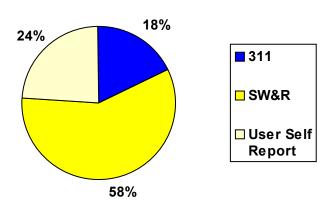


Solid Waste & Recycling Graffiti Summary 2/2/2014 through 2/28/2014

During this time period Solid Waste & Recycling processed 199 graffiti cases.

Graffiti Initial Case Entry

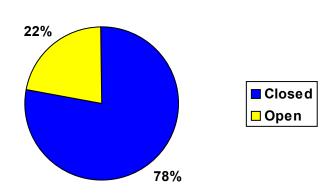


Name	Number of Cases		
311	36		
SW&R	115		
User Self Report	48		

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



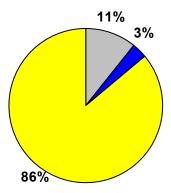
Status	Count		
Closed	155		
Open	44		

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

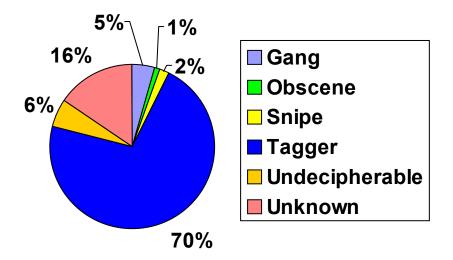
Abatements



Agency Name	Count	% of Total	
SWR - Clean City	56	86.15%	
Other	7	10.77%	
PW - Bridge	2	3.08%	

Graffiti Type Summary:

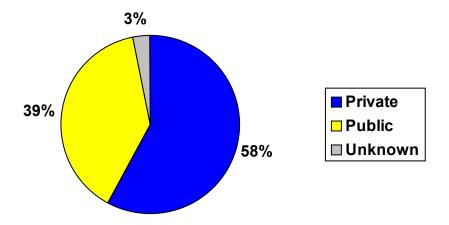
Graffiti Type Summary



Туре	Case Count
Gang	9
Obscene	2
Snipe	4
Tagger	142
Indecipherable	11
Unknown	31
Total	199

Property Type for All Cases:

Public or Private Property



Property	Count
Private	115
Public	78
Unknown	6

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	25	2
Photo Taken	65	3
Updated/Notice Sent	64	4
Letter Sent	17	6
Compliance Check	69	13
Normal Abatement	35	3
Blitz Abatement	30	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed
	and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

	Graffiti Status		
311 Resolution Codes	Open	Closed	
* No Resolution Code	44	42	
Abated	0	65	
Already Removed	0	38	
graffitiduplicate	0	3	
graffitiunenforceable	0	4	
Not Found	0	3	
Total	44	155	

Grand Total 199

^{*}No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

	Graffiti Status			
Agency	Open	Closed	Total	
CBS Outdoor, Inc.	0	2	2	
Dick's Sanitation	0	1	1	
Hennepin County Maintenance Division	0	1	1	
Minneapolis Park Board	0	1	1	
Minneapolis Public Schools	0	1	1	
MJV Services	35	37	72	
MNDOT	0	1	1	
PW - Bridge	0	6	6	
PW - Solid Waste and Recycling	8	64	72	
PW - Traffic	1	6	7	
U.S. Bench Company	0	3	3	
Universal Outdoor Advertising	0	3	3	
Unknown	0	29	29	

Total 44 155 **199**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood Open Closed Whittier 6 15 Longfellow 2 7 Loring Park 2 7 Lowry Hill East 2 6 Lyndale 2 1 Marcy Holmes 2 8 2 Nicollet Island - East Bank 1 2 Phillips West 3 Powderhorn Park 2 3 Ventura Village 2 6

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Como	18	1
Whittier	15	6
Marcy Holmes	8	2
Loring Park	7	2
Longfellow	7	2
Ventura Village	6	2
Midtown Phillips	6	1
Lowry Hill East	6	2
Cedar Riverside	6	0
Downtown West	5	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	21
Como	19
Marcy Holmes	10
Loring Park	9
Longfellow	9
Ventura Village	8
Lowry Hill East	8
Midtown Phillips	7
Downtown West	7
Cedar Riverside	6

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	0	1
Bancroft	0	0	0	1	0	1
Beltrami	1	0	0	0	0	1
Bottineau	0	0	0	1	1	2
CARAG	3	0	0	0	0	3
Cedar Riverside	6	0	0	0	0	6
Central	2	3	0	0	1	6
Columbia Park	1	0	0	0	0	1
Como	16	1	0	0	2	19
Cooper	1	0	0	1	0	2
Corcoran	1	1	0	1	0	3
Downtown West	5	0	0	1	1	7
East Harriet	2	0	0	2	0	4
East Isles	1	0	0	0	0	1
East Phillips	1	0	0	1	1	3
Folwell	1	0	0	0	0	1
Fulton	1	0	0	0	0	1
Harrison	2	0	0	0	1	3
Hawthorne	2	0	0	0	0	2
Hiawatha	2	0	0	0	0	2
Holland	1	0	0	0	0	1
Howe	1	0	0	0	0	1
Jordan	0	0	0	1	0	1
King Field	2	0	0	0	0	2
Lind - Bohanon	1	0	0	0	0	1
Logan Park	3	0	0	0	0	3
Longfellow	6	0	0	3	0	9
Loring Park	8	0	0	1	0	9
Lowry Hill East	4	0	1	1	2	8
Lyndale	3	0	0	0	0	3
Marcy Holmes	9	0	0	0	1	10
Marshall Terrace	1	0	0	1	0	2
Midtown Phillips	2	0	0	5	0	7

Near - North	1	0	0	0	1	2
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	2	0	0	0	1	3
North Loop	1	0	0	0	0	1
Northeast Park	1	0	0	0	0	1
Northrop	0	2	0	0	0	2
Phillips West	5	0	0	0	0	5
Powderhorn Park	3	1	0	0	1	5
Seward	5	0	0	0	1	6
Sheridan	1	0	0	0	0	1
St. Anthony East	1	0	0	0	0	1
St. Anthony West	1	0	0	0	0	1
Standish	3	1	0	1	0	5
Steven's Square - Loring H	1	0	0	0	0	1
Tangletown	2	0	0	0	0	2
University of Minnesota	0	0	0	1	1	2
Ventura Village	6	0	0	1	1	8
Webber - Camden	0	0	0	1	1	2
Whittier	16	0	1	3	1	21
Windom Park	2	0	0	1	0	3