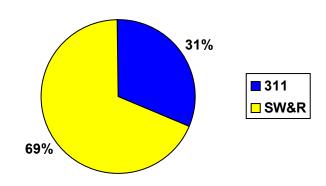


Solid Waste & Recycling Graffiti Summary 10/1/2012 through 10/31/2012

During this time period Solid Waste & Recycling processed 730 graffiti cases.

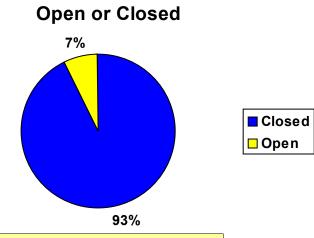
Graffiti Initial Case Entry



Name	Number of Cases		
311	229		
SW&R	501		

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:



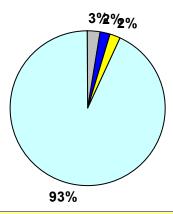
Status	Count		
Closed	677		
Open	53		

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

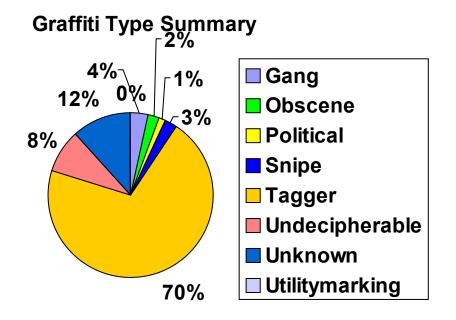
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	417	93.08%
Other	13	2.90%
PW - Traffic	10	2.23%
PW - Bridge	8	1.79%

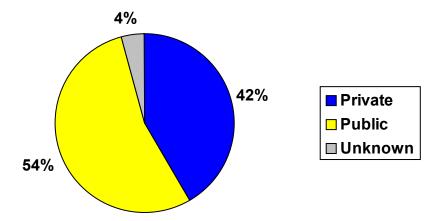
Graffiti Type Summary:



Туре	Case Count
Gang	27
Obscene	15
Political	8
Snipe	19
Tagger	513
Indecipherable	62
Unknown	85
Utilitymarking	1
Total	730

Property Type for All Cases:

Public or Private Property



Property	Count
Private	304
Public	395
Unknown	31

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	84	2
Photo Taken	305	3
Updated/Notice Sent	309	4
Letter Sent	66	3
Compliance Check	146	11
Normal Abatement	219	6
Blitz Abatement	229	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

		Graffiti Status	
311 Resolution Codes		Open	Closed
* No Resolution Code		48	89
Abated		3	445
Already Removed		2	129
graffitiduplicate		0	6
graffitiunenforceable		0	2
Not Found		0	6
	Total	53	677

Total 53 677

Grand Total 730

^{*}No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

	Graffiti Status		
Agency	Open	Closed	Total
No Agency Assigned	2	2	4
Allied Waste	0	3	3
Aspen	0	1	1
CBS Outdoor, Inc.	0	3	3
CPED	0	1	1
Hennepin County Maintenance Division	0	2	2
Hennepin County Regional Railroad Author	0	1	1
Inspections	1	0	1
LRT	0	2	2
Metro Transit	0	2	2
Minneapolis Park Board	0	6	6
Minneapolis Property Services	0	3	3
Minneapolis Public Schools	0	1	1
MNDOT	0	3	3
PW - Bridge	0	25	25
PW - Solid Waste and Recycling	41	532	573
PW - Traffic	1	28	29
U.S. Bench Company	0	4	4
Universal Outdoor Advertising	0	1	1
Unknown	8	54	62
Waste Management	0	2	2
Weller Disposal	0	1	1

Total 53 677 **730**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Whittier	6	44
Powderhorn Park	5	13
Cedar Riverside	4	12
Marcy Holmes	3	41
Como	2	35
Howe	2	13
Jordan	2	20
Loring Park	2	25
Nicollet Island - East Bank	2	9
Steven's Square - Loring	2	12

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Central	52	2
Whittier	44	6
Lowry Hill East	44	1
Marcy Holmes	41	3
Como	35	2
Loring Park	25	2
St. Anthony East	21	1
Jordan	20	2
Holland	18	1
Hiawatha	16	1

Top 10 Number of Total Cases

Neighborhood	Cases
Central	54
Whittier	50
Lowry Hill East	45
Marcy Holmes	44
Como	37
Loring Park	27
St. Anthony East	22
Jordan	22
Holland	19
Powderhorn Park	18

Graffiti Cases by Neighborhood:

