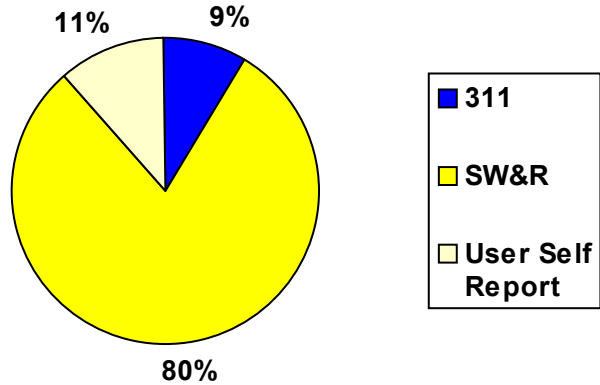## Solid Waste & Recycling Graffiti Summary
11/1/2017 through 11/30/2017

During this time period Solid Waste & Recycling processed 1610 graffiti cases.
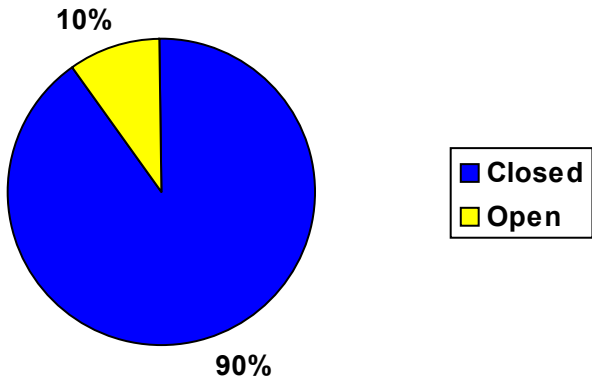
Graffiti Initial Case Entry

Name	Number of Cases
311	144
SW&R	1284
User Self Report	182

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

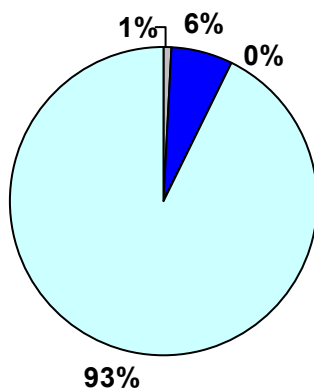| Status	Count
Closed	1453
Open	157

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

Abatements

Agency Name	Count	% of Total
SWR - Clean City	1148	92.66%
PW - Bridge	79	6.38%
Other	9	0.73%
PW - Traffic	3	0.24%

Graffiti Type Summary:

Graffiti Type Summary
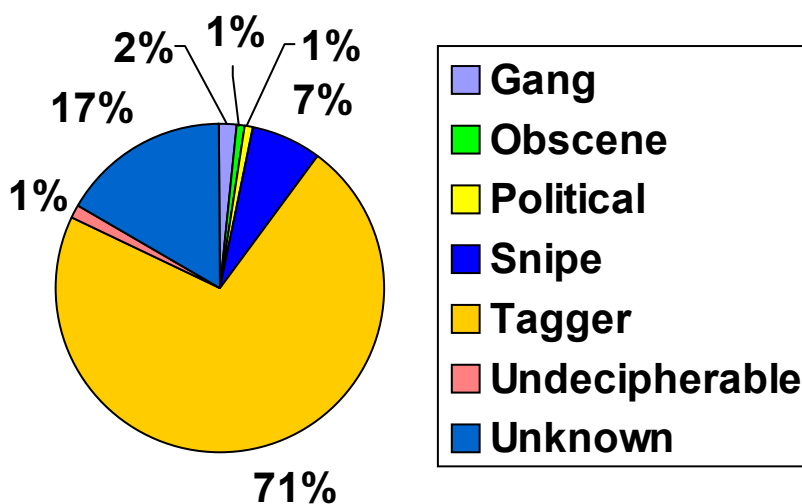
Type	Case Count
Gang	26
Obscene	15
Political	11
Snipe	114
Tagger	1155
Undecipherable	19
Unknown	270
Total	1610

Property Type for All Cases:

Public or Private Property

4%

29%

67%

- ■ **Private**
- ■ **Public**
- ■ **Unknown**
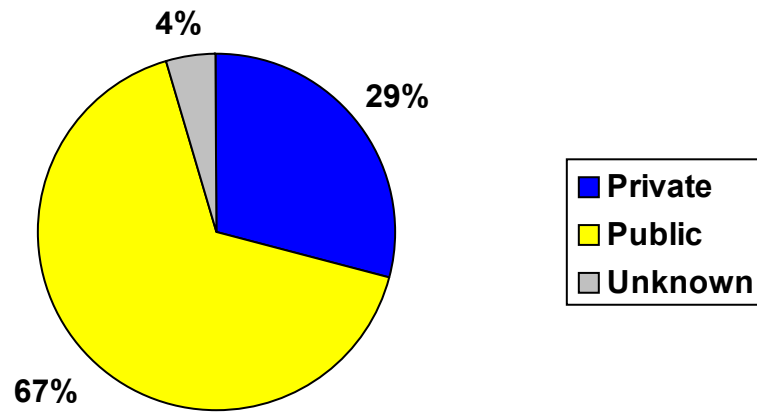
Property	Count
Private	470
Public	1068
Unknown	72

