Solid Waste & Recycling Graffiti Summary
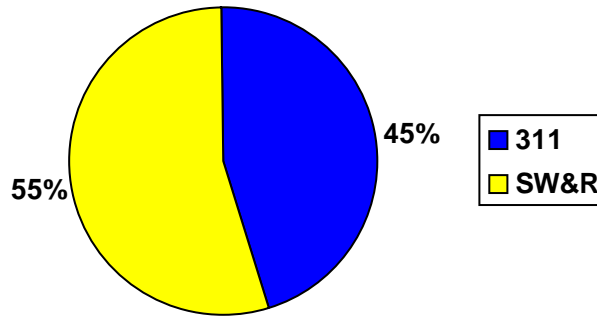
4/1/2010 through 4/30/2010

During this time period Solid Waste & Recycling processed 904 graffiti cases.
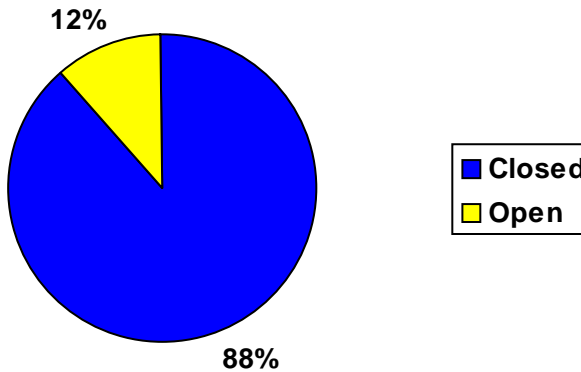
Graffiti Initial Case Entry

45%   ■ 311
55%   ☐ SW&R

Name	Number of Cases
311	406
SW&R	498

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

12%

■ Closed
☐ Open

88%
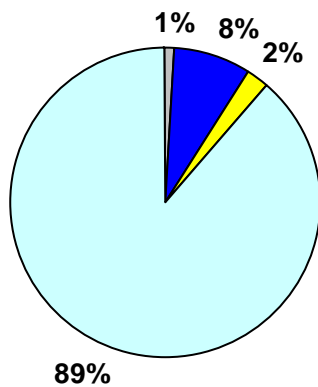
Status	Count
Closed	800
Open	104

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

Abatements

1% 8% 2%

89%

Agency Name	Count	% of Total
SWR - Clean City	403	88.57%
PW - Bridge	37	8.13%
PW - Traffic	10	2.20%
Other	5	1.10%

Graffiti Type Summary:

Graffiti Type Summary

16%

1%

0%

20%

1%

3%

59%

| Gang |
| Obscene |
| Political |
| Snipe |
| Tagger |
| Undecipherable |
| Unknown |
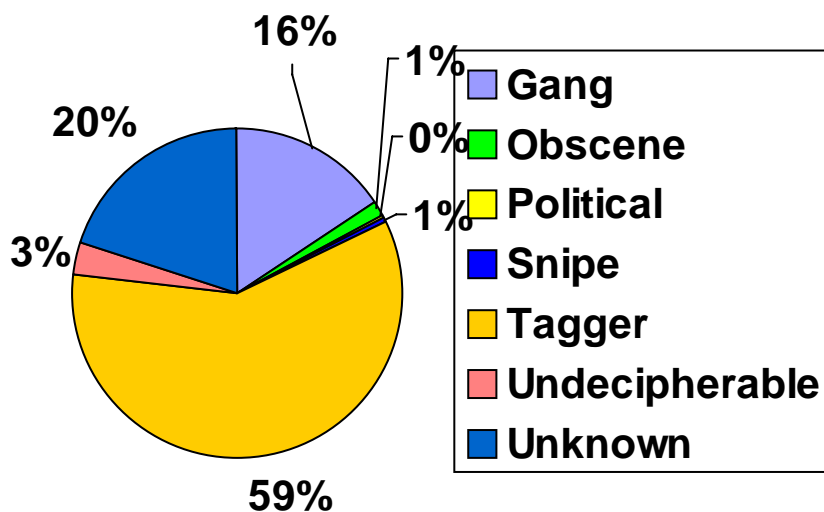
Type	Case Count
Gang	143
Obscene	13
Political	1
Snipe	7
Tagger	529
Undecipherable	29
Unknown	182
Total	904

Property Type for All Cases:

Public or Private Property

3%

38%

59%

- ■ **Private**
- ■ **Public**
- ■ **Unknown**
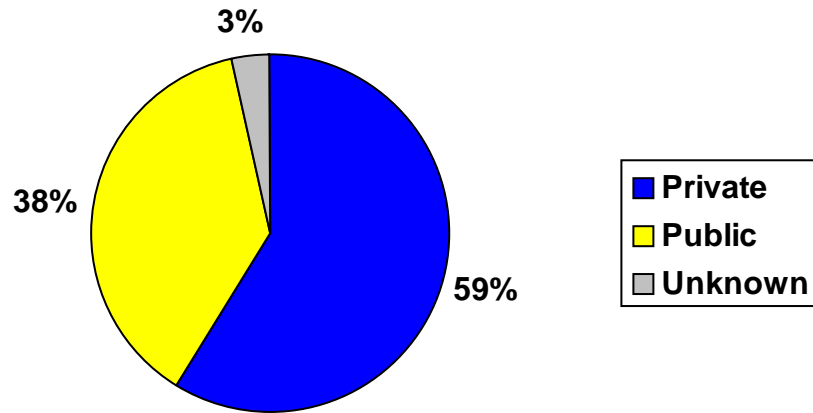
Property	Count
Private	530
Public	344
Unknown	30

