § 5, 8-25-95; 2013-Or-213, § 6, 12-6-13; 7-18-2014)

341.335. Medical contract transport. (a) Generally. Public passenger vehicles with a capacity for fewer than ten (10) passengers may operate medical contract transport service as provided in this section.

- (b) Medical contract transport service shall be defined as prearranged service between a medical clinic, health organization or service provider with medical patients; and a licensed transport company providing door-to-door transport service for patients at a predetermined flat fare between the patient's home and the contracting medical facilities only.
- (c) A vehicle providing medical contract transport service must travel between patient home and provider's facilities only, must prominently display a "medical contract transport" sign in its front windshield, and must not accept or discharge passengers at any place between the patient's home and the contracting facility.
- (d) While providing medical contract transport service, only a "transport payment verification" may be used for payment and the taximeter may not be used for any part of the trip.
- (e) The transport payment verification shall be issued by the medical facility, shall state the patient's name, address and patient number, and shall not be transferrable.

- (f) It shall be unlawful for any person to operate a medical contract transport service without a permit issued pursuant to this chapter.
- (g) The fee for such permit shall be one thousand dollars (\$1,000.00). (95-Or-128, § 6, 8-25-95)

ARTICLE III. DRIVERS' LICENSES

341.340. Required. No person shall drive a taxicab, and no person, firm or copartnership or corporation shall permit any person to drive a taxicab within the city without having first obtained therefor a driver's license under the provisions of this article. (83-Or-081, § 2, 4-8-83)
Charter reference— Authority to license taxicab drivers, Ch. 4, § 5(29).

341.350. Drivers from other cities. Any driver licensed to operate in another city or by another political subdivision or public corporation of this or any other state may carry passengers from said city to any place within the City of Minneapolis and may freely enter and travel upon the streets and thoroughfares for that purpose, and in such case, it shall not be deemed necessary for the driver of such vehicle to pay the license fee herein provided for, but such driver shall not be permitted to accept or offer to accept any passenger for hire in the City of Minneapolis, or to otherwise operate within the City of Minneapolis without being licensed under the provisions of this article. While within the corporate limits of the City of Minneapolis, the driver of such vehicle from another city or political subdivision or public corporation of the state shall be required to observe all of the regulations and conditions of this chapter and shall carry the license certificate for said vehicle and display the same to any person upon demand. (83-Or-081, § 2, 4-8-83; 85-Or-087, § 2, 4-26-85; Pet. No. 251179, § 232, 12-29-89)

341.360. Prerequisites to license. Every taxicab driver shall meet and maintain the following requirements in order to hold a taxicab driver's license:

- (a) Possess a valid Minnesota or Wisconsin driver's license.
- (b) Be a minimum of eighteen (18) years old.
- (c) Have a demonstrated ability to read, write and speak the English language.
- (d) Be clean in dress and person and not addicted to the use of intoxicating liquors or drugs.
- (e) Shall have no felony convictions in the last five (5) years; shall have no nontraffic gross misdemeanor or misdemeanor convictions in the last three (3) years involving the use or threat of use of force, possession or sale of a controlled substance, prostitution, or indecent conduct. The issuing authority for the license may grant an exception to the above provisions upon evidence that the offense is not related to the occupation of taxicab driver.

- (f) Shall have a driving record meeting the following standards:
- (1) No convictions in the last five (5) years for any of the following offenses involving injury or death; no convictions in the last three (3) years for any of the following offenses not involving injury or death:
 - a. Hit and run;
 - b. Driving under the influence of an alcoholic beverage or drug;
 - c. Reckless or careless driving.
 - (2) For original licensure: No more than three (3) moving violations within the last three (3) years, and no more than two (2) moving violations in the last year. For renewal: No more than four (4) moving violations within the last three (3) years and no more than two (2) moving violations in the last year.
 - (3) Every new applicant shall have at least one year's driving experience as a licensed driver, meeting the standards of this subsection. Such prior driving experience shall be verified by an affidavit signed by a reputable person and submitted with the license application.
- (g) Have a demonstrated knowledge of the geography and street system of the City of Minneapolis and surrounding areas, as well as the location of major attractions within those areas.
- (h) Have a demonstrated knowledge of the provisions of the taxicab ordinance relating to the conduct of taxicab drivers and the operation of a taxicab.
- (i) Shall not have a physical or mental disability that would prevent the taxicab driver from safely operating a taxicab and performing the normal duties of a taxicab driver.
- (j) For any driver seeking original licensure, and any driver whose taxicab driver's license has lapsed for more than one year, shall have successfully completed the taxicab driver training course established in section 341.380. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 7, 1-15-88; 89-Or-132, § 1, 7-28-89; 2000-Or-010, § 4, 3-3-00; 2005-Or-129, § 3, 11-18-05; 2007-Or-022, § 3, 3-30-07; 7-18-2014)

State law reference— Drivers to be eighteen years of age, M.S. § 171.322.

341.370. Test required. Repealed.

341.380. Taxicab driver training course. (a) The licensing official shall establish a taxicab driver training course pursuant to the terms of this section. The course shall be designed to enhance the proficiency of drivers in all aspects of taxicab driving, and will include topics such as geography of the metropolitan area, traffic laws, vehicle safety, taxicab licensing laws and driver code of conduct, radio communications, cab stand and call procedures, taxicab fares,

vehicle cleanliness and maintenance, customer relations, courtesy, and the accommodation of patrons with disabilities.

- (b) The course may consist of components taught by city employees, taxicab service company representatives or components taught by an educational institution under contract with the city, or by a combination of such components.
- (c) Successful completion of the taxicab driver training course shall be a prerequisite for obtaining a license for all taxicab drivers not licensed on the effective date of this chapter, all taxicab drivers whose licenses have lapsed for more than one (1) year, and may be imposed as a requirement in any disciplinary action against a licensed driver, as a condition for renewal of a taxicab driver's license in the event of customer complaints, violations of taxicab regulations, or moving violations, and as a condition for reinstatement of any revoked or suspended taxicab driver's license.
- (d) Upon successful completion of the course, the driver shall be issued a certificate of completion that shall make the driver eligible for a taxicab driver's license. (89-Or-132, § 2, 7-28-89; 2000-Or-010, § 5, 3-3-00; 2001-Or-031, § 1, 3-23-01; 2005-Or-129, § 4, 11-18-05; 2007-Or-022, § 4, 3-30-07; 2013-Or-213, § 8, 12-6-13; 7-18-2014)

341.385. Reserved.

Editor's note— Ord. No. 2007-Or-022, § 5, adopted March 30, 2007, repealed § 341.385, which pertained to provisional taxicab driver's license. See also the Code Comparative Table.

