

Tenant Resource List

GETTING STARTED

311 – If your landlord is unresponsive to your request, or if you have questions about housing code, call 3-1-1 to request an inspection. It is important to provide contact information in order to let the inspector follow up with you. You can also make a 311 report and find housing code information at the city’s website.

P: (612) 673-3000 **W:** www.ci.minneapolis.mn.us/311/ **W:** www.minneapolismn.gov/inspections/

HOMELine – Provide free and confidential legal, organizing, educational and advocacy services so tenants throughout Minnesota can solve their own rental housing problems. Services offered in Español & Af-Soomaali. Staff available by phone Monday to Thursday 9 am to 6 pm; Friday 9 am to 3 pm.

P: (612) 728-5767 **W:** www.homelinemn.org

Mid-Minnesota Legal Aid – Provide advice and legal representation for people with low income, seniors, and people with disabilities who are experiencing rental housing issues. Advice regarding evictions, discrimination, foreclosure, accommodations for disabled Minnesotans, and Section 8 housing is available.

P: (612) 334-5970 **W:** www.mylegalaid.org

Hennepin County Housing Court Project – Free in-person legal advice for low income tenants and landlords provided via a joint effort between Hennepin County, the Fourth District Housing Court, Mid-Minnesota Legal Aid and the Volunteer Lawyers Network. Issues include emergency repairs, expungement of record, lock outs, service issues, evictions, lease violations, repair problems and more.

- Walk in Hours:
 - Monday and Thursday: 12:30 – 4 pm
 - Tuesday, Wednesday and Friday: 8:30 am – 4 pm
- Hennepin County Govt. Center | Fourth District Housing Court
300 S. 6th St., 3rd floor in C-tower
Minneapolis, MN 55487

City of Minneapolis Civil Rights Department – The Minneapolis Department of Civil Rights is a neutral government agency that enforces anti-discrimination law. They accept, process, and investigate complaints of discrimination directly related to housing within the city of Minneapolis.

P: (612) 673-3012 **W:** www.ci.minneapolis.mn.us/civilrights/index.htm

Neighborhood Organizations – All residential neighborhoods in the City of Minneapolis are represented by a neighborhood organization. State law gives these organizations the authority to act in protection of your housing rights as a renter. Not sure what neighborhood you live in? Find out by calling Minneapolis 3-1-1 or visiting the Neighborhood Community Relations neighborhood website.

W: www.minneapolismn.gov/ncr/links/index.htm

HousingLink – HousingLink provides an online listing of affordable rental housing vacancies and waiting list openings in Minneapolis, St. Paul, Twin Cities suburbs, and throughout all of Minnesota.

W: www.housinglink.org

Twin Cities United Way – A general information and referral service for Minnesota residents.

P: 211 or (651) 291-0211 **E:** info@gtcuw.org **W:** www.gtcuw.org/get_help

For reasonable accommodations or alternative formats, please call the Regulatory Services Accessibility Line at 612-673-3221, or email RegulatoryServicesADALine@minneapolismn.gov. People who are deaf or hard of hearing can use a relay service to call 311 at 612-673-3000. TTY users call 612-673-2157 or 612-673-2626. Para asistencia 612-673-2700 - Rau kev pab 612-673-2800 - Hadii aad Caawimaad u baahantahay 612-673-3500.

ENERGY ASSISTANCE AND INTERIOR HEALTH RESOURCES

Community Action Partnership of Suburban Hennepin County (CAPSH) – Income qualified Minneapolis residents are eligible to receive assistance in order to cover home heating costs through the Community Action Partnership of Suburban Hennepin. Applications available online or by mail, or at the locations listed below.

P: (952) 930-3541

E: eap@capsh.org

W: www.capsh.org

Office locations open Monday through Friday from 8 am to 4 pm. Locations and hours are subject to change.

CAPSH Main Office 8800 Highway 7, #403 St. Louis Park, 55426	Sabathani Community Center 310 E 38th St, #211 Minneapolis, 55409	Minneapolis Urban League 2100 Plymouth Ave. N., #112 Minneapolis, MN 55411
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Healthy Homes and Lead Control Grants – Grants may be available to address in home health hazards, including lead, mold and radon, through Hennepin, the City of Minneapolis and the Sustainable Resource Center. Rental properties are eligible for this program. Contact for availability and eligibility information.

Hennepin County

P: (612) 348-2020

E: healthyhomes@hennepin.us

Minneapolis Department of Health

P: (612) 673-2301

E: alexander.vollmer@minneapolismn.gov

Sustainable Resources Lead Line

P: (612) 870-4937

W: www.src-mn.org

EMERGENCY AND SHELTER SERVICES

St. Stephen's Human Services - Offers children, families and adults emergency assistance, shelter, housing and a variety of other programs for residents in need.

P: (612) 874-0311

W: <https://ststephensmpls.org/>

A: 2309 Nicollet Ave, Minneapolis, MN 55404

Office open Monday through Thursday 8:30 am to 4:30 pm and Friday 8:30 am - 2:00 pm

Adult Shelter Connect (Simpson Housing Services) - Assist single adults experiencing homelessness in accessing and navigating the single adult shelter system.

P: (612) 248-2350

W: <https://www.simpsonhousing.org/adult-shelter-connect-simpson-shelter/>

Hennepin County Human Services – Provides information on a range of benefits and social services for elderly, disabled and low income residents. Contact for information on locations for walk in services and assistance.

P: (612) 348-3000

E: socialservices@hennepin.us

HOMEOWNERSHIP PROGRAMS

City of Lakes Community Land Trust (CLCLT) – CLCLT works to ensure the availability of affordable homeownership opportunities for low and middle income households throughout Minneapolis. Perspective home buyers may inquire for additional program details.

P: (612) 594-7150

W: www.clclt.org

Minnesota Homeownership Center (MHC) – The Center supports sustainable homeownership throughout the state of Minnesota by providing information and resources related to home purchasing, including free, non-biased and confidential homeownership counseling services with no income limits. Contact MHC to learn about participating Homeownership Advisors Network organizations in Minneapolis.

P: (651) 659-9336 or (866) 462-6466

W: www.hocmn.org/buyingahome