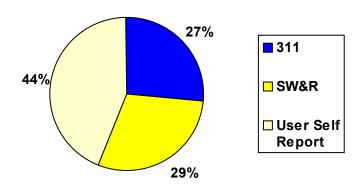


Solid Waste & Recycling Graffiti Summary 5/1/2014 through 5/31/2014

During this time period Solid Waste & Recycling processed 885 graffiti cases.

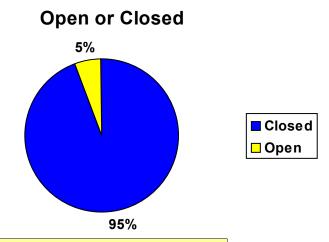
Graffiti Initial Case Entry



Name	Number of Cases		
311	236		
SW&R	259		
User Self Report	390		

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:



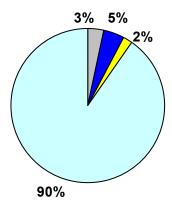
Status	Count	
Closed	837	
Open	48	

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

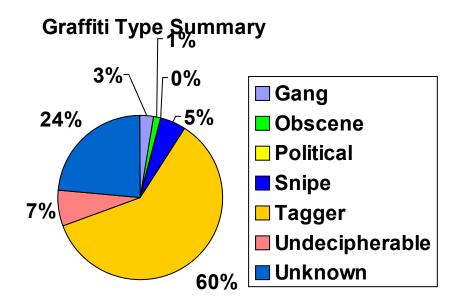
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	470	90.38%
PW - Bridge	24	4.62%
Other	17	3.27%
PW - Traffic	9	1.73%

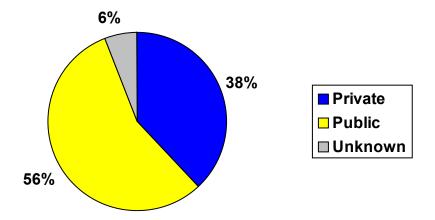
Graffiti Type Summary:



Туре	Case Count
Gang	25
Obscene	12
Political	1
Snipe	44
Tagger	531
Jndecipherabl [,]	62
Unknown	210
Total	885

Property Type for All Cases:

Public or Private Property



Property	Count
Private	337
Public	496
Unknown	52

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	221	2
Photo Taken	475	5
Updated/Notice Sent	462	7
Letter Sent	57	5
Compliance Check	100	14
Normal Abatement	334	6
Blitz Abatement	186	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed
	and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

	Graffiti Status	
311 Resolution Codes	Open	Closed
* No Resolution Code	44	143
Abated	4	516
Already Removed	0	148
graffitiduplicate	0	10
graffitiunenforceable	0	6
Not Found	0	14
Total	48	837

Grand Total 885

^{*}No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Graffiti Status			
Agency	Open	Closed	Total
No Agency Assigned	1	5	6
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	1	1
Hennepin County Regional Railroad Author	0	2	2
Inspections	0	3	3
Metro Transit	0	1	1
Minneapolis Park Board	0	16	16
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MJV Services	9	24	33
MNDOT	0	8	8
PW - Bridge	0	39	39
PW - Solid Waste and Recycling	31	566	597
PW - Traffic	1	28	29
U.S. Bench Company	0	8	8
Unknown	5	133	138
Waste Management	1	0	1

Total 48 837 **885**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Marcy Holmes	9	22
Central	4	48
Cedar Riverside	3	10
Steven's Square - Loring	3	15
Whittier	3	33
Cooper	2	23
Folwell	2	13
Northrop	2	6
University of Minnesota	2	34
Windom Park	1	5

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
King Field	72	0
Central	48	4
University of Minnesota	34	2
Whittier	33	3
Powderhorn Park	29	0
Tangletown	28	0
Holland	27	1
Como	26	0
Cooper	23	2
Marcy Holmes	22	9

