Solid Waste & Recycling Graffiti Summary
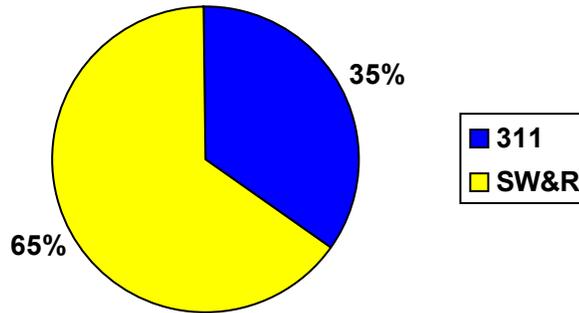
1/1/2012 through 12/31/2012

During this time period Solid Waste & Recycling processed 9381 graffiti cases.
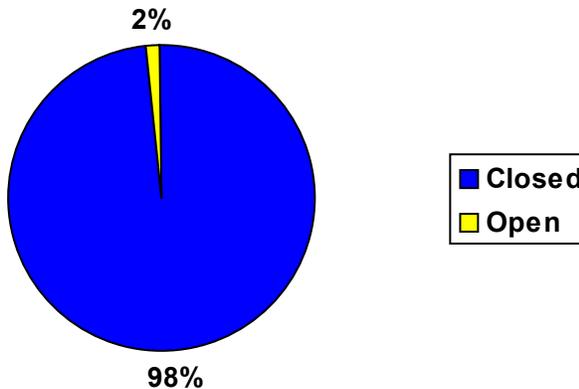
Graffiti Initial Case Entry

35%

65%

- ■ 311
- □ SW&R

Name	Number of Cases
311	3250
SW&R	6131

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

2%

98%

- ■ Closed
- □ Open

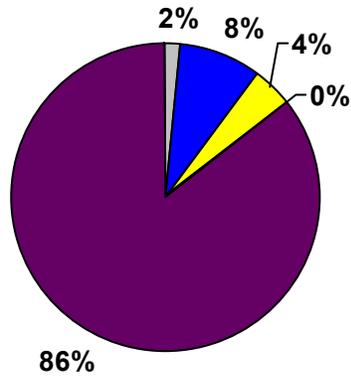| Status	Count
Closed	9239
Open	142

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

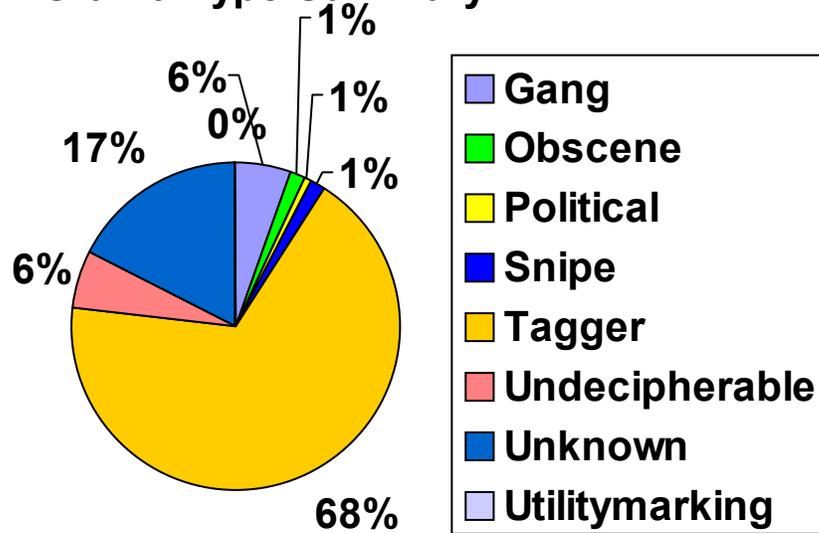## Abatements

Agency Name	Count	% of Total
SWR - Clean City	4991	85.42%
PW - Bridge	495	8.47%
PW - Traffic	249	4.26%
Other	105	1.80%
Sani-Masters	3	0.05%

Graffiti Type Summary:

Graffiti Type Summary

Color	Type
■	**Gang**
■	**Obscene**
■	**Political**
■	**Snipe**
■	**Tagger**
■	**Undecipherable**
■	**Unknown**
■	**Utilitymarking**