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	106	2
Photo Taken	231	3
Updated/Notice Sent	221	5
Letter Sent	49	5
Compliance Check	110	12
Normal Abatement	122	3
Blitz Abatement	1117	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	156	116
Abated	1	1238
Already Removed	0	85
graffitiunenforceable	0	6
Not Found	0	8
Total	157	1453
Grand Total	**1610**	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	**Closed**	**Total**
No Agency Assigned	0	1	1
Allied Waste	0	1	1
Aspen	0	1	1
CPED	0	1	1
Hennepin County Regional Railroad Author	0	1	1
Inspections	0	2	2
LRT	0	2	2
Metro Transit	0	3	3
Minneapolis Park Board	0	12	12
Minneapolis Public Schools	0	2	2
MNDOT	2	6	8
PW - Bridge	0	106	106
PW - Solid Waste and Recycling	146	1214	1360
PW - Traffic	0	4	4
Randy's Sanitation	0	1	1
U.S. Bench Company	0	1	1
Unknown	9	90	99
Waste Management	0	5	5
Total	157	1453	**1610**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Marcy Holmes	15	131
Whittier	12	70
Corcoran	9	23
Lyndale	8	11
Powderhorn Park	7	29
CARAG	6	17
Central	6	52
Como	6	318
Hiawatha	5	6
Longfellow	5	25

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Como	318	6
Marcy Holmes	131	15
Whittier	70	12
Hawthorne	61	3
Cedar Riverside	58	4
Central	52	6
Seward	39	0
Ventura Village	33	1
East Phillips	33	2
Howe	30	2

Top 10 Number of Total Cases

Neighborhood	Cases
Como	324
Marcy Holmes	146
Whittier	82
Hawthorne	64
Cedar Riverside	62
Central	58
Seward	39
Powderhorn Park	36
East Phillips	35
Ventura Village	34

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	0	1
Bancroft	8	0	0	0	0	8
Beltrami	6	0	0	3	0	9
Bottineau	2	0	0	5	1	8
Bryant	10	0	0	0	1	11
Bryn - Mawr	3	0	0	6	0	9
Camden Industrial	0	0	0	2	0	2
CARAG	18	0	0	3	2	23
Cedar - Isles - Dean	3	0	0	0	0	3
Cedar Riverside	40	0	0	6	16	62
Central	48	3	0	5	2	58
Como	246	0	0	36	42	324
Cooper	3	0	0	3	0	6
Corcoran	13	9	0	7	3	32
Diamond Lake	4	0	0	1	0	5
Downtown East	9	0	0	1	0	10
Downtown West	10	0	0	7	1	18
East Harriet	6	0	0	1	0	7
East Isles	15	0	0	0	1	16
East Phillips	29	0	0	4	2	35
ECCO	9	0	0	2	1	12
Elliot Park	9	0	0	2	0	11
Ericsson	2	0	0	0	0	2
Field	0	0	0	1	0	1
Folwell	0	5	0	0	0	5
Fulton	3	0	0	1	0	4
Harrison	10	0	0	3	0	13
Hawthorne	35	0	2	17	10	64
Hiawatha	4	0	1	6	0	11
Holland	11	0	2	10	1	24
Howe	25	2	1	4	0	32
Jordan	2	0	0	0	0	2
Keewaydin	1	0	0	0	0	1

Kenwood	0	0	0	2	0	2
King Field	9	0	0	3	0	12
Lind - Bohanon	2	0	0	1	0	3
Linden Hills	0	0	1	0	0	1
Logan Park	14	0	0	5	5	24
Longfellow	19	2	0	6	3	30
Loring Park	21	0	0	5	1	27
Lowry Hill	9	0	0	0	1	10
Lowry Hill East	19	0	0	5	1	25
Lyndale	14	0	0	2	3	19
Lynnhurst	4	0	0	1	0	5
Marcy Holmes	108	0	0	16	22	146
McKinley	3	0	1	0	2	6
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	9	0	0	0	5	14
Minnehaha	1	0	0	1	0	2
Near - North	2	0	0	3	1	6
Neighborhood Data Missing	1	0	0	3	0	4
Nicollet Island - East Bank	18	0	0	3	0	21
North Loop	17	0	0	9	1	27
Northeast Park	2	0	0	0	0	2
Northrop	3	0	0	1	0	4
Phillips West	20	0	0	3	0	23
Powderhorn Park	28	3	0	3	2	36
Prospect Park - East River	13	0	0	2	1	16
Seward	34	0	0	3	2	39
Sheridan	15	0	1	7	2	25
St. Anthony East	8	0	0	1	2	11
St. Anthony West	17	0	0	6	3	26
Standish	12	0	0	0	0	12
Steven's Square - Loring H	10	0	0	4	4	18
Sumner - Glenwood	6	0	0	0	0	6
Tangletown	4	0	0	6	2	12
University of Minnesota	10	0	0	0	3	13
Ventura Village	29	0	0	3	2	34

Victory	0	0	0	2	0	2
Webber - Camden	14	0	4	0	3	21
West Calhoun	0	0	0	1	0	1
Whittier	64	2	1	10	5	82
Willard - Hay	0	0	0	2	0	2
Windom	1	0	1	0	0	2
Windom Park	8	0	0	0	0	8