341.390. License application. Every applicant for a taxicab driver's license shall file an application with the licensing official. The application shall be made on a form provided by the licensing official, containing such information as the licensing official may require to verify that the terms and conditions of this chapter have been met. The application shall be signed and sworn to by the applicant. The licensing official shall investigate each applicant. Any false statement on the application shall be grounds for denial, refusal to renew, or revocation of a license. (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-14-86; 88-Or-004, § 10, 1-15-88; Pet. No. 251179, § 233, 12-29-89; 2010-Or-050, § 1, 5-28-10; 2013-Or-213, § 9, 12-6-13)

341.400. Duty to exhibit license. Every taxicab driver shall carry his or her taxicab driver's license while on duty and shall, upon demand of an inspector of licenses, a police officer, traffic-control agent or passenger, exhibit his or her license for inspection. Effective September 1, 1988, every taxicab driver while on duty shall display his or her taxicab driver's license on the dashboard of the vehicle in a location readily visible to passengers, in a manner approved by the licensing official. In addition to any other penalties, a license inspector, police officer or traffic-control agent may order the licensee to discontinue operations until such time as the licensee has a license in possession. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 11, 1-15-88; Pet. No. 251179, § 234, 12-29-89; 99-Or-005, § 1, 1-8-99; 2008-Or-063, § 2, 8-22-08; 2013-Or-213, § 10, 12-6-13)

341.410. License fee. (a) Each applicant for a taxi driver's license shall, at the time of filing his or her application, pay a nonrefundable license fee as specified in Appendix J, License Fee Schedule. (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-21-86; 88-Or-064, § 1, 4-15-88; 89-Or-132, § 4, 7-28-89; 90-Or-014, § 1, 1-26-90; 2000-Or-010, § 6, 3-3-00; 2005-Or-093, § 2, 10-7-05; 7-18-2014)

341.415. Advance of taxicab driver license and training fees. Repealed.

341.420. Issuance of license. Each driver's license shall have upon it a number by which the license shall be designated and such other information as the licensing official may require. Each license shall indicate the name of the primary service company for which the driver works. No taxicab driver shall drive for a different service company without first notifying the licensing official and obtaining a new driver's license indicating the new primary service company. Any licensee who defaces, removes or obliterates any official entry made upon his or her license shall, in addition to any other punishment, have the license revoked. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 12, 1-15-88; Pet. No. 251179, § 235, 12-29-89; 2010-Or-050, § 2, 5-28-10; 2013-Or-213, § 11, 12-6-13)

341.425. License to be coterminous with Minnesota or Wisconsin driver's license. A taxicab driver's license issued under this chapter shall be coterminous with the licensee's Minnesota or Wisconsin driver's license. Any time that a licensee's Minnesota or Wisconsin driver's license is suspended, revoked, or cancelled, his or her taxicab driver's license shall likewise be immediately suspended, revoked, or cancelled. The licensee shall immediately surrender his or her taxicab driver's license to the licensing official. The taxicab driver's license shall be returned to the licensee upon reinstatement of the Minnesota or Wisconsin driver's license or issuance of a limited license authorizing operation of a taxicab. No person shall operate a taxicab without a valid Minnesota or Wisconsin driver's license. (88-Or-004, § 13, 1-15-88; 2010-Or-050, § 3, 5-28-10; 2013-Or-213, § 12, 12-6-13; 7-18-2014)

341.430. When license expires and fees. All Drivers' licenses issued under this article shall expire on June 30th at 11:59 p.m. of each year. The license fee shall be as established in Appendix J, License Fee Schedule. (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-14-86; 88-Or-004, § 14, 1-15-88; 88-Or-064, § 2, 4-15-88; 2000-Or-010, § 7, 3-3-00; 2005-Or-093, § 3, 10-7-05; 2009-Or-171, § 1, 11-13-09; 7-18-2014)

341.440. Suspensions, revocations, and nonrenewal. A taxicab driver's license may be revoked, suspended, or not renewed by the city council at any time for cause after a hearing before the committee. When a license has been revoked, or suspended, it shall immediately be returned to the licensing official. If the city council stipulates that a licensee whose license has been revoked may reapply after a specific period of time has elapsed, that period of time shall not commence until the license has been returned to the licensing official. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 15, 1-15-88; 2013-Or-213, § 13, 12-6-13)

Charter reference— License revocation, Ch. 4, § 16.

341.450. Reserved.

Editor's note— Section 16 of 88-Or-004, adopted Jan. 15, 1988, repealed § 341.450. Said section limited refunds relative to taxi driver's licenses and was derived from 83-Or-081, § 2, adopted April 8, 1983.

341.460. Revocation, suspension and cancellation of Minnesota or Wisconsin driver's license; limited licenses; alcohol-related driving convictions. (a) Any person holding a taxicab driver's license, whose Minnesota or Wisconsin driver's license is revoked, suspended or cancelled for any reason, shall immediately surrender his or her taxicab driver's license to the licensing official. The taxicab driver's license shall be returned to the licensee upon reinstatement of the Minnesota or Wisconsin driver's license or issuance of a limited license authorizing operation of a taxicab.

- (b) Any licensed taxicab driver whose Minnesota or Wisconsin driver's license has been revoked, suspended or cancelled and who has been issued a limited license authorizing the operation of a taxicab shall immediately notify the licensing official of the same. The licensee shall furnish a copy of the limited license to the licensing official. The licensee shall also furnish a written statement containing a schedule of the days and hours of each day during which he or she will be driving a taxicab during the term of the limited license. No deviation from the schedule shall be permitted. The licensee shall personally furnish to the licensing official copies of all trip sheets for all shifts worked during the term of the limited license.
- (c) Any person holding a taxicab driver's license shall notify the licensing official immediately whenever he or she is convicted of an alcohol-related driving offense, whether or not it involves the operation of a taxicab. Alcohol-related driving offenses shall include driving under the influence, driving with a blood alcohol concentration of .08 or greater, any lesser moving violation in which a blood alcohol concentration test was given and recorded .08 or greater, aggravated driving violations, and open bottle.
- (d) Failure to comply with the provisions of this section shall be grounds for revocation of a taxicab driver's license. (83-Or-081, § 2, 4-8-83; 2010-Or-050, § 4, 5-28-10; 2013-Or-213, § 14, 12-6-13; 7-18-2014)

341.470. Reserved.

ARTICLE IV. VEHICLE LICENSES

341.480. Required. No person shall operate or permit to be operated any taxicab within the city without having first obtained therefor a Minneapolis taxicab license under the provisions of this article. (83-Or-081, § 2, 4-8-83)

341.490. Cabs from other cities. Any taxicab licensed to operate in another city or by another political subdivision or public corporation of this or any other state may carry passengers from said city or state where so licensed to any place or point within the City of Minneapolis and may freely enter and travel upon the streets and thoroughfares for that purpose, and in such case it shall not be deemed necessary for the owner of such vehicle to pay the license fee herein provided for, but neither the owner nor operator of such vehicle shall be permitted to accept or offer to accept any passenger for hire in the City of Minneapolis, or to otherwise operate within the City of Minneapolis without being licensed under the provisions of this article. (83-Or-081, § 2, 4-8-83; 85-Or-087, § 3, 4-26-85)

341.495. Reciprocity event licenses. (a) *Definitions* as used in this article shall mean:

Designated area shall mean the location within the reciprocity event where designated drivers are allowed to solicit business under their reciprocity event license.

Designated driver shall mean a driver holding a reciprocity event license issued by either Minneapolis or another designated jurisdiction who is eligible to participate in a reciprocity event.

Designated jurisdiction shall mean a jurisdiction outside the City of Minneapolis which is participating in a reciprocity event. Drivers from designated jurisdictions shall be eligible to become designated drivers. Drivers may obtain a reciprocity event license from any designated jurisdiction unless otherwise indicated in the reciprocity event information.

Reciprocity event shall mean an event where reciprocity designated drivers from other designated jurisdictions shall be eligible to solicit business in the designated area.

(b) *Declaration of reciprocity event.* The licensing official may declare a reciprocity event in the City of Minneapolis. Such event may be declared when conditions exist that are likely to create a need for taxicabs within the City of Minneapolis that is greater than can be met by the existing number of licensed taxis within the city. During such an event, a vehicle and/or driver holding a City of Minneapolis license may continue to operate within the City of Minneapolis without a reciprocity event license. For each such event, the division of licenses and consumer services shall:

- (1) Post reciprocity event information on the division of licenses and consumer services web site listing the designated jurisdictions, designated area, dates of event, any restrictions that apply to designated vehicles or drivers, and the necessary steps to obtain a reciprocity event license.
- (2) Provide a license decal to all vehicles that obtain a reciprocity event license.