Audubon Park 1 0 0 0 0 1 Bancroft 3 0 1 0 3 7 Beltrami 1 0 0 0 0 1 Bottineau 1 0 0 0 0 1 Bryant 1 0 0 0 0 1 Bryn - Mawr 4 0 0 0 0 4 Camden Industrial 1 0 0 0 2 3 CARAG 10 0 0 1 1 12 Cedar Riverside 12 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 2 1 54 4 1 1 0 0 1 1 1 1 2 1 1 4 1 0 0 1 <td< th=""><th>Neighborhood</th><th>Tagger</th><th>Gang</th><th>Obscene</th><th>Unknown</th><th>Other</th><th>Total</th></td<>	Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Beltrami 1 0 0 0 1 Bottineau 1 0 0 0 1 2 Bryant 1 0 0 0 0 1 2 Bryn - Mawr 4 0 0 0 0 4 0 0 0 4 0 0 0 4 1 0 0 0 0 4 0 0 0 0 4 1 0 0 0 0 1 2 1 1 1 1 2 1 1 1 1 1 1 <t< td=""><td>Audubon Park</td><td>1</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td></t<>	Audubon Park	1	0	0	0	0	1
Bottineau 1 0 0 0 1 2 Bryant 1 0 0 0 0 1 Bryn - Mawr 4 0 0 0 0 4 Camden Industrial 1 0 0 0 2 3 CARAG 10 0 0 1 1 12 Cedar Riverside 12 0 0 1 3 16 Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Columbia Park 1 0 0 1 0 2 Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corroran 10 2 0 1 0 13 Downtown East 5 0 0 0<	Bancroft	3	0	1	0	3	7
Bryant 1 0 0 0 1 Bryn - Mawr 4 0 0 0 4 Camden Industrial 1 0 0 0 2 3 CARAG 10 0 0 1 1 12 Cedar Riverside 12 0 0 1 3 16 Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Cleveland 3 0 0 0 1 4 Cleveland 3 0 0 0 1 4 Cleveland 3 0 0 0 1 4 4 Cleveland 3 0 0 0 1 4 4 0 0 0 1 4 Como 26 0 0 0 1 0 1 <t< td=""><td>Beltrami</td><td>1</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td></t<>	Beltrami	1	0	0	0	0	1
Bryn - Mawr 4 0 0 0 4 Camden Industrial 1 0 0 0 2 3 CARAG 10 0 0 1 1 12 Cedar Riverside 12 0 0 1 3 16 Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Columbia Park 1 0 0 1 0 2 Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corocran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 2 2 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0	Bottineau	1	0	0	0	1	2
Camden Industrial 1 0 0 0 2 3 CARAG 10 0 0 1 1 12 Cedar Riverside 12 0 0 1 3 16 Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Colorerand 1 0 0 1 0 2 Compoer 6 0 0 0 2 8 Corocran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 2 Downtown East 5 0 0 0 1 6 6 0 0 0 2 2 0 0 0 2 2 0 0 0 2 2 0 0 0 1 1 1<	Bryant	1	0	0	0	0	1
CARAG 10 0 0 1 1 12 Cedar Riverside 12 0 0 1 3 16 Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Coleveland 3 0 0 0 1 4 Columbia Park 1 0 0 1 0 2 8 Como 26 0 0 0 0 2 8 3 37 0 0 0 2 8 0 0 0 0 13 1 13 1 1 1 1 1 1 1	Bryn - Mawr	4	0	0	0	0	4
Cedar Riverside 12 0 0 1 3 16 Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Columbia Park 1 0 0 1 0 2 Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 2 Downtown East 5 0 0 0 1 6 6 0 0 0 1 6 0 0 0 1 1 5 6 0 0 0 1 1 1 5 1 0 0 0 0 2 2 0 0 0 <t< td=""><td>Camden Industrial</td><td>1</td><td>0</td><td>0</td><td>0</td><td>2</td><td>3</td></t<>	Camden Industrial	1	0	0	0	2	3
Central 38 12 1 2 1 54 Cleveland 3 0 0 0 1 4 Columbia Park 1 0 0 1 0 2 Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 0 2 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1	CARAG	10	0	0	1	1	12
Cleveland 3 0 0 0 1 4 Columbia Park 1 0 0 1 0 2 Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 0 2 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 1 Field 9 0 0 3	Cedar Riverside	12	0	0	1	3	16
Columbia Park 1 0 0 1 0 2 Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 1 6 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3	Central	38	12	1	2	1	54
Como 26 0 0 8 3 37 Cooper 6 0 0 0 2 8 Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 1 6 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3	Cleveland	3	0	0	0	1	4
Cooper 6 0 0 0 2 8 Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 1 6 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Fowell 7 0 2 1	Columbia Park	1	0	0	1	0	2
Corcoran 10 2 0 1 0 13 Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 1 6 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 0 1 3 Harrison 1 0 0	Como	26	0	0	8	3	37
Diamond Lake 2 0 0 0 0 2 Downtown East 5 0 0 0 1 6 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fullon 1 1 0 0 0 1 3 Harrison 1 0 0 0 0 1 1 Hiawatha 16 0	Cooper	6	0	0	0	2	8
Downtown East 5 0 0 0 1 6 Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 1 Harrison 1 0 0 0 0 1 1 0 17 Holland 13 0 0 3 3 19 Howe 11	Corcoran	10	2	0	1	0	13
Downtown West 3 0 0 1 1 5 East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 1 Fulton 1 1 0 0 1 3 1 Harrison 1 0 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0	Diamond Lake	2	0	0	0	0	2
East Isles 2 0 0 0 0 2 East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 1 3 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 3 11 Keewaydin 7 0 1 0 3	Downtown East	5	0	0	0	1	6
East Phillips 2 1 0 0 0 3 ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 1 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 0 11 2 15 Jordan 9 1 1 0 3 11 Keewaydin 7 0 1 0	Downtown West	3	0	0	1	1	5
ECCO 4 0 0 0 0 4 Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 1 3 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 3 11 Keewaydin 7 0 1 0 3 11	East Isles	2	0	0	0	0	2
Elliot Park 8 0 0 1 1 10 Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 0 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 3 11 Keewaydin 7 0 1 0 3 11	East Phillips	2	1	0	0	0	3
Ericsson 2 0 0 0 3 5 Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 0 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 3 11 Keewaydin 7 0 1 0 3 11	ECCO	4	0	0	0	0	4
Field 9 0 0 3 1 13 Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 0 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 3 11 Keewaydin 7 0 1 0 3 11	Elliot Park	8	0	0	1	1	10
Folwell 7 0 2 1 0 10 Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 0 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Ericsson	2	0	0	0	3	5
Fulton 1 1 0 0 1 3 Harrison 1 0 0 0 0 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Field	9	0	0	3	1	13
Harrison 1 0 0 0 0 1 Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Folwell	7	0	2	1	0	10
Hiawatha 16 0 0 1 0 17 Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Fulton	1	1	0	0	1	3
Holland 13 0 0 3 3 19 Howe 11 0 1 1 2 15 Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Harrison	1	0	0	0	0	1
Howe 11 0 1 1 2 15 Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Hiawatha	16	0	0	1	0	17
Jordan 9 1 1 0 11 22 Keewaydin 7 0 1 0 3 11	Holland	13	0	0	3	3	19
Keewaydin 7 0 1 0 3 11	Howe	11	0	1	1	2	15
	Jordan	9	1	1	0	11	22
Kenny 0 0 0 1 1	Keewaydin	7	0	1	0	3	11
	Kenny	0	0	0	0	1	1