Top 10 Number of Total Cases

Neighborhood	Cases
King Field	72
Central	52
Whittier	36
University of Minnesota	36
Marcy Holmes	31
Powderhorn Park	29
Tangletown	28
Holland	28
Como	26
Cooper	25

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Audubon Park	0	1	0	1	1	3
Bancroft	3	0	0	0	2	5
Beltrami	7	0	0	0	1	8
Bottineau	4	0	1	4	0	9
Bryant	8	0	0	2	0	10
Bryn - Mawr	5	0	2	5	0	12
Camden Industrial	0	0	0	1	0	1
CARAG	13	0	0	1	1	15
Cedar - Isles - Dean	1	0	0	1	0	2
Cedar Riverside	8	0	0	4	1	13
Central	35	7	0	6	4	52
Cleveland	1	0	0	2	4	7
Columbia Park	3	0	0	4	0	7
Como	17	0	0	7	2	26
Cooper	14	0	1	7	3	25
Corcoran	6	0	0	1	1	8
Diamond Lake	0	0	1	0	1	2
Downtown East	3	0	0	1	0	4
Downtown West	7	0	0	4	1	12
East Harriet	3	0	0	1	1	5
East Isles	1	0	0	4	0	5
East Phillips	5	0	0	2	1	8
ECCO	2	0	0	1	0	3
Elliot Park	2	0	0	1	0	3
Ericsson	5	0	0	8	2	15
Field	4	0	0	0	1	5
Folwell	2	6	0	6	1	15
Fulton	1	0	0	0	0	1
Hale	0	0	0	0	1	1
Harrison	1	0	0	1	0	2
Hawthorne	1	0	0	1	2	4
Hiawatha	11	0	0	2	0	13

Holland	17	0	0	8	3	28
Howe	7	0	0	2	3	12
Jordan	5	0	0	1	1	7
Keewaydin	3	0	0	1	0	4
Kenny	3	0	0	4	0	7
Kenwood	0	0	0	1	2	3
King Field	60	0	0	6	6	72
Lind - Bohanon	3	0	0	1	2	6
Linden Hills	6	0	0	2	1	9
Logan Park	13	0	0	3	1	17
Longfellow	7	1	0	1	3	12
Loring Park	13	0	0	2	1	16
Lowry Hill	13	0	0	2	4	19
Lowry Hill East	16	0	0	1	1	18
Lyndale	7	0	0	1	1	9
Lynnhurst	3	0	0	1	2	6
Marcy Holmes	19	0	0	10	2	31
McKinley	1	0	0	0	0	1
Mid - City Industrial	4	0	0	0	0	4
Midtown Phillips	5	2	0	0	4	11
Minnehaha	2	0	0	2	0	4
Morris Park	1	0	0	0	0	1
Near - North	1	0	0	1	0	2
Neighborhood Data Missing	2	0	0	0	0	2
Nicollet Island - East Bank	8	0	0	2	1	11
North Loop	8	1	0	1	1	11
Northeast Park	0	0	0	1	1	2
Northrop	5	1	0	2	0	8
Phillips West	5	0	0	0	0	5
Powderhorn Park	9	3	0	15	2	29
Prospect Park - East River	8	0	0	8	2	18
Regina	0	0	0	1	0	1
Seward	10	0	0	4	1	15
Sheridan	10	0	0	1	4	15
Shingle Creek	0	0	3	1	0	4

St. Anthony East	1	0	0	0	0	1
St. Anthony West	6	0	0	1	1	8
Standish	5	0	0	0	0	5
Steven's Square - Loring H	12	0	1	3	2	18
Tangletown	14	0	1	9	4	28
University of Minnesota	6	0	0	6	24	36
Ventura Village	2	0	0	3	0	5
Victory	1	0	0	0	0	1
Waite Park	0	0	2	0	0	2
Webber - Camden	1	0	0	2	3	6
Wenonah	1	0	0	1	0	2
Whittier	29	0	0	3	4	36
Willard - Hay	0	0	0	2	0	2
Windom	3	3	0	1	0	7
Windom Park	3	0	0	1	2	6