(c) *Reciprocity event license.* Licensed drivers and vehicles may obtain reciprocity event licenses under the following conditions:

- (1) Applicant driver must hold and demonstrate proof of a current valid taxi driver's license in a designated jurisdiction. The driver must have been subject to a criminal background check in order to obtain the taxi license.
 - (2) Applicant vehicle must hold and demonstrate proof of a current valid taxi vehicle license in designated jurisdiction.
 - (3) Applicant vehicle must demonstrate proof of a passed inspection within six (6) months of application for a reciprocity event license or submit to an inspection of the applicant vehicle prior to obtaining a reciprocity event license.
 - (4) Submit payment of any license fees established for the reciprocity event license. Such license fees will be established by the licensing official and shall be based upon the actual costs incurred to effectively issue the reciprocity event licenses and decals.
 - (5) Attend any reciprocity event training or instructional sessions.
- (d) *Regulations.* The following regulations shall apply to reciprocity event licenses:
- (1) Licensee must abide by fare limits and all regulations applicable to the reciprocity event.
 - (2) Any reciprocity event license issued is valid only for the specified time provided for in the license.
 - (3) Licensed vehicles shall conspicuously display the reciprocity event decal on the passenger side rear window of the vehicle.
 - (4) All regulations applicable to taxis in this chapter apply to reciprocity event licenses, unless otherwise stated as part of the reciprocity event information.
 - (5) Failure to follow any applicable regulations may result in adverse licensing action on both the reciprocity event license and the taxi license held by the offending driver and vehicle owner. (2008-Or-032, § 1, 5-2-08; 2013-Or-213, § 15, 12-6-13)

341.500. Insurance required. No person shall operate or permit to be operated any taxicab within the limits of the city nor shall any taxicab license be issued under this article, unless and until the applicant shall execute or obtain and file with the licensing official either an insurance policy meeting the requirements of sections 341.510 through 341.550 or a self-insurance certificate pursuant to section 341.560. (83-Or-081, § 2, 4-8-83; 2013-Or-213, § 16, 12-6-13)

341.510. Requirements for insurance. (a) Such insurance policy or policies shall be in an insurance company duly licensed to do business in the State of Minnesota, shall be approved by the licensing official, and shall insure such person, his or her lessees or licensees, against loss in

the sum of at least one hundred thousand dollars (\$100,000.00) because of bodily injury to or death of one (1) person in any one (1) accident, and subject to said limit for one (1) person, to a limit of not less than three hundred thousand dollars (\$300,000.00) because of bodily injury to or death of two (2) or more persons in any one (1) accident resulting from the negligent operation, use or defective condition of a taxicab.

- (b) Such insurance policy shall, in addition to the foregoing provisions, also contain a provision insuring such person, his or her lessees or licensees, in the sum of at least one hundred thousand dollars (\$100,000.00) against loss for damage to the property of any person or persons in any one (1) accident resulting from the negligent operation, use or defective condition of any taxicab.
- (c) Any of the policies herein provided for shall contain a clause in the case of an insurance policy that the liability of the insurer shall not be affected by the insolvency or bankruptcy of the assured; a clause obligating the insurer to give fourteen (14) days' written notice to the licensing official and to the insured or assured before any cancellation or termination thereof earlier than its expiration date; a clause providing for the indemnity or security against the liability and responsibility of the owner, licensee or operator of any such taxicab for death or injuries to any person or persons resulting from negligence in the operation of such taxicab, in the business of such owner, licensee or operator, by any person legally using or operating the same with the permission, express or implied, of such owner, licensee or operator, subject to the limitations as to amount herein stated.
- (d) No such policy shall include or contain any limitation, condition or clause providing in effect that such policy shall not cover automobiles mentioned or described or included therein when such automobiles are driven, used, operated or maintained while the driver or occupants thereof are intoxicated or engaged in the illicit transportation of liquor; and no such policy shall contain any limitation, clause or provision whatever excepting and releasing any insurer on any such policy from liability thereunder by reason of any such automobile being driven, used or operated when the driver or occupants thereof are intoxicated or engaged in the illicit transportation of liquor. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 17, 1-15-88; Pet. No. 251179, § 236, 12-29-89; 2005-Or-129, § 5, 11-18-05; 2007-Or-022, § 6, 3-30-07; 2013-Or-213, § 17, 12-6-13)

341.520. Reserved.

Editor's note— Section 18 of 88-Or-004, adopted Jan. 15, 1988, repealed § 341.520, which section pertained to determination of owner for insurance purposes, and was derived from 83-Or-081, § 2, 4-8-83.

341.530. Replacement of insufficient insurance policy. If at any time in the judgment of the licensing official, any such policy is not sufficient in form for any reason, the licensing official shall require the owner, lessee, licensee or operator of such vehicle to replace such policy with another approved by the licensing official, and if for any reason any such policy shall become

inoperative, no person shall operate any such taxicab until a policy approved by the licensing official shall have been obtained and deposited with the licensing official as herein provided. (83-Or-081, § 2, 4-8-83; 2005-Or-129, § 6, 11-18-05; 2013-Or-213, § 18, 12-6-13)

341.540. Insurance of additional cabs. The policy hereinbefore provided for may be originally written or later extended to cover during its term any additional taxicab under the same ownership, association or control. (83-Or-081, § 2, 4-8-83)

341.550. License suspension or revocation for lack of insurance. (a) Any license issued under this article shall be immediately suspended by the licensing official whenever during the term of said license the owner, lessee, licensee or operator of said taxicab shall fail to keep in full force and effect such insurance in the full amount required. If the insurance is allowed to lapse, is canceled, or is otherwise not in effect for a continuous period of sixty (60) days or more, the taxicab vehicle license shall be revoked.

(b) Because the city is concerned for the welfare of its citizens, and because the city desires to encourage its licensees to maintain adequate insurance coverage at all times, if the licensing official receives a notice of expiration of any insurance policy for purposes other than a person to person transfer, a car to car transfer, or a company to company transfer, or written notice that the vehicle is out of service prior to receiving an updated certificate of insurance information, the license holder may be assessed a processing fee of fifty dollars (\$50.00) per vehicle affected. Insurance policies that are allowed to lapse will result in a the issuance of a citation for the license holder. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 19, 1-15-88; 2000-Or-010, § 8, 3-3-00; 2013-Or-213, § 19, 12-6-13; 7-18-2014)

341.560. Self-insurance authorized. If the applicant for a license under this article has qualified as a self-insurer under Section 65B.48, subdivision 3, Minnesota Statutes, and files with the licensing official a certified copy or a duplicate original of the self-insurance certificate as issued by the state, then no policy of insurance shall be required to be filed with the city which otherwise would be required under this article. (83-Or-081, § 2, 4-8-83; Pet. No. 251179, § 237, 12-29-89; 2013-Or-213, § 20, 12-6-13)

341.570. Reserved.

341.580. Requirements for license. Each applicant for a taxicab license must comply with the following to the satisfaction of the licensing official:

- (a) Be a citizen of the State of Minnesota or Wisconsin.
- (b) Be of the age of eighteen (18) years or over in the case of an individual person or copartners or, in the case of a corporation, must be authorized to operate taxicabs and carry on business in accordance with the laws of the State of Minnesota.