Pie chart percentages: 1%, 1%, 1%, 6%, 0%, 17%, 6%, 68%

Type	Case Count
Gang	525
Obscene	121
Political	72
Snipe	132
Tagger	6338
Undecipherable	554
Unknown	1636
Utilitymarking	3
Total	9381

Property Type for All Cases:

Public or Private Property

4%

39%

57%

- ■ **Private**
- ■ **Public**
- ■ **Unknown**
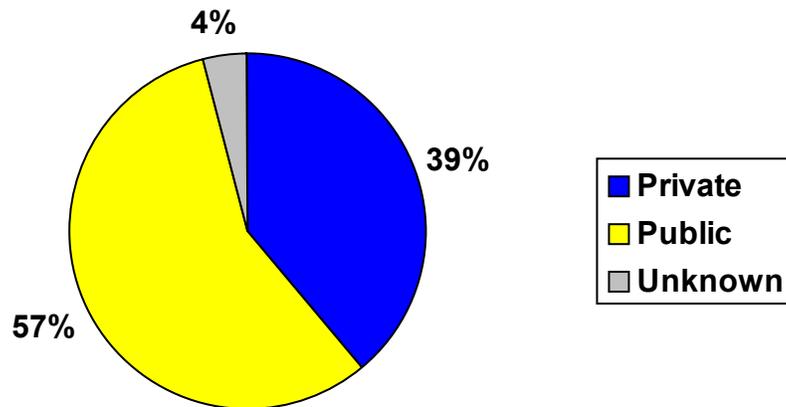
Property	Count
Private	3641
Public	5377
Unknown	363

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	1196	4
Photo Taken	3615	6
Updated/Notice Sent	3561	7
Letter Sent	721	6
Compliance Check	1559	14
Normal Abatement	2567	13
Blitz Abatement	3276	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	140	1613
Abated	1	5841
Already Removed	1	1557
graffitiduplicate	0	61
graffitiduplicate,graffitiunenforceable	0	1
graffitiunenforceable	0	62
Not Found	0	104

Total 142 9239

Grand Total 9381

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	7	7
Allied Waste	0	15	15
Aspen	0	5	5
Burlington Northern/Santa Fe	0	6	6
CBS Outdoor, Inc.	0	37	37
CP Rail	0	3	3
CPED	0	5	5
Dick's Sanitation	0	6	6
Hennepin County Maintenance Division	0	13	13
Hennepin County Regional Railroad Author	0	3	3
Hwy Tech	0	3	3
Inspections	0	27	27
LRT	0	11	11
Metro Transit	0	14	14
Minneapolis Park Board	0	102	102
Minneapolis Property Services	0	8	8
Minneapolis Public Schools	0	16	16
MNDOT	0	44	44
Public Works - Streets	0	2	2
PW - Bridge	0	602	602
PW - Solid Waste and Recycling	142	6732	6874
PW - Traffic	0	495	495
Randy's Sanitation	0	5	5
Sani-Masters	0	3	3
U.S. Bench Company	0	23	23
Univeral Outdoor Advertising	0	3	3
Universal Outdoor Advertising	0	7	7
Unknown	0	1006	1006
US Postal Service	0	3	3
Veolia Environmental Services	0	1	1
Waste Management	0	26	26

Water - East Yard	0	3	3
Weller Disposal	0	1	1
Xcel Energy	0	2	2
Total	142	9239	**9381**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Whittier	21	708
Longfellow	8	189
Phillips West	8	216
Loring Park	7	268
Holland	6	139
Como	5	336
Jordan	5	99
Powderhorn Park	5	303
Ventura Village	5	397
Steven's Square - Loring	4	188

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Whittier	708	21
Central	534	3
Marcy Holmes	398	4
Ventura Village	397	5
Lowry Hill East	353	1
Como	336	5
Powderhorn Park	303	5
Cedar Riverside	293	4
Loring Park	268	7
Seward	258	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	729
Central	537
Ventura Village	402
Marcy Holmes	402
Lowry Hill East	354
Como	341
Powderhorn Park	308
Cedar Riverside	297
Loring Park	275
Seward	259

