

Staff Report

Agenda Item: 5

Title: Resident Survey

Action Discussion Informational

Date: March 9, 2016

Prepared By: Howard Blin, Community Engagement Manager

Attachments: 2013 Resident Survey

Background

Every two to three years the City conducts an extensive survey of residents to gauge opinions priorities and quality of service delivery. The sample size for the survey is 1,200 residents, which produces results with a margin of error of three percent. The results of the 2013 survey are attached.

To conduct the 2016 survey, the City has contracted with Wilder Research. As discussed previously, it would be helpful for the NCEC to suggest a question for inclusion in the survey. At the Committee of the Whole meeting, it is suggested that the Committee have a brief discussion about how to develop the question. Perhaps a group of commissioner could work on this over the next few weeks and present a suggestion at the March 22 Commission meeting.

For reasonable accommodations or alternative formats please contact the Neighborhood and Community Relations Department at 612-673-3737. People who are deaf or hard of hearing can use a relay service to call 311 at 612-673-3000. TTY users call 612-673-2157 or 612-673-2626.

Para asistencia 612-673-2700 - Rau kev pab 612-673-2800 - Hadii aad Caawimaad u baahantahay 612-673-3500.