- (c) Must be a United States citizen, or an alien admitted for permanent residence, or who has otherwise obtained work authorization from the United States Immigration and Naturalization Service.
- (d) Must fill out upon a blank form to be provided by the licensing official giving such information as required by the licensing official regarding the applicant and the vehicle to verify that the terms and conditions of this chapter have been met.
- (e) Said application shall also include an accurate and detailed description of the color scheme of the taxicabs, including inscriptions or monograms thereon, proposed to be operated by the applicant, which shall be distinctly different from that of the taxicabs of any other licensed taxicab owner or operator, and from that of the taxicabs of the same owner or operator licensed in another jurisdiction, so that the ownership and identity may be readily ascertained by the police department and patrons of any taxicab, except that one (1) or more of the applicants who are members of the same taxicab organization or who subscribe for services to the same service company and who are authorized to use the color scheme of taxicabs, including the inscription or monograms thereon, of such organization or service company, may be licensed to do so when proper evidence of their right from such organization or service company to use such color scheme and inscriptions or monograms shall be filed with their application. The owner of any color right shall appoint the service company to be responsible for compliance and administration of the chapter with respect to licensees using the color scheme and shall notify the licensing official of that appointment. No owner of any taxicab or the operator or driver thereof, licensed under the terms of this article, shall make any change whatever in the color scheme of the taxicabs or the inscriptions or monograms thereon without first obtaining the approval of the licensing official.
- (f) The applicant applying for a taxicab license shall, before being issued a license, pay into the city treasury an annual license fee as specified in Appendix J, License Fee Schedule, for each and every vehicle to be licensed; except that when application shall be made after the commencement of any license year, licenses shall be issued for the period from the day of application thereof to the beginning of the next license year, upon payment by the applicant of a proportionate amount of the annual license fee.
- (g) The applicant(s) shall be the true beneficial owner(s) of the taxicab business to be licensed. The full legal names and addresses of all persons holding a beneficial interest in the business shall be provided on the application.
- (h) The applicant shall hold legal title to the vehicle. In the case of a partnership, the title shall be in the name of the partnership or one (1) of the partners. In the case of a corporation, the title shall be in the name of the corporation. Exceptions to this provision may be granted for a vehicle held under a long-term lease from a reputable dealership or leasing company, in which case the applicant shall appear in the

Minnesota or Wisconsin vehicle registration as lessee. Exceptions may also be granted for vehicles in which title is held for financing purposes by a financial institution.

- (i) The applicant(s) shall have no felony convictions in the last five (5) years, nor any nontraffic gross misdemeanor or misdemeanor convictions in the last three (3) years involving the use of force, possession or sale of a controlled substance, prostitution, or indecent conduct. The licensing official may grant an exception to this provision upon evidence that the offense is not related to the taxicab business.
- (j) [*Reserved.*] (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-14-86; 88-Or-004, § 20, 1-15-88; 88-Or-064, § 3, 4-15-88; 90-Or-014, § 1, 1-26-90; 95-Or-128, § 7, 8-25-95; 2000-Or-010, § 9, 3-3-00; 2005-Or-093, § 4, 10-7-05; 2005-Or-129, § 7, 11-18-05; 2007-Or-022, § 7, 3-30-07; 2013-Or-213, § 21, 12-6-13; 7-18-2014)

341.590. Condition of vehicle. No taxicab shall be licensed, nor shall any person licensed under Article III of this chapter operate such vehicle, until it has been thoroughly and carefully examined and found to comply with the following:

- (a) Every taxicab shall be in thoroughly safe condition for the transportation of passengers. Every taxicab shall be in full compliance with all state and federal regulations relating to vehicle equipment, maintenance and safety.
- (b) To be well painted, and no taxicab shall be operated under its license until it has been painted in accordance with its authorized color scheme.
- (c) Every taxicab shall have doors that can be easily opened from both the inside and outside, and the licensing official shall make or have made by competent inspectors such examination or inspection before a license is issued. No license shall be granted to any vehicle found to be unfit or unsuited for public patronage.
- (d) Every taxicab shall be equipped with a taximeter in good working order, equipped with a light so placed as to enable the passenger at all times to see the fare registered when operating on the meter basis.
- (e) All windows and windshields in each taxicab, whether in doors or side or rear windows, shall be of shatterproof or nonshatterable glass. Each taxicab shall be equipped with (4) wheel brakes.
- (f) The taxicab shall have windows in the rear and side of the taxicab sufficient in number and of such size, dimensions and clarity that passengers may be readily seen and identified through the windows.
- (g) Every taxicab shall be equipped with at least three (3) doors in addition to the driver's door which open into the passenger compartment.

- (h) Every taxicab shall be maintained in a clean condition both inside and outside at all times. Each vehicle exterior and interior shall be thoroughly cleaned at least once every seven (7) days. The licensing official may order a taxicab out of service at any time until such time as the vehicle has been cleaned.
- (i) All hood and trunk latches shall be in proper working order.
- (j) Each taxicab shall be substantially free from damage. The vehicle shall have no loose hanging metal, body molding or chrome stripping. The complete exhaust system shall be intact and in good working order. The taxicab shall not operate with large dents or major body damage, nor shall the taxicab operate with large areas of unpainted or rusted metal. Taxicabs shall have all required fenders, bumpers, doors, door handles and lights, all of which shall be in good working order. No taxicab shall operate with tires considered unsafe according to the standard set forth in Minnesota Statute 169.723. Failure to meet all of the requirements of this chapter shall cause the taxicab to be found unfit or unsuited for public use, and such vehicle may be ordered off the streets of the City of Minneapolis.
- (k) All licensed taxicabs shall be equipped with seat belts openly displayed, readily available, and installed for use in the left front, right front, left rear, and right rear seats.
- (l) Every taxicab shall have a speedometer, odometer, gas gauge, oil pressure indicator, and gearshift indicator in good working order.
- (m) All mechanical systems and components, including the exhaust system, shall be intact, functional, and in good working condition.
- (n) Each taxicab shall be equipped with a top light on the roof of the cab that shall be lighted when the cab is in service and available to receive passengers. Such light shall be visible from all directions.
- (o) Every taxicab licensee shall permanently affix to either the back of the front seat passenger side headrest, or the back of the front seat passenger side, beginning no lower than three (3) inches from the top of the front seat of the taxicab, an information card made of a laminated material at least three (3) inches by five (5) inches in size in Braille. This information card will contain the name of the taxicab company, the cab number and the telephone number of the licensing official or other city telephone number as directed by the licensing official. (83-Or-081, § 2, 4-8-83; 84-Or-003, § 1, 1-13-84; 88-Or-004, §§ 21—25, 1-15-88; 2000-Or-010, § 10, 3-3-00; 2004-Or-090, § 1, 8-20-04; 2008-Or-060, § 1, 8-8-08; 2013-Or-213, § 22, 12-6-13; 7-18-2014)

State law reference— Motor vehicle safety standards generally, M.S. § 169.467 et seq.

341.595. Age of vehicle. On and after June 1, 1988, no vehicle shall be licensed or operated as a taxicab unless the vehicle has a model year of ten (10) years or less, or twelve (12) years or less for wheelchair accessible vehicles; or has an actual odometer reading of less than 150,000 miles.

Waivers may be allowed to taxicabs over ten (10) years old, or twelve (12) years or less for wheelchair accessible, if the taxicab meets city yearly inspection and maintenance standards and subject to approval by the licensing official. (88-Or-017, § 26, 1-29-88; 2006-Or-108, § 6, 10-6-06; 7-18-2014)

341.596. Reserved.

Editor's note— Ord. No. 2004-Or-090, § 2, adopted Aug. 20, 2004, repealed § 341.596 which pertained to digital camera test. See also the Code Comparative Table.

