During this time period Solid Waste & Recycling processed 732 graffiti cases.

Graffiti Initial Case Entry

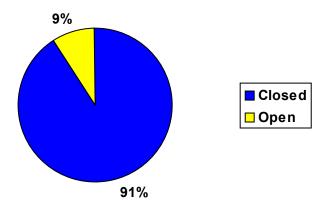| Name	Number of Cases
311	281
SW&R	451

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

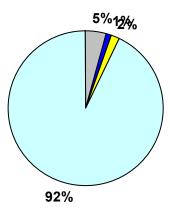

Status	Count
Closed	664
Open	68

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.
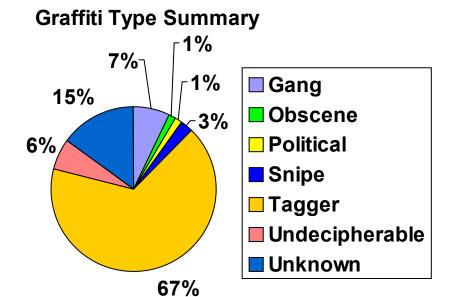
Abatement Summary:

Abatements

Agency Name	Count	% of Total
SWR - Clean City	389	92.84%
Other	19	4.53%
PW - Traffic	7	1.67%
PW - Bridge	4	0.95%

Graffiti Type Summary:

Graffiti Type Summary

7% 1% 1% 3% 15% 6% 67%

Legend:
- Gang
- Obscene
- Political
- Snipe
- Tagger
- Undecipherable
- Unknown
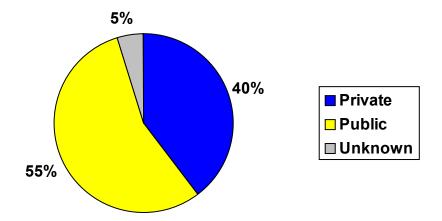
Type	Case Count
Gang	53
Obscene	10
Political	10
Snipe	19
Tagger	486
Undecipherable	45
Unknown	109
Total	732

Property Type for All Cases:

Public or Private Property

5%

40%

55%

- ■ **Private**
- ■ **Public**
- ■ **Unknown**

Property	Count
Private	290
Public	407
Unknown	35

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	110	2
Photo Taken	275	7
Updated/Notice Sent	265	10
Letter Sent	55	6
Compliance Check	117	13
Normal Abatement	166	12
Blitz Abatement	253	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	66	132
Abated	2	417
Already Removed	0	99
graffitiduplicate	0	2
graffitiunenforceable	0	2
Not Found	0	12
Total	68	664
Grand Total		**732**

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
CBS Outdoor, Inc.	0	5	5
CPED	0	2	2
Dick's Sanitation	0	2	2
Hennepin County Maintenance Division	0	2	2
Inspections	0	1	1
LRT	0	1	1
Metro Transit	0	4	4
Minneapolis Park Board	0	4	4
MNDOT	0	5	5
PW - Bridge	0	14	14
PW - Solid Waste and Recycling	66	489	555
PW - Traffic	0	29	29
Randy's Sanitation	0	1	1
U.S. Bench Company	0	6	6
Universal Outdoor Advertising	0	3	3
Unknown	2	91	93
Waste Management	0	3	3
Total	68	664	**732**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Holland	11	19
Bryant	6	13
Whittier	5	42
Audubon Park	4	7
Jordan	4	7
Nicollet Island - East Bank	4	6
Powderhorn Park	3	24
Cooper	2	3
Loring Park	2	24
Near - North	2	25

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Whittier	42	5
Lowry Hill East	39	1
Como	34	2
Central	30	1
Near - North	25	2
Powderhorn Park	24	3
Marcy Holmes	24	1
Loring Park	24	2
Cedar Riverside	20	0
Holland	19	11

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	47
Lowry Hill East	40
Como	36
Central	31
Holland	30
Powderhorn Park	27
Near - North	27
Loring Park	26
Marcy Holmes	25
Cedar Riverside	20

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	2	8	0	1	0	11
Bancroft	11	4	2	0	1	18
Beltrami	2	0	0	1	0	3
Bottineau	8	0	0	2	0	10
Bryant	7	3	2	3	4	19
Bryn - Mawr	0	0	0	1	0	1
CARAG	2	0	0	1	1	4
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	15	0	0	2	3	20
Central	12	9	0	5	5	31
Cleveland	1	0	0	0	0	1
Columbia Park	0	0	0	1	0	1
Como	32	0	0	2	2	36
Cooper	4	0	0	0	1	5
Corcoran	5	0	0	0	1	6
Diamond Lake	3	1	0	1	0	5
Downtown East	5	0	0	0	0	5
Downtown West	8	0	0	1	0	9
East Isles	5	0	0	1	1	7
East Phillips	0	0	0	4	1	5
ECCO	0	0	0	1	0	1
Elliot Park	4	0	0	1	1	6
Ericsson	1	0	0	0	1	2
Field	7	0	0	6	3	16
Folwell	1	0	0	1	0	2
Fulton	0	0	0	2	0	2
Harrison	1	0	0	0	0	1
Hawthorne	2	1	0	0	0	3
Hiawatha	8	0	0	1	0	9
Holland	23	0	0	6	1	30
Howe	7	1	0	2	2	12
Jordan	9	0	0	2	0	11
Keewaydin	1	0	0	0	0	1

Kenny	1	0	1	0	3	5
King Field	1	0	0	1	0	2
Lind - Bohanon	1	0	0	0	0	1
Linden Hills	1	0	0	0	4	5
Logan Park	12	0	1	0	2	15
Longfellow	12	0	1	2	1	16
Loring Park	19	0	1	3	3	26
Lowry Hill	4	0	0	1	0	5
Lowry Hill East	32	1	0	0	7	40
Lyndale	7	2	0	4	1	14
Lynnhurst	2	0	0	3	0	5
Marcy Holmes	23	0	1	0	1	25
Marshall Terrace	2	1	0	1	0	4
McKinley	4	1	0	0	0	5
Mid - City Industrial	3	0	0	1	0	4
Midtown Phillips	1	2	0	0	0	3
Minnehaha	1	0	0	2	0	3
Near - North	20	0	0	5	2	27
Neighborhood Data Missing	1	0	0	1	1	3
Nicollet Island - East Bank	8	0	0	0	2	10
North Loop	10	0	0	1	3	14
Northeast Park	4	0	0	0	2	6
Northrop	1	1	0	1	0	3
Page	1	0	0	0	0	1
Phillips West	2	1	0	2	2	7
Powderhorn Park	9	11	0	3	4	27
Prospect Park - East River	10	1	0	2	1	14
Seward	9	0	0	1	1	11
Sheridan	6	1	0	1	2	10
Shingle Creek	3	0	0	0	0	3
St. Anthony East	9	0	0	0	1	10
St. Anthony West	9	0	0	0	1	10
Standish	4	3	0	0	2	9
Steven's Square - Loring H	12	0	0	3	0	15
Tangletown	1	0	0	0	0	1

University of Minnesota	2	0	0	1	1	4
Ventura Village	6	0	0	0	1	7
Victory	2	0	0	0	0	2
Waite Park	0	0	0	1	1	2
Webber - Camden	2	0	0	0	0	2
Wenonah	1	0	0	0	0	1
Whittier	32	1	1	9	4	47
Willard - Hay	6	0	0	3	2	11
Windom	2	0	0	0	0	2
Windom Park	1	0	0	0	0	1