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	4	0	0	0	1	5
Audubon Park	16	9	1	5	6	37
Bancroft	35	14	5	5	5	64
Beltrami	19	0	0	9	1	29
Bottineau	31	1	0	2	4	38
Bryant	35	7	2	4	8	56
Bryn - Mawr	14	0	0	8	1	23
Camden Industrial	6	0	0	16	2	24
CARAG	74	1	0	21	15	111
Cedar - Isles - Dean	15	0	0	4	2	21
Cedar Riverside	202	0	0	62	33	297
Central	337	90	7	60	43	537
Cleveland	22	1	0	8	3	34
Columbia Park	23	0	0	15	1	39
Como	256	0	2	61	22	341
Cooper	58	1	0	26	11	96
Corcoran	115	33	3	27	18	196
Diamond Lake	36	4	1	10	8	59
Downtown East	58	0	0	19	8	85
Downtown West	68	0	1	56	12	137
East Harriet	36	4	0	6	1	47
East Isles	47	0	1	7	8	63
East Phillips	146	24	2	36	17	225
ECCO	30	0	0	11	3	44
Elliot Park	98	0	1	17	7	123
Ericsson	19	3	1	10	4	37
Field	65	1	1	21	7	95
Folwell	27	11	3	6	5	52
Fulton	16	6	2	7	6	37
Hale	8	1	0	4	3	16
Harrison	37	1	2	7	4	51
Hawthorne	32	19	1	6	3	61
Hiawatha	49	2	0	11	1	63

Holland	96	9	0	32	8	145
Howe	102	15	2	20	19	158
Humboldt Industrial Area	1	0	0	1	0	2
Jordan	58	15	5	6	20	104
Keewaydin	30	0	1	5	9	45
Kenny	2	0	1	1	4	8
Kenwood	9	0	1	2	1	13
King Field	61	9	1	8	12	91
Lind - Bohanon	6	1	2	6	3	18
Linden Hills	78	4	4	20	16	122
Logan Park	73	4	3	21	11	112
Longfellow	131	6	4	42	14	197
Loring Park	229	0	1	26	19	275
Lowry Hill	39	0	0	12	5	56
Lowry Hill East	270	1	3	29	51	354
Lyndale	128	14	4	35	16	197
Lynnhurst	10	0	0	10	6	26
Marcy Holmes	262	0	5	99	36	402
Marshall Terrace	7	3	0	2	2	14
McKinley	10	4	0	1	4	19
Mid - City Industrial	35	0	0	5	4	44
Midtown Phillips	134	13	3	20	12	182
Minnehaha	24	0	1	8	6	39
Morris Park	9	4	6	2	3	24
Near - North	53	4	0	12	8	77
Neighborhood Data Missing	17	1	1	7	2	28
Nicollet Island - East Bank	99	0	1	18	13	131
North Loop	70	2	0	19	7	98
Northeast Park	37	0	0	5	7	49
Northrop	18	6	0	7	4	35
Page	19	0	0	1	2	22
Phillips West	158	15	3	33	15	224
Powderhorn Park	198	53	1	33	23	308
Prospect Park - East River	84	1	3	44	15	147
Regina	23	0	0	7	3	33

Seward	202	5	0	36	16	259
Sheridan	78	2	0	8	15	103
Shingle Creek	7	3	0	5	6	21
St. Anthony East	58	1	0	5	9	73
St. Anthony West	61	0	0	1	8	70
Standish	57	23	5	21	8	114
Steven's Square - Loring H	161	0	0	15	16	192
Sumner - Glenwood	12	0	0	0	2	14
Tangletown	52	4	2	35	12	105
University of Minnesota	50	0	0	29	6	85
Ventura Village	271	8	4	86	33	402
Victory	16	0	0	4	4	24
Waite Park	8	1	4	1	4	18
Webber - Camden	27	5	2	5	7	46
Wenonah	18	1	3	6	6	34
West Calhoun	8	0	0	3	0	11
Whittier	558	34	6	66	65	729
Willard - Hay	22	17	3	13	12	67
Windom	37	1	0	6	2	46
Windom Park	21	3	0	1	1	26