341.597. Mandatory safety equipment. (a) All licensed taxicabs shall be equipped with at least one (1) of the following safety products, chosen by the service company, in accordance with the submission and requirements of their particular service company in section 341.960(m):

- (1) Digital camera security system.
 - (2) Security shield.
 - (3) Global positioning system (GPS).
- (b) The licensing official shall publish, maintain, and make available to the public a document that will outline the minimum standards and specifications required for each of these safety products and the taxicab licensees. This document shall be titled the taxicab safety book of standards. The city council shall approve the initial taxicab safety book of standards to be effective May 1, 2005, and all amendments thereto.
- (c) Failure to comply with the terms of the taxicab safety book of standards may subject a taxicab licensee to revocation, suspension, or nonrenewal of their license.
- (d) No taxicab licensee shall tamper, disable, or otherwise modify an approved digital camera security system.
- (e) An inoperable or defective digital camera security system shall cause the taxicab to be found unfit or unsuited for public use, and such vehicle may be ordered off the streets of the City of Minneapolis until repaired.
- (f) No person shall disseminate, sell, or otherwise profit from any image recorded by a digital camera security system.
- (g) In the event a taxicab is sold or otherwise transferred from one (1) service company or one (1) driver-owner to another, the approved safety equipment in section 341.597 must be

properly installed before the vehicle will be inspected and approved. (2000-Or-010, § 12, 3-3-00; 2004-Or-090, §§ 3, 4, 8-20-04; 2013-Or-213, § 23, 12-6-13; 7-18-2014)

341.598. Effective date. That section 341.597 becomes effective May 1, 2005. (2004-Or-090, § 5, 8-20-04)

341.600. Issuance and form of license. When an application for a taxicab license has been approved, the licensing official, upon satisfactory fulfillment of the foregoing requirements, shall issue a taxicab license which shall be in such form as to contain:

- (a) Class of license of the taxicab licensed.
- (b) The make and model of the car, VIN number, and the state license plate number.
- (c) Each successful applicant shall be issued a decal that shall be permanently attached to the rear of the taxicab vehicle. The placement of such decal shall be in the left corner of the rear window. The cost for replacement of a lost, damaged or destroyed decal shall be the fee listed in the license fee schedule. (83-Or-081, § 2, 4-8-83; 88-Or-064, § 4, 4-15-88; 2000-Or-010, § 13, 3-3-00; 2005-Or-129, § 8, 11-18-05; 2013-Or-213, § 24, 12-6-13; 7-18-2014)

341.605 Taxicab stand permits. Repealed.

341.610. Records and maintenance of licenses. Taxicab licenses shall be signed by the licensing official and shall contain a number to be selected in accordance with the provisions of section 259.190. Any licensee who shall willfully deface, remove or obliterate any official entry made upon a license may, in addition to any other punishment imposed, have the license revoked as provided by the City Charter. The licensing official shall keep a register of the names of each person owning or operating a vehicle licensed under this article, together with the license number and the description, make and necessary dimensions of such vehicle, with the date and complete records of inspection made of it. Such records shall be open to the inspection of the public at all times. (83-Or-081, § 2, 4-8-83; Pet. No. 251179, § 238, 12-29-89; 2013-Or-213, § 26, 12-6-13)

Charter reference— License revocation, Ch. 4, § 16.

341.620. Inspections. (a) The licensing official shall maintain a constant vigilance over all taxicabs to see that they are kept in a condition of fitness for public use, and to this end shall inspect, or cause to be inspected, all taxicabs from time to time, or on the complaint of any citizen as often as may be necessary. Reports in writing of all inspections shall be promptly made to the division.

(b) Prior to using any taxicab vehicle, and annually thereafter, a licensee shall have the vehicle inspected at a facility approved by the licensing official, and maintain complete

documentation of such inspections at all times, and a written copy of such documentation shall be provided to the licensing official upon request. To pass such inspection, a taxicab vehicle shall, at a minimum, be rust-free and damage free, and shall pass an inspection of vehicle components outlined by the licensing official and identified on the official taxicab vehicle inspection sheet. The cost of the vehicle inspection, if such inspection is conducted by a government operated facility, will be those fees listed in the license fee schedule.

- (c) The licensing official may adopt a taxicab inspection form to be used in the inspection of taxicabs, and may designate a category of equipment and body defects as "out of service" defects. Taxicabs with "out of service" defects shall be ordered out of service, and shall remain out of service until the next regularly scheduled inspection or until a special inspection arranged under section 341.625. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 27, 1-15-88; 2013-Or-213, § 27, 12-6-13; 7-18-2014)

341.625. Special inspection fee. A taxi vehicle licensee may arrange for a special inspection of his or her vehicle outside the regularly scheduled inspection days and times upon application and payment of a fee as specified in the License Fee Schedule, for each vehicle to be inspected. Special inspections shall be scheduled during the normal working hours of the licensing official and all requests for special inspections must be filed by 9:00 a.m. on the day the inspection is to be conducted. (88-Or-004, § 28, 1-15-88; 90-Or-014, § 1, 1-26-90; 2000-Or-010, § 14, 3-3-00; 2005-Or-093, § 5, 10-7-05; 2013-Or-213, § 28, 12-6-13; 7-18-2014)

341.630. Expiration; renewal. (a) All taxicab licenses issued under this article shall expire on February first of each year.

- (b) License fees shall be as established in Appendix J, License Fee Schedule. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 29, 1-15-88; 2006-Or-108, § 7, 10-6-06; 2007-Or-022, § 8, 3-30-07; 2009-Or-171, § 2, 11-13-09; 2013-Or-213, § 29, 12-6-13)

341.640. Display of license number. The taxicab so licensed shall have permanently affixed upon the exterior surface of both front doors or fenders and of the body at the rear of the taxicab, so as to be plainly visible at all times, the taxicab license number, in figures measuring not less than two and one-half (2½) inches high, with a letter size measuring not less than five-sixteenths (5/16) of an inch in width.

No taxicab shall be operated without its license number so affixed upon it, which number shall be selected, designated and assigned by the licensing official upon issuing such license. Whenever an individual taxicab owner has joined any taxicab company or association of taxicab owners, the owner shall be issued a new license within the numbers assigned the new company or association, in accordance with the numbers distributed to said company or association as herein provided. (83-Or-081, § 2, 4-8-83; 90-Or-033, § 1, 1-26-90; 2007-Or-022, § 9, 3-30-07; 2013-Or-213, § 30, 12-6-13)

341.645. Replacement car authorized. In the event that a regular, licensed taxicab shall become disabled because of accident or mechanical breakdown, a licensee may substitute another vehicle for a period not to exceed twenty (20) days, subject to the following conditions:

- (a) The substitute vehicle shall be covered by insurance as required by section 341.500
- (b) The substitute vehicle must be inspected and conform with the vehicle condition requirements of this chapter and all other requirements pertaining to equipment;
- (c) The substitute vehicle must be painted with the color scheme and license number of the vehicle it is replacing;
- (d) The licensee shall pay a fee as specified in Appendix J, License Fee Schedule, and shall receive a license certificate which shall be kept in the replacement vehicle at all times that the vehicle is in service. (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-14-86; 88-Or-004, § 30, 1-15-88; 88-Or-064, § 5, 4-15-88; 90-Or-014, § 1, 1-26-90; 2000-Or-010, § 15, 3-3-00; 2005-Or-093, § 6, 10-7-05)

341.650. Transfer of license—Vehicle to vehicle. Taxicab licenses issued under the provisions of this article may be transferred from cab to cab upon payment of a fee as specified in Appendix J, License Fee Schedule, and the filing of a written application. Wheelchair accessible taxicab licenses may only be transferred to another wheelchair accessible taxicab. The applicant for such transfer shall make application, setting forth the information required by section 341.590, and shall present therewith a policy of insurance or bond approved in the manner and required by section 341.500. In the event such application is accompanied by a transfer of such policy of insurance or bond covering the first vehicle, such transfer shall contain a clause providing that the same shall not release the principal or surety from any liability resulting from the operation of the vehicle formerly covered under such policy, up to and including the date of such transfer. Upon the fulfillment of all of the provisions of this chapter concerning vehicle condition, insurance, title registration, and vehicle marking, and upon passing vehicle inspection, the licensing official shall issue the necessary license and card to be displayed in said taxicab. (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-14-86; 88-Or-004, § 31, 1-15-88; 88-Or-064, § 6, 4-15-88; 90-Or-014, § 1, 1-26-90; 2000-Or-010, § 16, 3-3-00; 2001-Or-146, § 4, 12-14-01; 2005-Or-093, § 7, 10-7-05; 2013-Or-213, § 31, 12-6-13)

