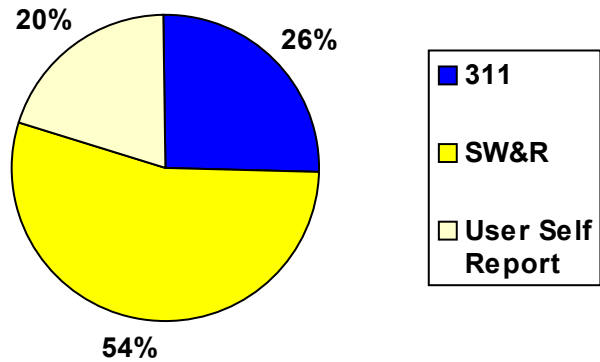




Solid Waste & Recycling Graffiti Summary
1/2/2014 through 1/31/2014

During this time period Solid Waste & Recycling processed 296 graffiti cases.

Graffiti Initial Case Entry

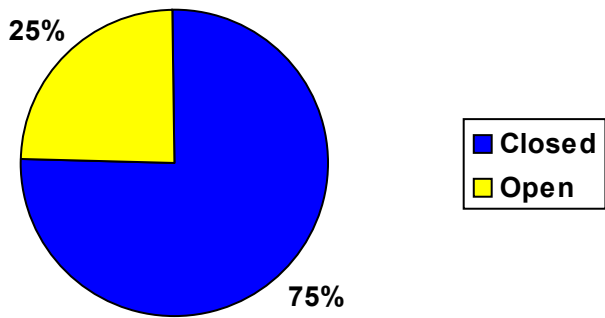


Name	Number of Cases
311	76
SW&R	160
User Self Report	60

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

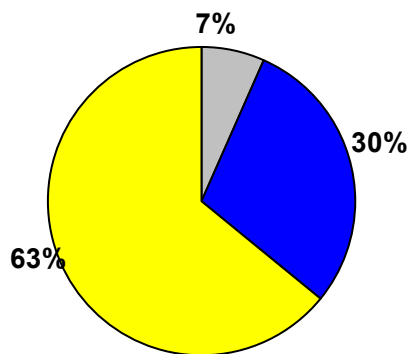


Status	Count
Closed	223
Open	73

Open cases are awaiting abatement information from the responsible party. Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

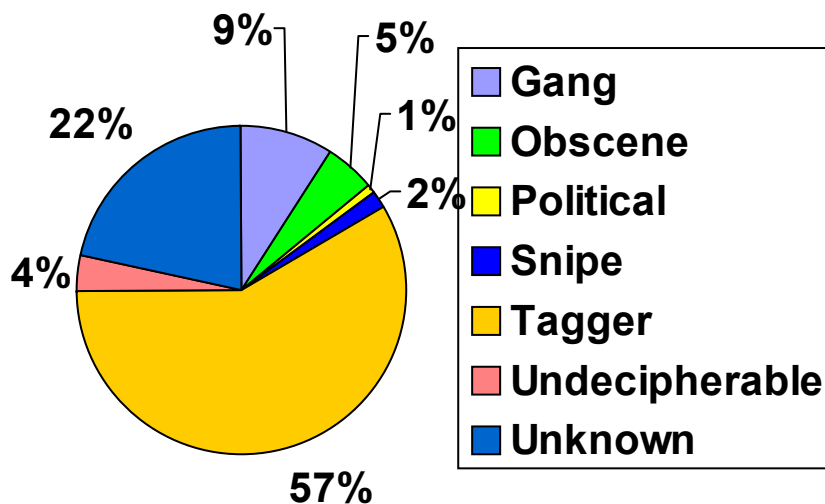
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	67	63.81%
PW - Bridge	31	29.52%
Other	7	6.67%

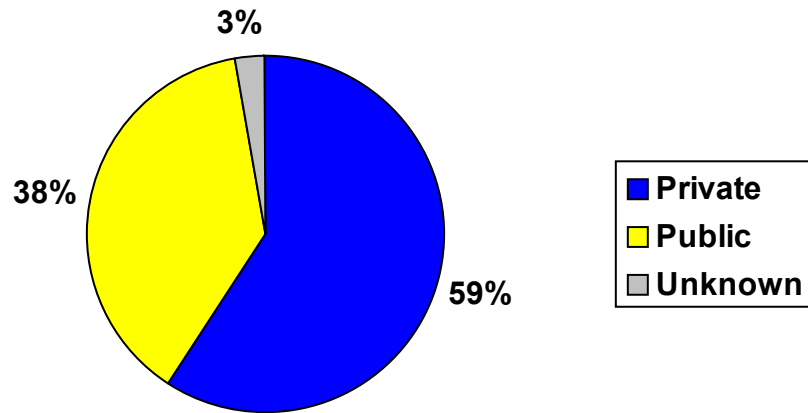
Graffiti Type Summary



Type	Case Count
Gang	27
Obscene	15
Political	2
Snipe	5
Tagger	172
Indecipherable	11
Unknown	64
Total	296