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	128	2
Photo Taken	436	6
Updated/Notice Sent	374	8
Letter Sent	130	5
Compliance Check	199	12
Normal Abatement	231	13
Blitz Abatement	224	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	99	100
Abated	3	452
Already Removed	0	222
graffitiduplicate	1	1
graffitiunenforceable	1	11
Not Found	0	14
Total	104	800
Grand Total	**904**	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	**Closed**	**Total**
No Agency Assigned	1	0	1
Burlington Northern/Santa Fe	0	2	2
CBS Outdoor, Inc.	0	4	4
CP Rail	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	1	0	1
LRT	0	1	1
Metro Transit	1	0	1
Minneapolis Park Board	1	8	9
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	1	1	2
MNDOT	0	3	3
PW - Bridge	0	45	45
PW - Solid Waste and Recycling	86	582	668
PW - Traffic	0	13	13
Randy's Sanitation	0	1	1
Unknown	13	134	147
Waste Management	0	3	3
Total	104	800	**904**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Lyndale	12	28
Jordan	8	21
Willard - Hay	8	46
Whittier	6	39
CARAG	5	18
Howe	5	14
Powderhorn Park	5	23
Longfellow	4	42
Loring Park	4	28
Phillips West	4	19

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Marcy Holmes	55	0
Willard - Hay	46	8
Longfellow	42	4
Whittier	39	6
East Phillips	35	1
Midtown Phillips	32	3
Seward	28	1
Lyndale	28	12
Loring Park	28	4
Cooper	27	1

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	55
Willard - Hay	54
Longfellow	46
Whittier	45
Lyndale	40
East Phillips	36
Midtown Phillips	35
Loring Park	32
Seward	29
Jordan	29

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	1	0	0	0	0	1
Bancroft	1	3	0	0	2	8
Beltrami	3	0	0	0	3	6
Bottineau	1	0	0	0	0	1
Bryn - Mawr	1	0	0	0	0	1
CARAG	19	0	0	0	3	23
Cedar Riverside	13	0	2	0	5	20
Central	3	6	0	0	4	15
Cleveland	1	0	0	0	1	3
Columbia Park	2	0	0	0	2	5
Como	14	0	0	0	1	15
Cooper	14	0	0	0	14	28
Corcoran	6	6	0	0	6	18
Diamond Lake	1	0	0	0	3	4
Downtown East	8	0	0	0	2	10
Downtown West	4	0	0	0	3	7
East Harriet	3	0	0	0	0	3
East Isles	7	0	0	0	2	9
East Phillips	20	10	0	0	3	36
ECCO	1	0	0	0	0	1
Elliot Park	5	0	0	0	1	6
Ericsson	3	1	0	0	0	4
Folwell	2	1	0	0	2	6
Fulton	0	0	0	1	0	1
Hale	1	0	0	0	0	1
Harrison	1	1	0	1	0	3
Hawthorne	1	1	1	0	0	4
Hiawatha	15	0	0	0	0	15
Holland	4	2	0	0	5	11
Howe	12	2	0	0	5	19
Humboldt Industrial Area	0	0	0	1	0	1
Jordan	17	9	0	0	1	29
Keewaydin	3	0	0	0	0	3

Kenny	0	0	0	0	1	1
King Field	11	1	0	0	3	15
Linden Hills	1	0	0	0	1	3
Logan Park	1	1	0	0	1	3
Longfellow	38	2	0	0	4	46
Loring Park	27	1	0	0	4	32
Lowry Hill	7	0	0	0	1	8
Lowry Hill East	20	0	0	0	4	25
Lyndale	22	6	0	1	8	40
Lynnhurst	0	0	0	0	2	2
Marcy Holmes	38	0	1	2	11	55
McKinley	0	5	0	0	0	5
Midtown Phillips	12	16	0	0	6	35
Minnehaha	2	0	0	0	4	6
Near - North	4	0	0	0	0	4
Neighborhood Data Missing	7	1	0	0	1	9
Nicollet Island - East Bank	17	1	1	0	1	23
North Loop	1	0	0	0	0	1
Northeast Park	2	0	0	0	0	2
Northrop	1	0	0	0	0	1
Phillips West	12	4	0	2	4	23
Powderhorn Park	13	5	1	2	3	28
Prospect Park - East River	12	0	1	0	0	15
Regina	0	0	0	0	1	1
Seward	16	2	0	0	10	29
Shingle Creek	0	1	0	2	0	3
St. Anthony East	0	2	0	0	0	2
St. Anthony West	2	0	0	0	0	2
Standish	0	1	0	1	1	5
Steven's Square - Loring H	14	0	0	0	0	14
Tangletown	1	1	0	0	1	3
University of Minnesota	4	0	0	0	1	5
Ventura Village	10	2	0	0	3	16
Waite Park	0	0	0	0	2	3
Webber - Camden	1	0	0	0	0	1

Wenonah	4	3	0	0	1	9
Whittier	32	0	0	0	8	45
Willard - Hay	1	46	0	0	5	54
Windom Park	9	0	0	0	4	13