341.655. Transfer of license—Person to person. (a) Taxicab licenses issued prior to October 1, 1995, under the provisions of this article may be transferred from person to person upon payment of a fee as specified in Appendix J, License Fee Schedule, and completion of an application provided by the licensing official, and approval by the licensing official. In addition to the information and requirements prescribed by sections 341.500 and 341.580, each application for a transfer shall contain a sworn statement from the present licensee by which he or she consents to the proposed transfer. If the licensee is a partnership, all partners shall complete such statement and if a corporation, the statement shall be completed by an elected officer of the corporation. Such application shall be accompanied by true copies of any

proposed or actual purchase agreement, bill of sale, promissory note, mortgage or other evidence of indebtedness which such applicant may incur or may have incurred as a result of the transfer. Such application shall also include a fiscal breakdown as to the cost of the vehicle(s), equipment, corporate stock, goodwill, contract rights and other intangibles included within the transfer. Among other things, the committee in its deliberations in the granting of such application, shall consider the reasonableness of the price the applicant shall have agreed to pay for a specified article or intangible. No value shall be attributed to the taxicab license to be transferred that is in excess of the proportion of the annual license fee remaining for the license year.

- (b) Whenever taxicab licenses issued on or after October 1, 1995 are held by a corporation and the record of equitable ownership of stock of any such corporation is transferred, sold, pledged or otherwise assigned to new or different stockholders or whenever new or different directors, officers or managers are elected or appointed by any corporation holding a license as herein defined, such changes shall require the filing of an application for license in the manner provided by this chapter except that this provision shall not apply where the corporation's stock is publicly traded on a stock exchange.
- (c) Failure to report any change in stockholders, officers or managers shall be grounds for the revocation of all licenses held by the corporation. Every corporation licensed under the provisions of this section shall adopt and maintain in its bylaws a provision that no transfer of stock is valid or effective unless approved by the city council and shall require that all of its certificates of stock shall have printed on the face thereof: "the transfer of this stock certificate is invalid unless approved by the city council of Minneapolis, Minnesota," and failure to comply with this provision shall be grounds for the revocation of all licenses held by the corporation. The provisions of this section shall not apply to the issuance of any license to a corporation whose stock is traded on a public stock exchange.
- (d) Licenses issued after October 1, 1995, may not be transferred. Such licenses remain the property of the City of Minneapolis, and must be surrendered to the licensing official, upon cessation of operation in compliance with provisions of this chapter. (83-Or-081, § 2, 4-8-83; 86-Or-041, § 1, 3-14-86; 88-Or-004, § 32, 1-15-88; 88-Or-064, § 7, 4-15-88; Pet. No. 251179, § 239, 12-29-89; 90-Or-014, § 1, 1-26-90; 95-Or-128, § 9, 8-25-95; 2000-Or-010, § 17, 3-3-00; 2005-Or-093, § 8, 10-7-05; 2005-Or-129, § 9, 11-18-05; 2013-Or-213, § 32, 12-6-13)

341.660. Unauthorized acts. (a) No taxicab license shall be sold or transferred except as provided for in subsection 341.655(a).

- (b) No taxicab licensed under this chapter shall be operated by any person other than a taxicab driver licensed under this chapter.
- (c) No person shall change the color scheme, inscription or monogram of any licensed taxicab without approval of the licensing official.

- (d) No person or company or agent of a company shall make directly or indirectly any false claim stating or implying that any taxicab is licensed to operate in the City of Minneapolis when in fact such taxicab is not licensed in the City of Minneapolis.
- (e) No taxicab vehicle shall be equipped with a citizen's band radio transmitter or receiver or any device capable of intercepting police, emergency or other taxicab companies' transmissions.
- (f) No taxicab vehicle licensee shall lease its taxicab vehicle license to another, nor lease, contract out, assign, or delegate the responsibilities and beneficial interest of its taxicab business to another.
- (g) No taxicab vehicle licensee shall lease or contract out the use of any taxicab except to the limited degree permitted by section 341.695
- (h) No taxicab vehicle licensee shall operate or allow operation of a vehicle after it has been ordered out of service.
- (i) No taxicab vehicle licensee shall allow a taxicab to be parked in a residential area in violation of section 478.240 (83-Or-081, § 2, 4-8-83; 88-Or-004, § 33, 1-15-88; 95-Or-128, § 10, 8-25-95; 2001-Or-146, § 5, 12-14-01; 2005-Or-129, § 10, 11-18-05; 2007-Or-022, § 10, 3-30-07; 2013-Or-213, § 33, 12-6-13; 7-18-2014)

341.665. Reserved.

Editor's note— Section 34 of 88-Or-004, adopted Jan. 15, 1988, repealed § 341.665. Said section pertained to vehicle operators and was derived from 83-Or-081, § 2, adopted April 8, 1983.

341.670. Revocation for unsatisfied judgments. Taxicab licenses may be revoked upon its appearing to the city council that any persons operating a taxicab or taxicabs in the City of Minneapolis shall have failed to pay, within thirty (30) days after its entry, the full amount of any final judgment for damage to property or persons resulting from the negligent operation, use or defective condition of any such taxicab. Upon the failure of any licensee who is a member of any association operating under a common color scheme, or any individual, firm, partnership or corporation, to pay any such judgment within such thirty-day period, the licenses of each and all of the members of such association, individual, firm, partnership or corporation shall be revoked. Any such revocation shall be noted on the taxicab license and, where such revocation is for failure to pay any such final judgment, upon all taxicab licenses operated by the person, firm, association, partnership or corporation failing to pay any such final judgment, together with a statement of the reason therefor, and thereafter the taxicab or taxicabs shall be considered unlicensed vehicles and shall not be operated upon the streets of the City of Minneapolis. When the license is revoked, notification of the same shall be forwarded to the licensing official, and the taxicab or taxicabs shall not be allowed to operate

thereafter. The licensing official shall keep a complete record of each taxicab license issued and all renewals and revocations thereof. (83-Or-081, § 2, 4-8-83; 90-Or-033, § 2, 1-26-90; 2013-Or-213, § 34, 12-6-13)

341.680. Liability of licensee for acts of employees. Each licensee of any taxicab shall be liable for each and every violation of this chapter by his or her agent or employees. (83-Or-081, § 2, 4-8-83; Pet. No. 251179, § 240, 12-29-89)

341.690. Driver information required. Each owner of a taxicab shall, upon the request of the licensing official, provide information pertinent to the employment status of any person operating the licensed vehicle. Such information shall include, but not be limited to, the owner's federal withholding account number and records of transactions made under such account, and the owner's unemployment insurance account number and records of transactions under such account. Each licensee shall respond to such request within ten (10) days. Failure to respond fully shall constitute cause for suspension or revocation of all licenses issued to the licensee. (83-Or-081, § 2, 4-8-83; 2013-Or-213, § 35, 12-6-13)

341.695. Contracts with taxicab drivers. A taxicab vehicle licensee may enter into an agreement with a licensed taxicab driver to drive a licensed taxicab, and the agreement may provide for a per shift payment by the driver. Provided, however:

- (1) No agreement may provide for services in excess of the shift limitations in subsection 341.250(23).
- (2) No agreement shall exceed one (1) week in duration, nor require a driver to post any deposit or advance in an amount greater than one (1) week's shift payment.
- (3) No agreement shall require a driver to pay any vehicle operating costs except for gas.
- (4) No taxicab vehicle licensee shall enter an agreement allowing the use of his or her taxicab except directly with a driver who actually operates the vehicle; nor shall any licensee enter an agreement delegating to another the right to manage the vehicle and employ drivers.
- (5) An owner or service company who leases a taxicab must make shift rates available to all qualified drivers without regard to race, creed, sex, age, sexual orientation, or religion. Owners who offer different lease rates during different times of the day must make those rates available to all drivers qualified by this chapter. (83-Or-081, § 2, 4-8-83; 88-Or-004, § 35, 1-15-88; 88-Or-064, § 8, 4-15-88; 93-Or-034, § 1, 3-19-93; 95-Or-128, § 11, 8-25-95; 2000-Or-010, § 18, 3-3-00; 2005-Or-086, § 1, 9-23-05; 2011-Or-112, § 16, 12-9-11; 7-18-2014)

341.696. Revocation, suspension, nonrenewal. The city council may revoke, suspend, or refuse to renew a taxicab vehicle license for any of the following grounds:

- (a) Any act, omission, or condition causing the licensee to be unqualified to hold a vehicle license under section 341.580
- (b) Any act, omission, or condition constituting an unauthorized act under section 341.660
- (c) Violation of section 341.695 relating to contracts with drivers.
- (d) Violation of any section of this ordinance relating to vehicle licenses which by its terms contains a sanction of revocation or suspension.
- (e) Failure to operate a licensed taxicab on a regular and continuous basis, regardless whether such failure is intentional or due to financial or personal hardship, mechanical problems, lack of insurance, or any other cause.
- (f) Failure to convey an orderly passenger, refusal to answer radio dispatch calls, or other refusal to provide taxicab services to the public.
- (g) Violation of the rules of conduct pertaining to taxicab drivers contained in section 341.250 while the vehicle licensee is driving his or her own licensed taxicab, if the city council finds that the violation is significantly related to the licensee's fitness to hold a taxicab vehicle license.
- (h) Violation of the provisions of section 341.590 and any other provisions of this chapter relating to vehicle maintenance and condition. (88-Or-004, § 36, 1-15-88)

341.700. Reserved.

Editor's note— Section 37 of 88-Or-004, adopted Jan. 15, 1988, repealed § 341.700, which section required registration of taxicab organization, and was derived from 85-Or-154, § 1, adopted Aug. 9, 1985.

ARTICLE V. FARES AND CHARGES

341.710. Unauthorized charges prohibited. No person owning, operating or controlling any taxicab shall charge other than the legal fare as provided in this article. (83-Or-081, § 2, 4-8-83)

341.720. Mileage charges. The maximum rate of fare based upon mileage shall be as follows:

For each load of five (5) passengers, or less, for the first one-	\$2.50
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fifth (1/5) mile or fraction thereof	
For each succeeding one-fifth (1/5) of a mile, or fraction thereof	As established pursuant to Section 341.775

A driver may require a five dollar (\$5.00) minimum charge to employ any taxicab in Minneapolis. If a driver chooses to require a minimum fare, the minimum charge shall be displayed on both sides and the rear of each vehicle. In addition, such notice of minimum charge shall be posted inside in a manner clearly legible to passengers, nor shall any operator be barred from offering a discount to senior citizens whom have attained the age of sixty-five (65) years of age. (83-Or-081, § 2, 4-8-83; 88-Or-065, § 1, 4-15-88; 93-Or-034, § 2, 3-19-93; 95-Or-128, § 12, 8-25-95; 2000-Or-010, § 19, 3-3-00; 2004-Or-134, § 1, 11-19-04; 2005-Or-086, § 2, 9-23-05; 2008-Or-060, § 2, 8-8-08; 2009-Or-040, § 1, 5-22-09)

341.730. Group loading. Repealed.

341.735. Charges beyond certain distances. Repealed.

341.740. Airport Main Terminal departure area a common destination. Repealed.

341.745. Special discount rates. Repealed.

341.750. Waiting time. Charges for waiting time shall be as follows: For each minute or fraction thereof; forty cents (\$0.40) waiting time shall include the time when the taxicab is not in motion, beginning with the time of arrival at the place to which it has been called, or the time consumed while it is standing at the direction of the passenger. No charge shall be made for the time lost on account of inefficiency of any taxicab or its operation or time consumed by premature response to a call. (83-Or-081, § 2, 4-8-83; 88-Or-065, § 4, 4-15-88; 93-Or-049, § 1, 4-2-93; 2000-Or-010, § 20, 3-3-00; 2008-Or-060, § 3, 8-8-08)

341.760. Computation of charges. Repealed.

341.770. Agreed rates authorized. Repealed.

341.771. Senior citizen discount authorized. Repealed.

341.772. Meter-based discounts authorized. Repealed.

341.773. Reduced-fare share-ride program authorized. Repealed.

341.774. Contract rates. Repealed.

341.775. Review of fares. (a) Taxicab fare rates shall be reviewed by the licensing official annually. (2000-Or-010, § 21, 3-3-00; 2008-Or-060, § 4, 8-8-08; 2009-Or-040, § 2, 5-22-09; 2013-Or-213, § 39, 12-6-13; 7-18-2014)

341.780. Inspection of meters. The licensing official may stop at all reasonable times any taxicab operating on the meter basis and require the person in charge thereof to go to some convenient place for the purpose of making the examination herein required. (83-Or-081, § 2, 4-8-83; 2013-Or-213, § 40, 12-6-13; 7-18-2014)

341.790. Defective or unsealed meters. No person shall drive or permit to be driven a taxicab equipped with a taximeter that does not register or that registers inaccurately, or one (1) on which the reading can be changed, altered or manipulated, except to clear the meter. No taxicab hired upon a meter basis shall be operated when a taximeter is broken, out of order, tampered with, defaced or otherwise mutilated, or for any reason does not currently register the fee charged. (83-Or-081, § 2, 4-8-83; 2013-Or-213, § 41, 12-6-13; 7-18-2014)

341.800. Complaints about meters. When complaint is made to the licensing official that any taximeter registers improperly or incorrectly, the licensing official shall immediately examine and inspect such taximeter and every wheel, tire, gear shaft and other part of the mechanism which may affect the operation or control of such taximeter. The licensing official shall seal all taximeters, when permitted, and date of examination and inspection thereof. In the event any taximeter becomes broken or has to be repaired or does not register correctly or the seal has been broken or tampered with, defaced or otherwise mutilated, the same shall be again inspected by the licensing official and again sealed, when permitted, and a new record made of the subsequent inspection and sealing. A tolerance of two (2) percent shall be allowed in tests of such meters. When it is necessary to recheck a sealed taximeter, the checker shall not be charged a fare for any such trip of inspection. (83-Or-081, § 2, 4-8-83; 2013-Or-213, § 42, 12-6-13; 7-18-2014)

341.810. Financial reports. Repealed.

341.820—341.890. Reserved.

Charter reference— Authority to regulate taxicab charges, Ch. 4, § 5(29).