Property Type for All Cases:

Public or Private Property



Property	Count
Private	175
Public	113
Unknown	8

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	50	3
Photo Taken	103	4
Updated/Notice Sent	110	5
Letter Sent	40	5
Compliance Check	104	15
Normal Abatement	45	5
Blitz Abatement	60	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	73	48
Abated	0	105
Already Removed	0	59
graffitiduplicate	0	2
graffitiunenforceable	0	3
Not Found	0	6
Total	73	223
Grand Total	296	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Dick's Sanitation	0	1	1
Metro Transit	0	1	1
Minneapolis Park Board	0	1	1
Minneapolis Property Services	0	1	1
MJV Services	62	72	134
MNDOT	0	3	3
PW - Bridge	1	34	35
PW - Solid Waste and Recycling	10	78	88
PW - Traffic	0	2	2
Randy's Sanitation	0	1	1
Unknown	0	29	29
Total	73	223	296

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	8	19
Bancroft	6	0
Powderhorn Park	5	6
Whittier	5	14
Downtown West	4	12
Loring Park	3	13
Lowry Hill East	3	7
Lyndale	3	6
Phillips West	3	5
Steven's Square - Loring	3	1

Neighborhood	Closed	Open
Central	19	8
Seward	16	2
Whittier	14	5
Loring Park	13	3
Downtown West	12	4
Cedar Riverside	11	2
Longfellow	10	3
North Loop	8	1
Como	8	0
Corcoran	7	1

Top 10 Number of Total Cases

Neighborhood	Cases
Central	27
Whittier	19
Seward	18
Loring Park	16
Downtown West	16
Longfellow	13
Cedar Riverside	13
Powderhorn Park	11
Lowry Hill East	10
Lyndale	9

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	1	0	2
Audubon Park	1	0	0	0	0	1
Bancroft	1	4	0	0	1	6
Beltrami	0	0	0	2	0	2
Bottineau	1	0	1	0	0	2
Bryn - Mawr	1	0	0	0	0	1
CARAG	6	0	0	0	0	6
Cedar Riverside	9	0	0	2	2	13
Central	17	4	2	4	0	27
Como	0	0	0	8	0	8
Cooper	2	0	0	0	0	2
Corcoran	4	2	0	1	1	8
Downtown East	2	0	0	0	1	3
Downtown West	11	0	0	3	2	16
East Isles	1	0	0	0	1	2
East Phillips	3	0	0	0	0	3
Elliot Park	1	0	1	0	0	2
Ericsson	1	0	0	0	1	2
Harrison	3	0	1	0	0	4
Hawthorne	2	0	0	2	0	4
Hiawatha	2	0	0	1	0	3
Holland	6	0	0	0	0	6
Humboldt Industrial Area	0	0	0	1	0	1
Jordan	0	2	0	1	0	3
Lind - Bohanon	0	1	0	1	0	2
Logan Park	0	0	0	2	0	2
Longfellow	11	0	0	1	1	13
Loring Park	11	0	1	3	1	16
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	9	0	0	1	0	10
Lyndale	0	5	2	2	0	9
Marcy Holmes	3	0	0	4	0	7
Marshall Terrace	0	0	0	0	1	1

Mid - City Industrial	0	0	0	1	0	1
Midtown Phillips	3	1	0	0	0	4
Near - North	0	0	1	1	0	2
Neighborhood Data Missing	2	0	0	0	0	2
North Loop	5	0	0	4	0	9
Northeast Park	2	0	0	0	0	2
Northrop	0	1	0	0	0	1
Phillips West	4	0	2	2	0	8
Powderhorn Park	7	4	0	0	0	11
Prospect Park - East River	2	0	0	2	1	5
Seward	11	0	1	3	3	18
Sheridan	1	0	0	0	0	1
Shingle Creek	0	0	0	1	0	1
St. Anthony West	0	0	0	1	0	1
Standish	0	2	0	3	0	5
Steven's Square - Loring H	4	0	0	0	0	4
Tangletown	4	0	0	0	0	4
University of Minnesota	0	0	0	0	1	1
Ventura Village	2	0	0	0	0	2
Webber - Camden	0	0	1	1	0	2
Wenonah	1	0	0	0	0	1
Whittier	13	0	2	2	2	19
Willard - Hay	1	1	0	2	0	4