King Field	4	0	0	0	3	7
Lind - Bohanon	0	0	0	1	0	1
Linden Hills	5	0	0	0	3	8
Logan Park	8	0	0	0	2	10
Longfellow	5	0	1	2	0	8
Loring Park	25	0	0	1	1	27
Lowry Hill	3	0	0	1	0	4
Lowry Hill East	31	0	0	4	10	45
Lyndale	4	0	0	1	0	5
Lynnhurst	1	0	0	1	1	3
Marcy Holmes	29	0	4	7	4	44
Marshall Terrace	1	0	0	0	0	1
McKinley	0	0	0	0	1	1
Mid - City Industrial	3	0	0	3	1	7
Midtown Phillips	6	0	0	0	1	7
Minnehaha	3	0	0	1	0	4
Near - North	3	0	0	0	0	3
Neighborhood Data Missing	3	0	0	0	0	3
Nicollet Island - East Bank	6	0	0	2	3	11
North Loop	8	1	0	1	2	12
Northeast Park	2	0	0	0	0	2
Northrop	1	0	0	0	0	1
Page	3	0	0	0	0	3
Phillips West	9	0	0	0	1	10
Powderhorn Park	9	1	1	2	5	18
Prospect Park - East River	3	0	0	0	2	5
Regina	0	0	0	1	0	1
Seward	1	0	0	0	1	2
Sheridan	5	0	0	0	1	6
Shingle Creek	0	1	0	0	1	2
St. Anthony East	16	0	0	4	2	22
St. Anthony West	4	0	0	0	0	4
Standish	4	0	0	3	0	7
Steven's Square - Loring H	13	0	0	1	0	14
Tangletown	4	0	0	2	0	6

University of Minnesota	4	0	0	3	0	7
Ventura Village	15	0	0	0	1	16
Victory	3	0	0	2	1	6
Waite Park	2	1	2	0	1	6
Webber - Camden	1	1	0	0	2	4
Whittier	36	4	0	3	7	50
Willard - Hay	2	1	0	0	1	4
Windom	8	0	0	0	1	9