ARTICLE VI. SERVICE COMPANY LICENSES

341.900. License required. No service company, as defined in this chapter, shall provide dispatching, color rights, advertising, record keeping, and other common services, to a group of taxicab owners or drivers licensed by the City of Minneapolis, without a service company license as required herein. (88-Or-004, § 38, 1-15-88; 7-18-2014)

341.910. License fee. The annual fee for a service company license shall be one thousand one hundred dollars (\$1,100.00). Should service company records not be complete, properly on file in an orderly fashion, and available for review by the licensing official at the time of the annual service company review, an additional two hundred fifty dollar (\$250.00) re-inspection fee may be charged for each additional inspection required to complete the review. (88-Or-004, § 38, 1-15-88; 90-Or-014, § 1, 1-26-90; 91-Or-049, § 1, 3-29-91; 95-Or-128, § 14, 8-25-95; 2000-Or-010, § 22, 3-3-00; 2013-Or-213, § 43, 12-6-13)

341.920. When licenses expire. All service company licenses issued under this article shall expire on February first of each year. (88-Or-004, § 38, 1-15-88; 2009-Or-171, § 3, 11-13-09)

341.930. License application. Every service company shall apply for a license on a form prescribed by the licensing official, containing such information deemed necessary to verify that the terms and conditions of this chapter have been met. (88-Or-004, § 38, 1-15-88; Pet. No. 251179, § 242, 12-29-89; 2013-Or-213, § 44, 12-6-13)

341.940. One service company license for each color scheme. There shall be only one service company license issued for each common color scheme of taxicabs. A licensed service company may hold taxicab vehicle licenses if otherwise qualified under this chapter.

341.950. Service company office; agent for service of notices, orders, and correspondence. (a) Every licensed service company shall maintain an office, with regular business hours, within twelve (12) miles of the Minneapolis City Hall, where trip sheets shall be filed and available for inspection pursuant to section 341.240 of this chapter.

(b) Every licensed service company shall be deemed the agent for service of all notices, orders, and other correspondence from the City of Minneapolis to taxicab owners and drivers operating under the common color scheme, including but not limited to notices of license hearings, inspection notices, orders to remove vehicles from service, and repair orders. Notice to a licensed taxicab owner or driver shall be considered effective if mailed or delivered to the registered office of his or her licensed service company. It shall be the responsibility of every licensed service company to forward all notices, orders and other correspondence from the City of Minneapolis to the taxicab owners and drivers to whom they are addressed. (88-Or-004, § 38, 1-15-88)

341.960. Conditions. Every licensed service company shall:

- (a) Take affirmative measures to insure that all of its taxicab owners and drivers comply with the terms of this chapter;
- (b) Be responsible for the operation of an unlicensed taxicab and the operation of a taxicab by an unlicensed driver;
- (c) Insure that no taxicab vehicle is operated in unsafe mechanical condition, or with major body damage, or in any event after being ordered out of service by a license

inspector; insure that all taxicabs are washed at least once a week pursuant to section 341.150

- (d) Be responsible to provide overall taxicab service to the public as required by section 341.290. Each service company shall keep accurate records indicating which of its licensed taxicabs and drivers are operating on each day, portion of a day, or shift. These records shall be filed and maintained for a minimum of one (1) year and shall be available for inspection in the same manner as trip sheets;
- (e) Institute policies and procedures requiring all drivers to respond to radio dispatch calls;
- (f) If a request for service has not been answered within fifteen (15) minutes, the service company dispatcher shall order a taxicab to respond to the request immediately;
- (g) Promptly respond to all complaints by passengers, and other members of the public. Also, every service company shall refer all significant complaints against individual taxicab owners and drivers to the licensing official;
- (h) Promptly respond to all requests for information from the licensing official;
- (i) Train and test all taxicab drivers regarding the traffic laws, ability to read and write the English language, the geography and street system of the areas serviced by its taxicabs, and the rules of conduct for taxicab drivers in this chapter;
- (j) In addition to the above conditions, every licensed wheelchair accessible taxicab service company shall maintain a computerized dispatch system to adequately respond to and maintain records of both on-demand and scheduled requests for service;
- (k) A licensee licensed to transport passengers in wheelchairs must provide training to each of its operators on the special needs of persons with disabilities. The operator shall also receive training on operating and maintaining vehicle accessible features. The training program is subject to approval by the city council. Every licensed service company shall provide drivers trained to transport handicapped individuals and to ensure that the licensee is providing the service required under this chapter;
- (l) Every licensed service company shall provide the licensing official with written documentation detailing the specific safety equipment in section 341.597 that is required on all taxicabs in its fleet by December 1, 2004. This documentation shall include sufficient information on the specifications, type, and brand of safety equipment chosen to insure compliance with the taxicab safety book of standards. (88-Or-004, § 38, 1-15-88; Pet. No. 251179, § 243, 12-29-89; 2001-Or-146, § 6, 12-14-01; 2004-Or-090, § 6, 8-20-04; 2006-Or-108, § 8, 10-6-06; 2013-Or-213, § 45, 12-6-13; 7-18-2014)

341.970. Annual performance review. Repealed.

341.975. Service company reporting. (a) Each licensed service company shall, as requested by the licensing official, submit to the licensing official a daily service report for each day of the preceding month that shall contain the following data:

- (1) Number of taxicabs in service in each twelve-hour shift.
 - (2) The number of radio or telephone dispatched calls each taxicab took per shift.
 - (3) Number of total fares in each shift for each taxicab in service.
 - (4) The number of lost calls each day by time breakdown.
 - (5) The average time each day by time period breakdown between the calls for service and the times of arrival of the taxicab by geographic areas to be determined by the licensing official.
 - (6) In addition to the above information, taxicab service companies providing wheelchair accessible service shall provide data on the number of scheduled and unscheduled rides provided by each licensed vehicle, the start and end city locations of each trip, and the response to each request for wheelchair accessible service.
- (b) The form of the daily service records shall be in such format as is agreed upon by the licensing official. Within one (1) year, each taxicab service company shall provide the taxicab committee with a business plan that would detail the cost and time necessary to provide the data above in a computerized format. Daily service reports for each month shall be submitted by each service company to the licensing official when requested. Any licensed service company that fails to furnish such a daily service report in a timely fashion shall have its license suspended for a period not to exceed thirty (30) days after a hearing before the committee responsible for dealing with licensing issues.
- (c) Taxicab service companies operating with less than fifteen (15) taxicabs shall supply the same information, but may do so in a non-computerized format. (95-Or-128, § 15, 8-25-95; 2000-Or-010, § 23, 3-3-00; 2001-Or-146, § 7, 12-14-01; 2013-Or-213, § 47, 12-6-13)

341.980. Revocation, suspension, nonrenewal. The city council may revoke, suspend, or refuse to renew a service company license for good cause shown after notice and a hearing. (88-Or-004, § 38, 1-15-88)

ARTICLE VII. TAXICAB SERVICE COMMITTEE

341.990. Taxicab service committee established. (a) A taxicab service committee shall be established to review taxicab service issues and make recommendations to the city council and the mayor. Members of the taxicab service committee shall be appointed by the city council and approved by the mayor. The chair of the taxicab service committee shall be appointed jointly by the city council and the mayor, and the taxicab committee shall be staffed by the department. Representation on the taxicab committee shall include, but not be limited to, the following organizations and interests: taxicab service companies; taxicab drivers; taxicab passengers; hospitality industry; Greater Minneapolis Convention and Visitors Association; human service agencies; the metropolitan council; and public transit organizations.

(b) At least quarterly, the taxicab service committee shall, after analyzing the daily service reports described in section 341.975, report to the city council and mayor its findings and recommendations on taxicab service issues including: regulatory matters; the quality and level of service in downtown, secondary business nodes, and residential neighborhoods; the efficiency of the taxicab industry in Minneapolis; matters related to fares and charges; the condition of taxicab vehicles; the quality of driver and dispatch service; and taxicab driver safety. The taxicab service committee shall also assist in the design and evaluation of programs and projects to improve taxicab service, assure taxicab safety, educate consumers, evaluate and assess the arrangements between service companies or owners and drivers with regard to leases, and promote the taxicab industry. The taxicab committee shall report its findings and recommendations with regard to these projects to the city council through committee and mayor and shall, additionally, respond to other specific directions from the responsible city council committee dealing with licensing issues. (95-Or-128, § 16, 8-25-95)