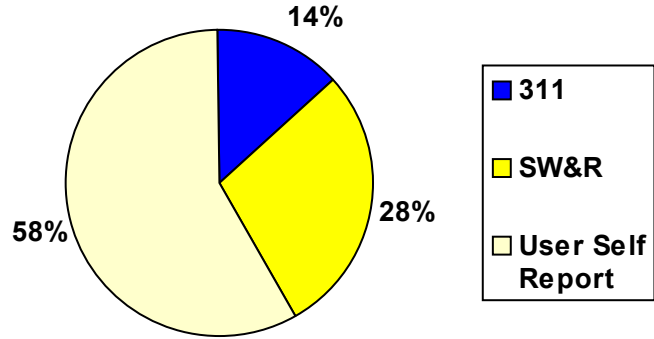




**Solid Waste & Recycling Graffiti Summary**  
**5/1/2017 through 5/31/2017**

During this time period Solid Waste & Recycling processed 1323 graffiti cases.

**Graffiti Initial Case Entry**

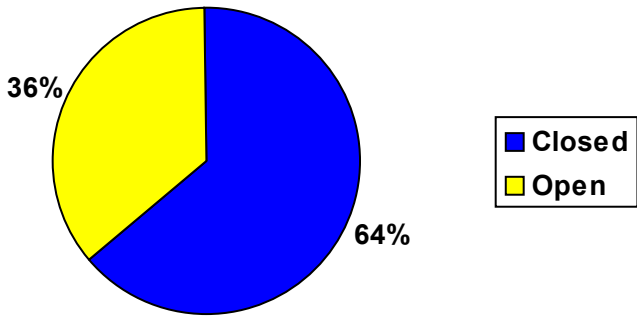


Name	Number of Cases
311	179
SW&R	373
User Self Report	771

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**

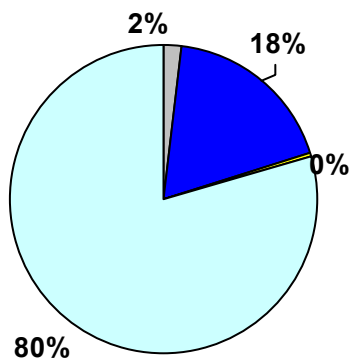


Status	Count
Closed	841
Open	482

Open cases are awaiting abatement information from the responsible party. Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

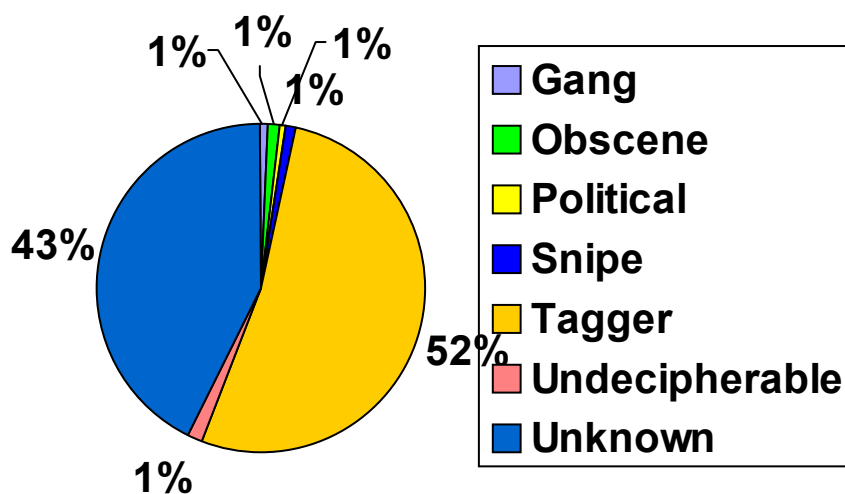
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	415	79.35%
PW - Bridge	96	18.36%
Other	10	1.91%
PW - Traffic	2	0.38%

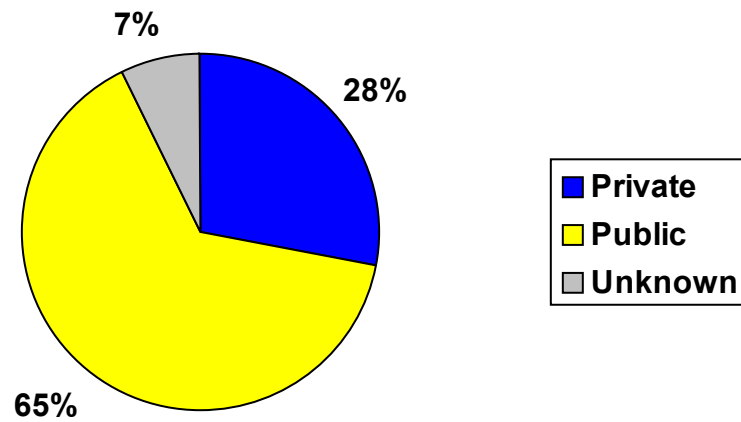
### Graffiti Type Summary



Type	Case Count
Gang	10
Obscene	15
Political	8
Snipe	13
Tagger	694
Indecipherable	17
Unknown	566
<b>Total</b>	<b>1323</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	373
Public	855
Unknown	95

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	390	2
Photo Taken	361	8
Updated/Notice Sent	394	17
Letter Sent	56	16
Compliance Check	53	18
Normal Abatement	209	7
Blitz Abatement	314	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	480	184
Abated	2	521
Already Removed	0	122
graffitiduplicate	0	1
graffitiunenforceable	0	7
Not Found	0	6
<b>Total</b>	<b>482</b>	<b>841</b>

**Grand Total 1323**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	2	2
Allied Waste	1	4	5
Aspen	0	3	3
CPED	0	4	4
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	0	2	2
Inspections	0	1	1
LRT	0	2	2
Metro Transit	0	2	2
Minneapolis Park Board	0	14	14
Minneapolis Property Services	0	2	2
MNDOT	1	7	8
PW - Bridge	3	125	128
PW - Solid Waste and Recycling	409	490	899
PW - Traffic	0	2	2
Randy's Sanitation	0	2	2
U.S. Bench Company	1	3	4
Universal Outdoor Advertising	0	1	1
Unknown	67	161	228
Waste Management	0	13	13
<b>Total</b>	<b>482</b>	<b>841</b>	<b>1323</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Marcy Holmes	161	261
Neighborhood Data Missin	21	5
University of Minnesota	19	23
King Field	18	13
North Loop	18	29
Seward	12	24
Whittier	12	21
Beltrami	10	9
Cedar Riverside	10	11
Standish	9	4

Neighborhood	Closed	Open
Marcy Holmes	261	161
Logan Park	37	7
North Loop	29	18
Loring Park	29	8
Hiawatha	28	4
St. Anthony West	24	9
Seward	24	12
Como	24	7
University of Minnesota	23	19
Nicollet Island - East Bank	22	6

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	422
North Loop	47
Logan Park	44
University of Minnesota	42
Loring Park	37
Seward	36
Whittier	33
St. Anthony West	33
Hiawatha	32
Como	31



**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	5	0	5
Audubon Park	0	0	0	1	1	2
Bancroft	3	0	0	0	0	3
Beltrami	4	0	0	15	0	19
Bottineau	1	0	0	8	0	9
Bryant	1	1	1	5	1	9
Bryn - Mawr	6	0	0	2	0	8
Camden Industrial	3	0	0	1	0	4
CARAG	1	0	0	6	0	7
Cedar - Isles - Dean	0	0	0	2	1	3
Cedar Riverside	12	0	0	9	0	21
Central	7	2	0	5	0	14
Cleveland	1	0	0	0	0	1
Columbia Park	0	0	0	1	0	1
Como	18	0	1	7	5	31
Cooper	5	0	0	5	0	10
Corcoran	7	0	0	6	0	13
Diamond Lake	1	0	1	1	0	3
Downtown East	4	0	0	12	0	16
Downtown West	7	1	1	7	0	16
East Harriet	0	0	0	2	0	2
East Isles	10	0	0	2	0	12
East Phillips	1	0	1	1	0	3
ECCO	0	0	0	7	0	7
Elliot Park	2	0	0	5	2	9
Ericsson	1	0	0	0	0	1
Field	2	0	1	3	0	6
Folwell	0	0	0	3	0	3
Harrison	5	0	0	1	0	6
Hawthorne	7	0	0	0	0	7
Hiawatha	29	0	0	3	0	32
Holland	5	0	0	11	0	16
Howe	1	0	0	1	0	2

Humboldt Industrial Area	1	0	0	0	0	1
Jordan	0	0	0	3	1	4
Kenwood	1	0	0	1	0	2
King Field	11	0	0	18	2	31
Linden Hills	0	0	0	1	1	2
Logan Park	34	0	1	8	1	44
Longfellow	6	0	0	7	0	13
Loring Park	21	0	0	11	5	37
Lowry Hill	3	0	1	3	0	7
Lowry Hill East	19	0	0	4	1	24
Lyndale	0	0	0	3	0	3
Lynnhurst	0	0	0	2	0	2
Marcy Holmes	235	0	1	173	13	422
Marshall Terrace	1	0	0	0	0	1
McKinley	0	0	0	1	0	1
Mid - City Industrial	14	0	0	2	0	16
Midtown Phillips	4	0	0	5	0	9
Minnehaha	0	0	0	1	0	1
Morris Park	0	0	0	1	0	1
Near - North	7	0	1	2	0	10
Neighborhood Data Missing	3	0	0	23	0	26
Nicollet Island - East Bank	20	0	0	7	1	28
North Loop	34	0	0	12	1	47
Northeast Park	3	0	0	0	0	3
Northrop	2	0	0	3	0	5
Phillips West	3	0	0	1	1	5
Powderhorn Park	9	3	1	11	0	24
Prospect Park - East River	10	0	0	5	0	15
Regina	0	0	0	2	0	2
Seward	11	0	1	23	1	36
Sheridan	1	0	0	6	0	7
Shingle Creek	1	0	2	0	0	3
St. Anthony East	5	0	0	10	0	15
St. Anthony West	22	0	0	10	1	33
Standish	4	1	0	8	0	13

Steven's Square - Loring H	14	0	0	4	0	18
Sumner - Glenwood	0	0	0	1	0	1
Tangletown	4	0	0	4	0	8
University of Minnesota	20	0	0	20	2	42
Ventura Village	9	1	0	5	0	15
Victory	0	1	0	3	1	5
Wenonah	0	0	0	0	1	1
Whittier	13	0	1	18	1	33
Willard - Hay	1	0	0	0	0	1
Windom	1	0	0	0	0	1
Windom Park	3	0	0	1	0	4